



# City of High Point

Municipal Office Building  
211 S. Hamilton Street  
High Point, NC 27260

## Meeting Agenda

### Prosperity and Livability Committee

*Wesley Hudson, Mayor Pro Tem - Chair*  
*Michael Holmes*  
*Cyril Jefferson*  
*Monica Peters*  
*Jay Wagner, Mayor (Alternate)*

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Wednesday, June 7, 2023

9:00 AM

Council Chambers

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### Prosperity and Livability Committee - Council Member Wesley Hudson, Chair

#### CALL TO ORDER

#### PRESENTATION OF ITEMS

- [2023-278](#) Presentation-Hillcrest Place/N. Main Street Signal Installation Cost  
Staff will provide a presentation regarding costs associated with the installation of a new traffic signal at the intersection of Hillcrest Place and N. Main Street (Brown Truck Brewery); and is requesting direction from the committee on the next steps.  
*Attachments:* [Memo - Signal Installation Cost](#)
- [2023-281](#) Update-Advance Metering Infrastructure (AMI)  
Staff will provide an update regarding the Advance Metering Infrastructure (AMI) Project.  
*Attachments:* [Memo - AMI Project Update](#)
- [2023-282](#) Update-Panhandling  
Staff will provide an update regarding resources available to individuals who are panhandling in the community.  
*Attachments:* [Memo - Panhandling](#)

#### ADJOURNMENT



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## Master

**File Number: 2023-278**

**File ID:** 2023-278

**Type:** Miscellaneous Item

**Status:** To Be Introduced

**Version:** 1

**Reference:**

**In Control:** Prosperity and  
Livability Committee

**File Created:** 06/02/2023

**File Name:**

**Final Action:**

**Title:** Presentation-Hillcrest Place/N. Main Street Signal Installation Cost  
Staff will provide a presentation regarding costs associated with the installation of a new traffic signal at the intersection of Hillcrest Place and N. Main Street (Brown Truck Brewery); and is requesting direction from the committee on the next steps.

**Notes:**

**Sponsors:**

**Enactment Date:**

**Attachments:** Memo - Signal Installation Cost

**Enactment Number:**

**Contact Name:**

**Hearing Date:**

**Drafter Name:** mary.brooks@highpointnc.gov

**Effective Date:**

**Related Files:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
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# CITY OF HIGH POINT AGENDA ITEM



## Hillcrest Place / N. Main Street Signal Installation Cost Presentation

**From:** Greg Venable, Transportation Director

**Meeting Date:** June 7, 2023

**Public Hearing:** N/A

**Advertising Date:** N/A

**Advertised By:** N/A

**Attachments:**

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### **PURPOSE:**

Presentation on costs associated with the installation of a new traffic signal at the intersection of Hillcrest Place and N. Main Street (Brown Truck Brewery).

### **BACKGROUND:**

The City of High Point has contracted with Kimley Horn and Associates to study N. Main Street from Lexington Avenue to Church Street to provide recommendations for pedestrian safety improvements, streetscape improvements, speed reduction strategies, and complete street concepts. The study will be completed in late 2023. At the May 3<sup>rd</sup> Prosperity and Livability Committee Meeting, staff gave a presentation on possible interim safety treatments that could be installed in the location of the current crosswalk at Brown Truck Brewery until the more comprehensive study is complete. One of the identified potential future considerations discussed was a full traffic signal at the Hillcrest Place / N. Main Street intersection. The Committee requested more detail on the cost associated with the installation of a new traffic signal at Hillcrest Place.

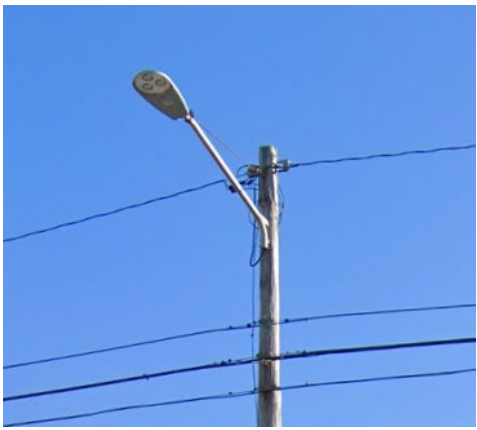
### **RECOMMENDATION / ACTION REQUESTED:**

Direction from Committee on how to proceed.

# Summary from the May 3, 2023, Prosperity and Livability Committee Meeting

- Kimley Horn and Associates provided a list of potential interim improvements.
- Staff recommended to the Committee which treatments we felt were the best options based on cost and constructability.
- Evaluate feasibility of additional alternatives as part of greater Main Street Corridor Study.





- Enhance roadway lighting at the crosswalk location  
~\$5,000 **Staff Recommends**



- Enhance existing RRFB with double posted signs and flashers  
~\$10,000 - \$25,000 **Staff Recommends**

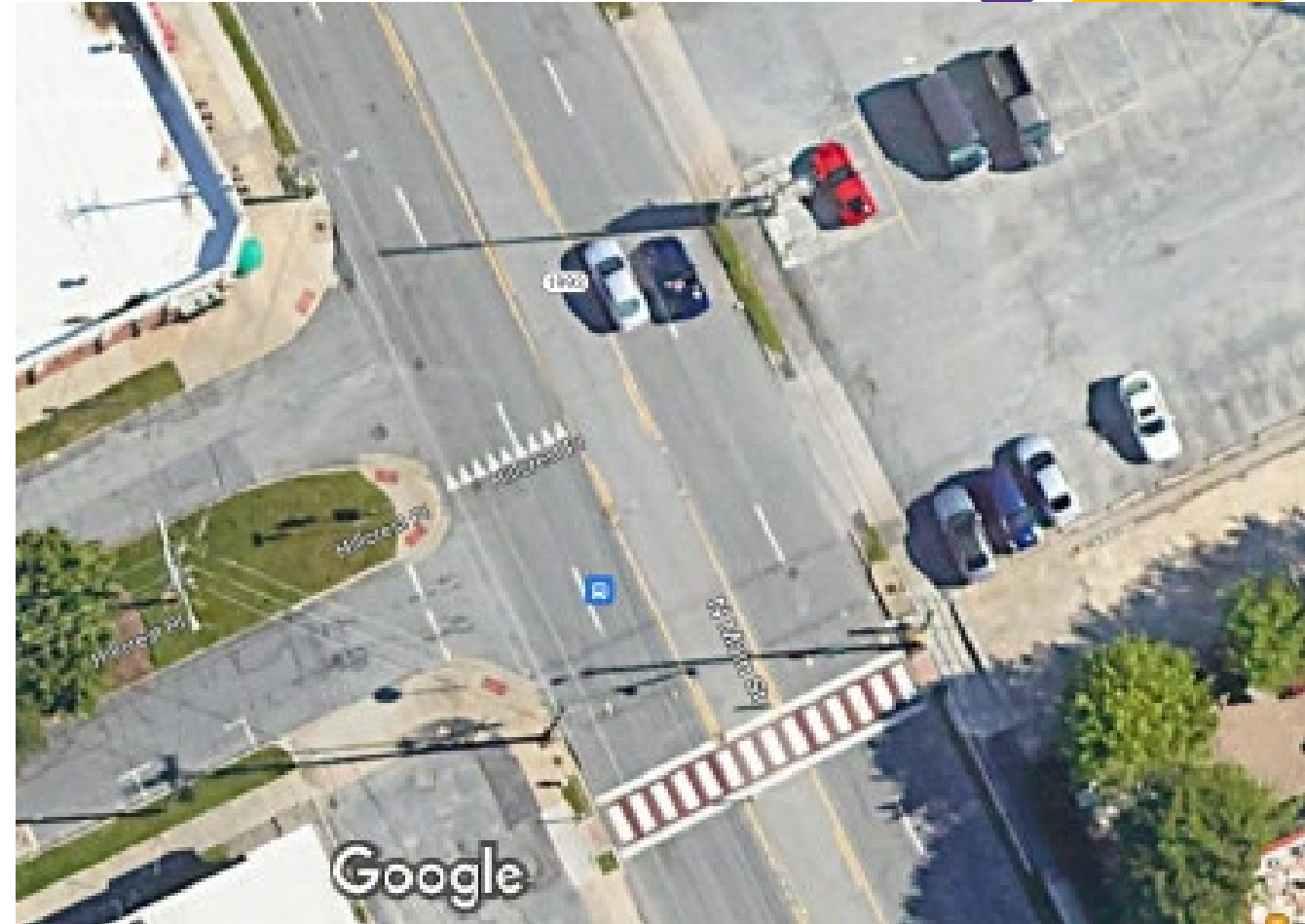


- Concrete median refuge island with detectable warning surfaces **Staff Recommends**  
~\$15,000

- Estimated Total - \$45,000
- Committee requested we investigate possible installation of either a **H**igh Intensity **A**ctivated Cross**W**alk**K** (HAWK) or a full signalized intersection.

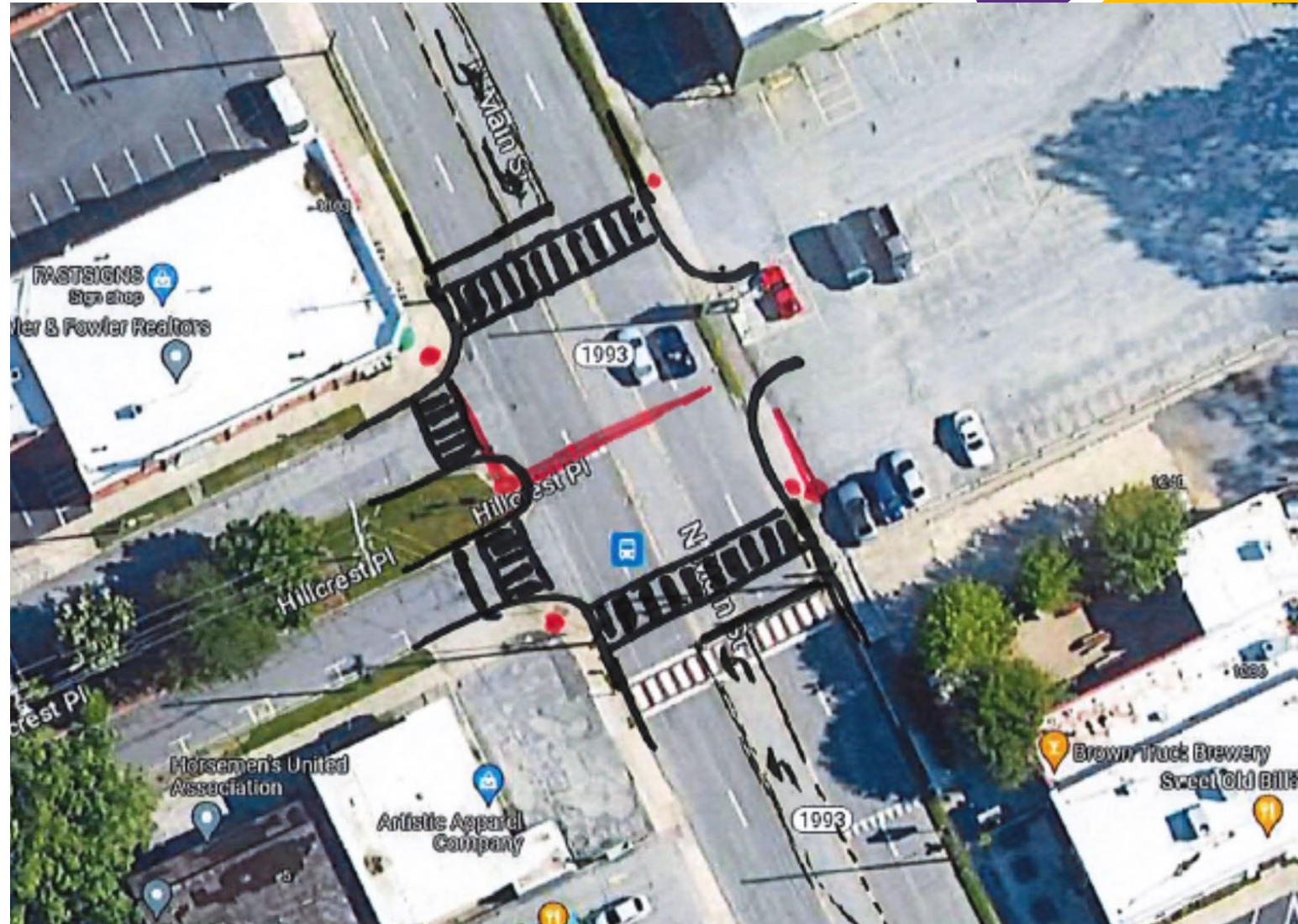
# Hillcrest Court / N. Main Street HAWK Signal

- HAWK Signal will not be approved by NCDOT
  - Too close to Hillcrest Place intersection
  - Hillcrest Place right turning traffic/pedestrian conflicts
  - Hillcrest Place would need to be closed



# Hillcrest Court / N. Main Street Signal

- New signal must be approved by NCDOT
- Require modification/removal of the Brown Truck driveways.
- The intersection would need to be milled and repaved.
- Estimated completion is 9-10 months if started today. The Main Street Study will be completed about the same time





# Hillcrest Court / N. Main Street Signal Installation Line-Item Costs

Item	Cost
Survey	\$ 1,000.00
Driveway closure/modification	\$ 15,000.00
Install HCR (2)	\$ 5,000.00
Remove HCR (2)	\$ 5,000.00
Utility relocates/pole additions	\$ 10,000.00
Signal plan (on call engineer)	\$ 10,000.00
Signal construction (span wire)(by city staff)	\$ 80,000.00
Mill and pave intersection and portion of Brown Truck parking lot	\$ 65,000.00
New crosswalks (Paveway)	\$ 26,000.00
New intersection pavement markings	\$ 10,000.00
Temporary construction easement	\$ 10,000.00
<b>Total</b>	<b>\$ 260,700.00</b>
These costs would be added to the above total if needed:	
Item	
Engineering plans/specs for construction (by on call engineer)	\$ 40,000.00
If outside contractor is needed to install signal	\$ 90,000.00
<b>Total</b>	<b>\$ 429,770.00</b>

The current estimate for this work would be approximately \$261,000.

If outside engineering, and an outside contractor is needed to construct the signal the cost could be approximately \$430,000.

# Questions?



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<b>Version:</b> 1	<b>Reference:</b>	<b>In Control:</b> Prosperity and Livability Committee
<b>File Name:</b>		<b>File Created:</b> 06/05/2023
		<b>Final Action:</b>

**Title:** Update-Advance Metering Infrastructure (AMI)  
Staff will provide an update regarding the Advance Metering Infrastructure (AMI) Project.

**Notes:**

**Sponsors:**

**Enactment Date:**

**Attachments:** Memo - AMI Project Update

**Enactment Number:**

**Contact Name:**

**Hearing Date:**

**Drafter Name:** mary.brooks@highpointnc.gov

**Effective Date:**

**Related Files:**

### History of Legislative File

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# CITY OF HIGH POINT AGENDA ITEM



**Title:** Advance Metering Infrastructure – AMI Update

**From:** Jeremy Coble, Director of Customer Service

**Meeting Date:** June 7, 2023

**Public Hearing:** No

**Advertising Date:**  
**Advertised By:**

**Attachments:** Presentation

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**PURPOSE:** To hear an update regarding the Advanced Metering Infrastructure - AMI project.

**BACKGROUND:** The City of High Point Utility is currently undertaking the implementation of AMI to modernize the utility system. This update aims to provide the most recent information and progress regarding our AMI project. We will highlight the achieved accomplishments and ongoing initiatives, as well as present future timelines and plans. A status update on the project will be presented to the Prosperity and Livability Committee.

**BUDGET IMPACT:** N/A

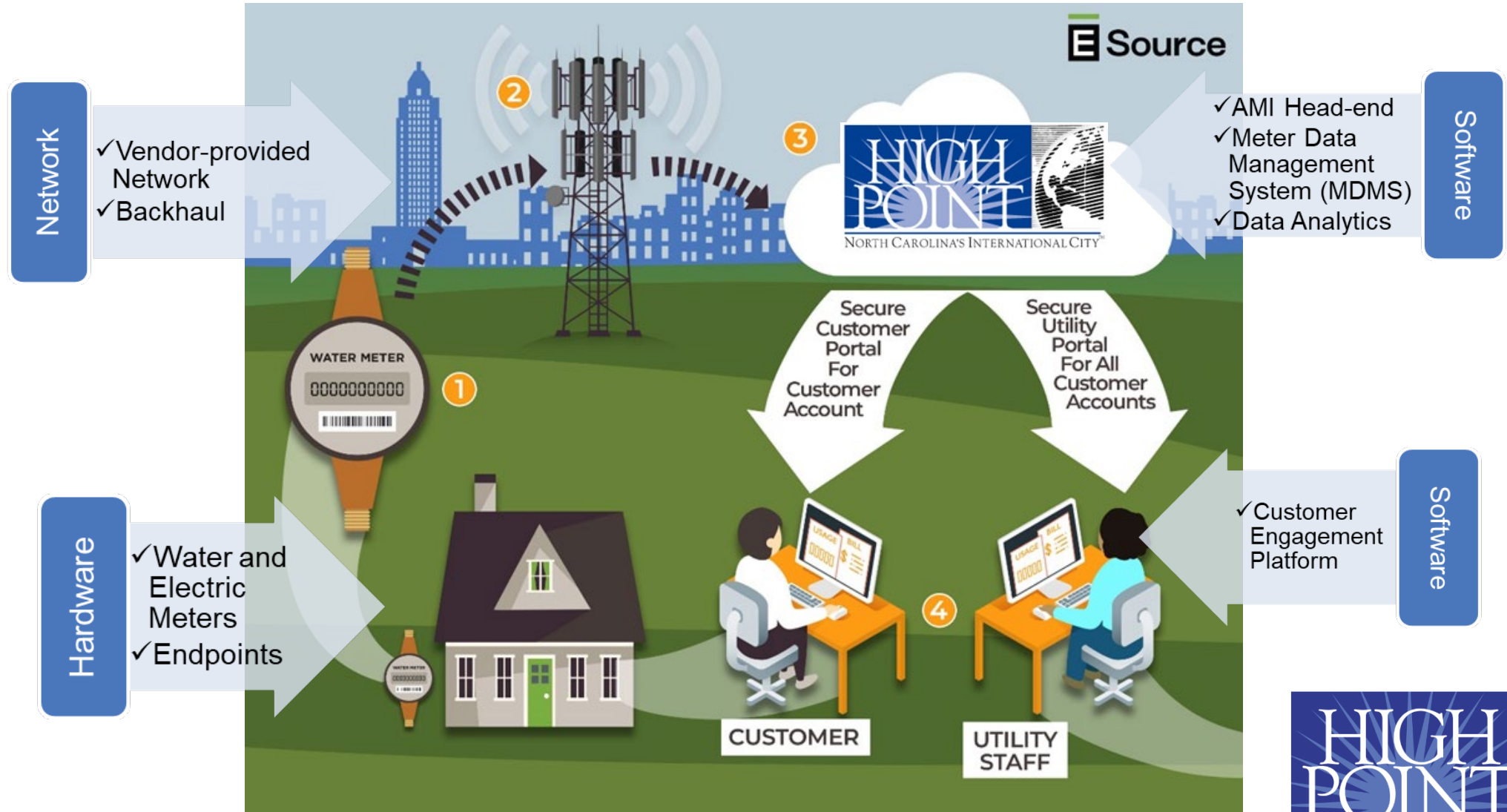
**RECOMMENDATION / ACTION REQUESTED:** Information only.



# City of High Point Prosperity and Livability Committee

June 7, 2023

# What is Advanced Metering Infrastructure (AMI)

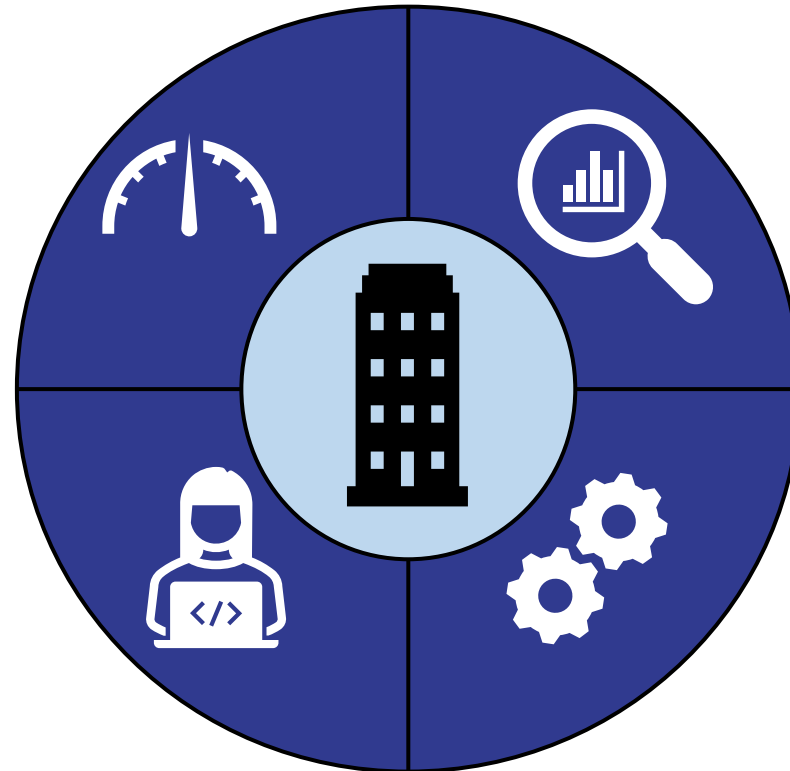


# Advanced Metering Infrastructure (AMI) Program Background

The city set a goal to modernize its utility information system capabilities and services which include:

An AMI system to modernize the way we read **electric** and **water meters**

A **CEP** (customer engagement portal) **system** to provide our **customer** user community with “**self service**” **abilities**



A **MDM** (meter data management) **system** to **fully harness** the **data** from the AMI system

The **integration** of these new systems with our **legacy** **information systems**

# Accomplishments to Date



Request for Proposal (RFP's) were developed, published, and processed in Q2 of 2021



The city secured a contract for the AMI system in Q1 of 2022



Strategic planning, business design, solution architecture, and Organization Change Management (OCM) activities have begun



RFP responses were received, scored, and a selection was made for the Meter Data Management (MDM) and Customer Engagement Portal (CEP)

# Work in Progress

01

Contract development and negotiations are well underway for the MDM and CEP systems

02

A small number of electric and water AMI meters have been installed for test purposes

03

A staffing plan was started and is continuing in development

04

Business process and solution architecture designs are being developed as we begin to engage the new technology providers

05

We are close to completing contract development and negotiation for the MDM and CEP systems

# Overall AMI Modernization Program Plan

All contract negotiations and execution will be completed by the end of Q2 / 2023

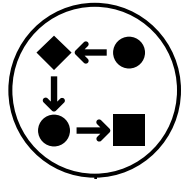
A limited initial deployment of the AMI system will begin in Q3 2023 and is expected to last 1-3 months.

City wide AMI deployment will begin in Q3 of 2024 and is expected to last 18-24 months.

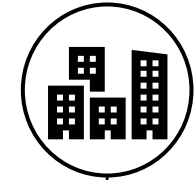
# Initial Deployment Area (IDA)

Prepare for city wide AMI deployment

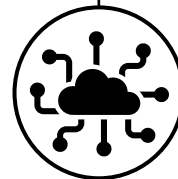
Run trials to confirm business process designs



The plan for the IDA is to install approximately **400 electric meters and 500 water meters** in a focused area



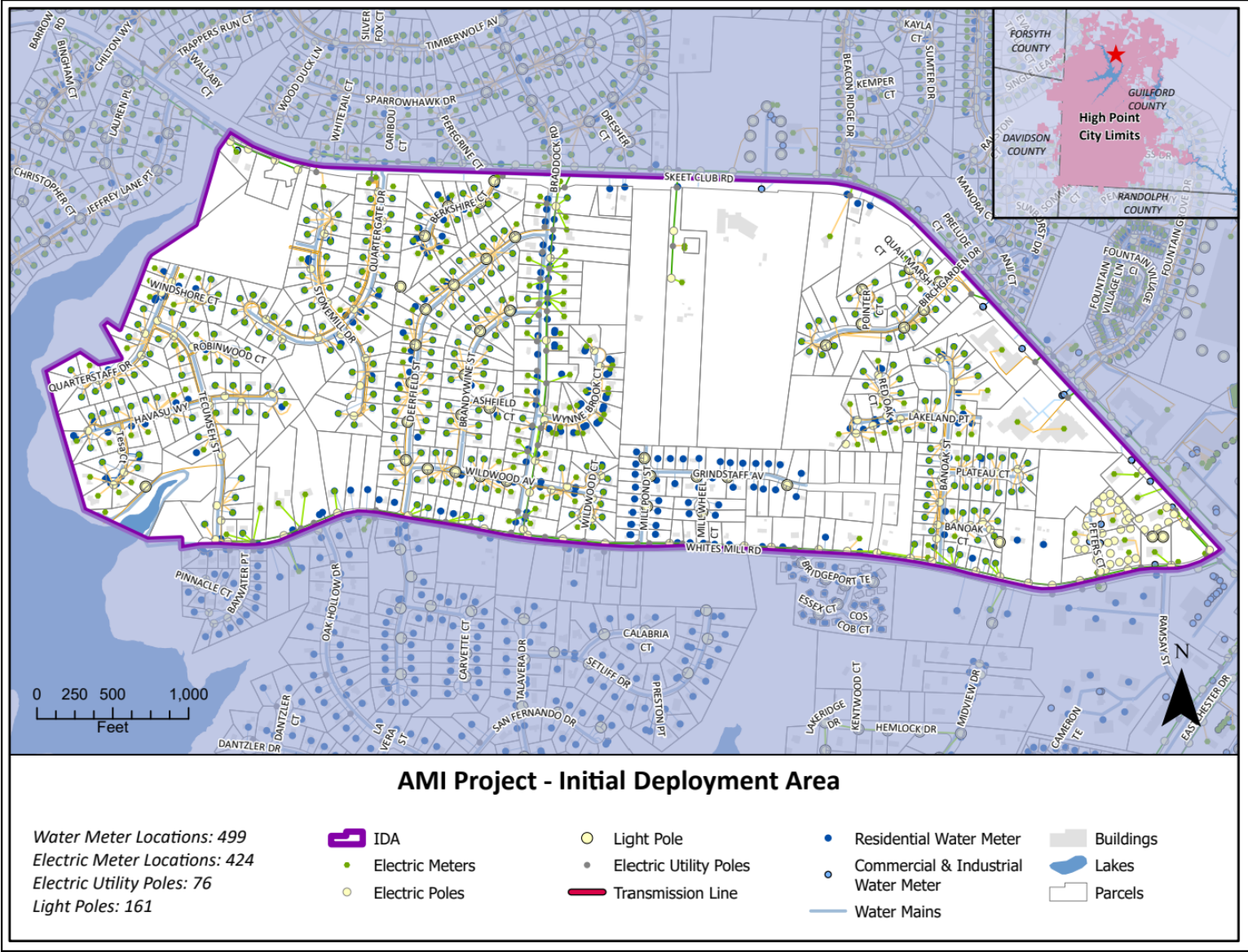
*The IDA is expected to take 10 to 12 months*



Test AMI hardware, software, redesigned processes and key utility project team members



# Initial Deployment Area Map





# City Wide Deployment

City wide deployment will consist of deploying electric and water AMI hardware throughout the city of High Point utility service territory



This will also include the installation of a city wide wireless communication network to provide the means required to bring all AMI metering data back to a central headend software system







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<b>Version:</b> 1	<b>Reference:</b>	<b>In Control:</b> Prosperity and Livability Committee
<b>File Name:</b>		<b>File Created:</b> 06/05/2023
		<b>Final Action:</b>

<p><b>Title:</b> Update-Panhandling Staff will provide an update regarding resources available to individuals who are panhandling in the community.</p>
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**Notes:**

**Sponsors:**

**Enactment Date:**

**Attachments:** Memo - Panhandling

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**Contact Name:**

**Hearing Date:**

**Drafter Name:** mary.brooks@highpointnc.gov

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# CITY OF HIGH POINT AGENDA ITEM



**Title:** Panhandling Update

**From:** Thanena Wilson, Community Development & Housing and Travis Stroud, Police Chief

**Meeting Date:** June 7, 2023

**Public Hearing:** N/A

**Advertising Date:** N/A

**Advertised By:** N/A

**Attachments:** Panhandling and Homeless Resources Presentation

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## **PURPOSE:**

Staff will provide an update on resources available to individuals who are panhandling in the community.

## **BACKGROUND:**

Panhandling has become an increasing problem in the community creating concerns around resources and housing available to individuals/families, as well as public safety concerns.

## **BUDGET IMPACT:**

N/A

## **RECOMMENDATION / ACTION REQUESTED:**

Community Development and Housing staff and Police staff will provide a presentation.

# City of High Point Panhandling Update

# PANHANDLING

Applicable Statutes or Ordinances

- G.S. 20-175(B):

No person shall stand or loiter in the main traveled portion, including the shoulders and median, of any State highway or street, excluding sidewalks, or stop any motor vehicle for the purpose of soliciting employment, business contributions from the driver or occupant of any motor vehicle **that impedes the normal movement of traffic** on the public highways or streets.

# PANHANDLING

## Applicable Statues and Ordinances

- C.O. 10-1-138: Pedestrians Soliciting Rides, Business or Contributions
  - (a) No person shall stand, sit or walk in a roadway for the purpose of soliciting a ride, employment, business or contributions from the occupant of any vehicle traveling in or upon a roadway or stopped momentarily in compliance with duly erected traffic control device or traffic sign located upon the highway.
  
- C.O. 12-1-13: Aggressive Solicitation Prohibited
  - Aggressive solicitation includes approaching or following pedestrians, repetitive soliciting despite refusals, the use of abusive or profane language to cause fear and intimidation, unwanted physical contact, or the intentional blocking of pedestrian and vehicular traffic.
  - Locations noted: at or near banks, automated teller machines, public transportation facilities, and crosswalks
  - Intended to protect citizens from the fear and intimidation accompanying certain kinds of solicitations, and not to limit constitutionally protected activity.

# Greensboro Ordinance

Sec 18-44: Blocking or Impeding Street and Sidewalk Access



## Highlights

- Traffic Island / Median Noted
- “Impede” Defined
- Permittees Allowed



# CHARGING and REALITY

- All lower-level misdemeanors or infractions.
- Almost every violation will require an officer to observe the violation taking place to establish probable cause (PC). A citizen calling in will not be enough to establish the necessary PC.
- Cite and release. Very few, if any, custody arrests.
- District Attorney priority??

# CALLS FOR SERVICE

## Panhandling Calls for Service

2020: 312 (.275)

2021: 248 (.221)

2022: 314 (.266)

2023: 117 (.192)

## Overall Calls for Service

2020: 113,093

2021: 112,017

2022: 117,790

2023: 60,843 (402 per)



# HIGH POINT POLICE DEPARTMENT 2023 WEEKLY CRIME REPORT

May 22<sup>nd</sup> – May 28<sup>th</sup>

**WEEK**  
**22**



**Community Related: 43**  
**YTD: 1,027**



**Crashes: 82**  
**YTD: 1,730**  
**Fatalities: 4**



**Police Calls for Service**  
**2,603**  
**YTD 57,616**

"To make High Point a safe city by developing leaders & employees in crime fighting, community engagement, training, and professional policing."



**Traffic Stops: 488**  
**YTD: 11,084**



**Guns Seized: 12**  
**YTD: 209**

**Shell Casing Evidence: 17**  
**YTD: 289**



**Heroin OD: 3**  
**YTD: 62**  
**Deaths: 1**

VIOLENT CRIME	WEEKLY	2023 YTD	2022 YTD	YTD% CHG
Homicide	0	5	8	-38%
Manslaughter	0	0	1	-
Rape	0	3	11	-73%
Robbery	0	30	38	-21%
Aggravated Assault	7	108	113	-4%
<b>Total</b>	<b>7</b>	<b>146</b>	<b>171</b>	<b>-15%</b>

**Violent Crime -15%**

PROPERTY CRIME	WEEKLY	2023 YTD	2022 YTD	YTD % CHG
Burglary	4	166	156	6%
Motor Vehicle Theft	3	80	112	-29%
All Larceny	24	894	856	4%
Larceny from Vehicle	7	210	333	-37%
Larceny Shoplifting	11	276	242	14%
<b>Total</b>	<b>31</b>	<b>1140</b>	<b>1124</b>	<b>1%</b>

**Property Crime 1%**

**TOTAL**  
**IMPACT**  
**CRIMES**      **-1%**

\*Numbers subject to change / % compared to the same time last year

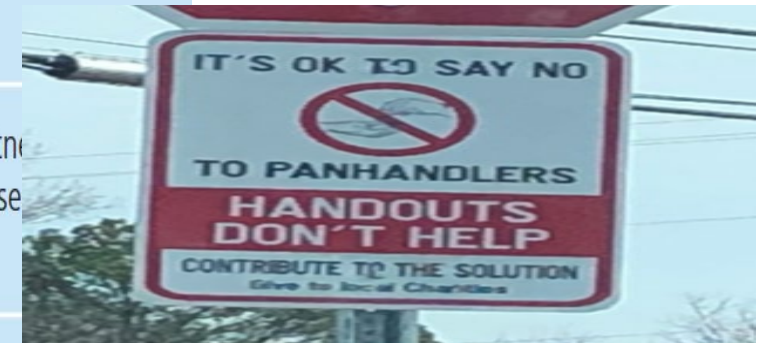
# NO NEED TO REINVENT THE WHEEL

Resources Available

## Preventing Panhandling

This guide is one in a series of crime prevention publications designed to equip current and potential Safe City partners with low-cost tools to assess their crime problems and to develop strategies to address them. Other guides in this series include vandalism, car crimes, public disorder, retail burglary, and shoplifting.

A Guide to  
Regulating  
Panhandling



# POTENTIAL APPROACHES

(outside of charging)

## Social Media Campaign:

- Inform the public about the “truths” of panhandling.
- Identify and expose fraudulent organizations or individuals.
- Identify credible and worthwhile charitable organizations to donate money to.
- List employers who are actively seeking to hire new personnel.

## Permit System?

# Panhandling and Homeless Resources

Thanena Wilson, Director  
Community Development & Housing

# RESOURCES

Resources for panhandlers are the same as those for homeless individuals/families or those at risk of homelessness:

Continuum of Care System (CoC) – Coordinated Entry (CE) System is the point of entry to receive services through CoC agencies (24/7 hotline)

- Housing (case management) – Emergency, transitional, rapid rehousing (RRH), permanent supportive housing (PSH); HPHA and other affordable housing providers
- Services (case management) – Health/mental health, transportation, education (GCS)/GED, food insecurity, etc.; High Point Library (Community Café)
- Job skills (case management) – GTCC, construction training programs, Welfare Reform Liaison Project (WRLP)



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# QUESTIONS?

Thanena Wilson, Director  
Community Development & Housing  
336-883-3351  
[thanena.wilson@highpointnc.gov](mailto:thanena.wilson@highpointnc.gov)