

CITY OF HIGH POINT

AGENDA ITEM



TITLE: Cisco Duo Annual License Renewal	
FROM: Virginia Baskins, Assistant IT Services Director	MEETING DATE: July 15, 2024
PUBLIC HEARING: n/a	ADVERTISED DATE/BY: n/a
ATTACHMENTS: 5S Technologies Cisco Duo Quote Recommendation Form	

PURPOSE: Annual renewal of licenses for Cisco Duo Multi-Factor Authentication.

BACKGROUND: In May of 2022, the City of High Point began using multi-factor authentication. The software used to provide multi-factor authentication was Cisco Duo. Multi-factor authentication (MFA) is a security measure which requires employees to provide multiple forms of identification to prove their identity when accessing digital resources. The total cost of renewal is \$107,342.46. The purchase will occur under the purchasing contract, NCPA #01-96.

BUDGET IMPACT: Funds are available in the FY 2024-25 budget.

RECOMMENDATION /ACTION REQUESTED: The Department of Information Technology Services recommends that the vendor 5S Technologies be awarded the contract in the amount of \$107,342.46. We further recommend that City Council approves the contract and that the appropriate City official and/or employee be authorized to execute all necessary documents.





5S Technologies, LLC
 121 Edinburgh South Drive, STE 205
 Cary, NC 27511 USA
 +19193649400
 Mike.Shook@5Stechnologies.com
 www.5Stechnologies.com

Quote

ADDRESS

Adam Ward
 City of High Point
 211 S Hamilton Street
 High Point, NC 27260

QUOTE # 5STQ2267

DATE 06/03/2024

EXPIRATION DATE 07/20/2024

ACTIVITY	QTY	RATE	AMOUNT
DUO-ACCESS 1YR STANDARD CISCO DUO CLDS ACCESS EDITION 1-999 NCPA # 01-96 DNE: \$66.68	1,820	55.25	100,555.00T

Renewal Term: 7/27/2024 - 7/26/2025

Account Number: 3842035035
 Routing Numbers: 053100300
 First Citizens Bank

SUBTOTAL	100,555.00
TAX (6.75%)	6,787.46
TOTAL	\$107,342.46

Accepted By

Accepted Date

**FORMAL BID RECOMMENDATION
REQUEST FOR COUNCIL APPROVAL**

DEPARTMENT:

COUNCIL AGENDA DATE:

BID NO.: CONTRACT NO.: DATE OPENED:

DESCRIPTION:

PURPOSE:

COMMENTS:

RECOMMEND AWARD TO: AMOUNT:

JUSTIFICATION:

ACCOUNTING UNIT	ACCOUNT	ACTIVITY	CATEGORY	BUDGETED AMOUNT
101241	527216			\$107,342.46
TOTAL BUDGETED AMOUNT				\$107,342.46

DEPARTMENT HEAD: Digitally signed by Adam Ward
Date: 2024.07.01 12:03:22 -04'00' DATE:

The Purchasing Division concurs with recommendation submitted by the and recommends award to the lowest responsible, responsive bidder in the amount of \$.

PURCHASING MANAGER: DATE:

Approved for Submission to Council
FINANCIAL SERVICES DIRECTOR: DATE:

CITY MANAGER: DATE: