

CITY OF HIGH POINT

AGENDA ITEM



TITLE: Library Departmental Overview	
FROM: Mary Sizemore, Library Director	MEETING DATE: September 16, 2024
PUBLIC HEARING: n/a	ADVERTISED DATE/BY: n/a
ATTACHMENTS: Library Presentation	

PURPOSE: Staff will provide an overview of the Library.

BACKGROUND: n/a

BUDGET IMPACT: n/a

RECOMMENDATION/ACTION REQUESTED: None





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High Point Public Library

Council Presentation
September 16, 2024

CITY OF
**high
point.**

HIGH POINT
PUBLIC
LIBRARY





LIBRARY OVERVIEW

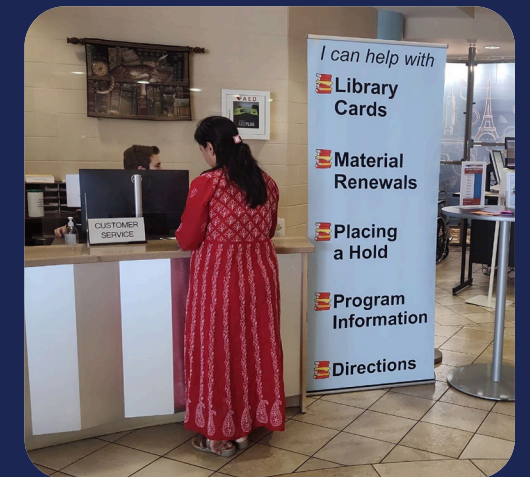
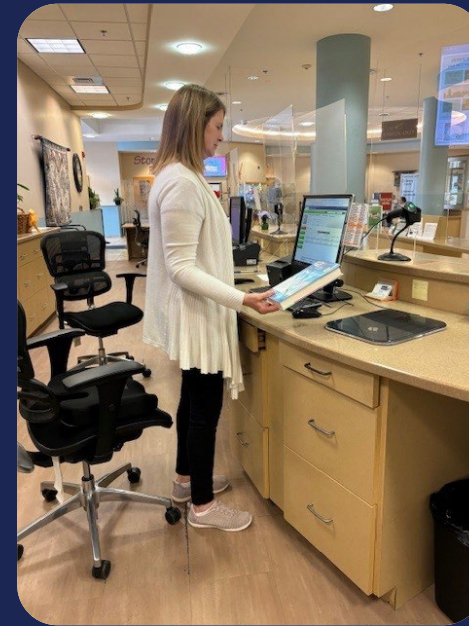
- The library operates one facility
- Two outreach vehicles
- Three technology access points
- One remote material return/holds pickup location
- 10 divisions with 60 full-time and 22 part-time staff
- Open to the public 7 days/week
- \$7.3 million operating budget. \$602,448 allocation from the County and \$19,100 in miscellaneous income



LIBRARY DIVISIONS

LENDING SERVICES:

- Maintaining collection access
- Checking in/out of materials
- Updating lobby information boards
- Providing customer service, in person, online, and over the phone
- Staffing drive-through window
- Managing remote material pick-up and return
- Maintaining customer accounts



CHILDREN'S SERVICES:

- Print and non-print collection
- Programming on site and remote
- Innovative services - Borrow an Experience, circulating kits, autism-friendly programs, Paws to Read
- Gardening Club, Chess Club, Pokémon Club, STEM Club, LEGO Club
- Junior Friends group, Book Buddies tutoring program
- Partnership with P&R
- Partnership with Growdega



The High Point Public Library and the Growdega mobile grocery store are coming to you!



Wednesday Legacy at the Point 1:30 - 3:45
Thursday Newgate Garden Apts 2:15 - 4:30
Friday The Oaks at Silver Ridge 12:30 - 3
Friday Brentwood Crossing Apts 3:15 - 5:15

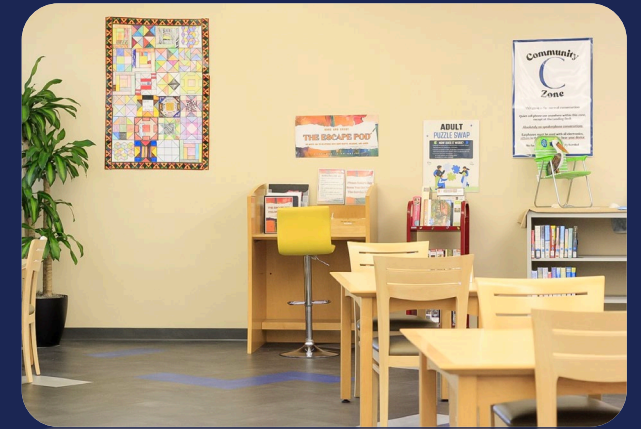
RESEARCH SERVICES:

- Non-fiction materials, periodicals, foreign language collection
- Adult programming – strong emphasis on health, business, and career
- One-on-one job search assistance
- Small business support – demographic research
- Non-profit assistance, especially related to grant opportunities
- Public computers
- Coming this fall: Mobile outreach with new technology van



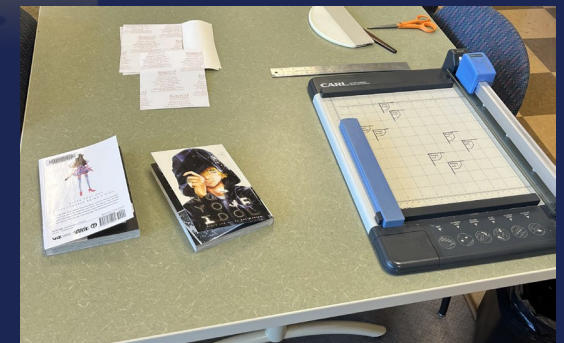
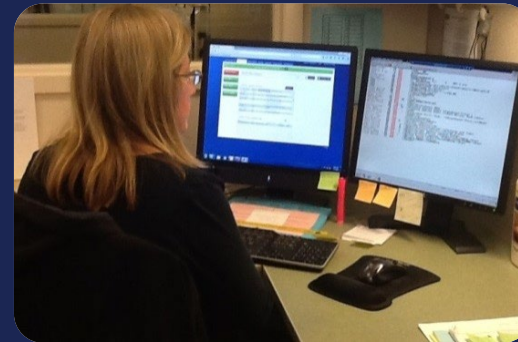
READERS SERVICES:

- Adult fiction, regular and large print
- DVDs and books on CD
- Teen fiction and non-fiction
- Teen Garage - games, art activities, study space, computer access for 13–18-year-olds
- Outreach to homebound, senior facilities & facilities for developmentally disabled adults
- Downloadable & streaming collection
- Four book clubs
- Music and literature programs



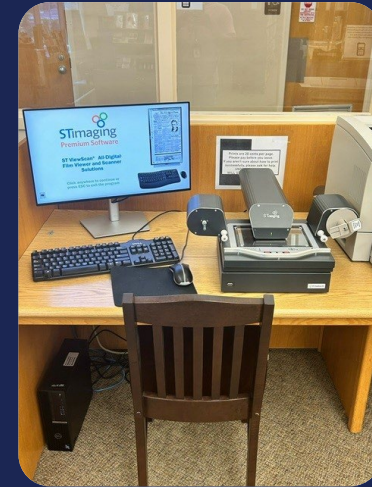
TECHNICAL SERVICES:

- Processing all physical materials
- Maintaining integrity of holdings database
- Cataloging and adding both physical and digital materials to the collection
- Acting as receiving department for library
- Managing materials budget for research services, readers services, and children's services
- Assisting in training staff on use of our Library Integrated System



HERITAGE RESEARCH CENTER:

- Specialized research services
- In-depth local history resources and family history documents
- Serves genealogy researchers all over the country
- Local, state, and federal public documents
- History book club – very well attended
- One-on-one and class instruction on researching family histories



FARMERS MARKET:

- EBT-certified Farmers Market
- Double the Bucks
- Guilford Community Cares Network
- WIC
- Senior Farmers Market vouchers
- Power of Produce
- Health Screenings
- Live music
- Fish, poultry, pork, beef, and eggs
- Plants
- Healthy cooking demonstrations
- Weekly community partners
- Special events
- Friends of the Library mini-book sales
- Handicrafts
- Food trucks



MUSEUM:

- Preservation of local history
- Artifacts owned by Historical Society, cared for by museum staff
- Archival documents
- Historic park staffed by interpreters in period attire
- Children's programming in restored Little Red Schoolhouse
- Permanent exhibit on High Point history & furniture industry plus ongoing changing exhibits
- Operates the museum facility, the Little Red School House, and three historical structures on 3 acres
- Open to the public Monday – Saturday



FY 2023-2024 HIGHLIGHTS

- *Library :*
 - 303,396 print items checked out (+6%)
 - 59,165 non-print items checked out (-11%)
 - 211,524 digital items checked out (+13.5%)
 - 469,893 print materials owned (-.2%)
 - 169,442 library card holders (-.3%)
 - 208,212 library visits (+12.2%)
 - 254 public uses of meeting space (+37.3)



FY 2023-2024 HIGHLIGHTS:

- *Library and Museum:*
- 223,864 in person visits (13% increase)
- 3,774 programs (25% increase)
- 104,912 attending programs (32% increase)
- 276,570 accessed Museum & Library online resources (40% increase)



CURRENT PRIORITIES

- Completing the library entrance enhancements and Sensory Garden
- Getting the new outreach vehicle on the road and providing services
- When feasible, addressing recommendations of last year's space needs assessment grant-funded project
- Working with Mental Health Associates of the Triad and library staff to begin the new initiative providing social services to library customers
- Standardizing Farmers Market operations to manage growth, maintain focus on core values, and ensure its continued success
- Completing HVAC and roof replacement project at Museum



Thank You