



2016 HONORS

WORKING TOGETHER

Joel Tuggle – Parks & Recreation Department

It is without question that Joel is the key to the success of Oak Hollow Campground and Marina. His positive attitude and willingness to do whatever it takes to get the job done is contagious. He understands the importance of having a well-kept facility and takes pride in maintaining the campground and helping out at the marina in addition to our other parks at Oak Hollow.

During the furniture market which is our most hectic time of the year, Joel is diligent about monitoring the campground, helping campers with any issues and recommending local restaurants. It has been a pleasure to work with Joel.

Alex Stafford – Parks & Recreation

His primary job is to handle the Pepsi vending for all the City facilities. In the past year we have added more and more to his plate with additional locations for him to serve. On top of his everyday tasks, he has managed to arrange his schedule to assist staff at the Oak Hollow Marina, Oak Hollow Campground and the Recreation Centers when staff are out or when there was a vacancy. He is also on the committee for the 4th of July event and a 5K race. He is a true team player.

James Casey-Parks & Recreation

I have known and worked with Mr. Casey for a year and a half. I have always found him to be nice, caring, dependable and helpful. From the way he greets customers as they walk through the door to his willingness to help with setting up with any event taking place in the building, Mr. Casey will do anything that is needed of him whether he is asked to do it or not. Mr. Casey shows by his actions what it means to be a true team player.

Stanley Duggins- Police

On August 28, 2015, I had the privilege to do a ride along with the HP Police Department and I was placed with Officer Stan Duggins. We had a very eventful evening. He responded to a variety of calls. Regardless of the situation, Officer Duggins was very respectful in his actions, mannerisms and overall demeanor to the citizens.

In between calls, we discussed his tenure on the force and I learned that he had only been an officer for four years. That really surprised me because I witnessed him performing his job and I thought he had a minimum of 10 years experience.

The HP Police Department and our community are very fortunate to have an Officer like Stan Duggins.

Joshua Urban-Parks & Recreation

I met Josh a year ago. Even though his job is to go to each park on his list to clean up and do whatever else he has to do on daily task, with help or no help, he gets it done. In his busy day, he still would find the time to call or come down to Washington Terrace to see if we needed him to pick up trash bags for us-most of the days he would come by with no questions asked. He was a great help to myself and co-workers when it came to getting the shelter in the park ready for the community.

James Jenkins-Customer Service

There was a dog running in traffic on Hickwood Road. James pulled over with his flashers on, stopped traffic to catch the dog and returned it to its owner.

Connie Carter-Planning & Development

I had a family member that was moving to High Point, NC and needed to know where to get the services needed. When I called the number, I got Ms. Connie Carter. It wasn't her department for turning on lights, but she was most helpful in letting me tell my family member where to go for her services.

She also said she was not originally from High Point so if she could be of assistance, she would be honored to help. Excellent Service!!

Chamreece Diggs-Parks & Recreation

She does not hesitate when it comes to helping you with anything from something work related to just being an ear to listen. She is a jack of all trades and is a great team player. If I was playing basketball, she would be one of my five on the court and if I was playing football, she would be one of my eleven on the field.

EXTRA MILE

911 Team: Devin Fennelly, David Wilson, Chelsea Ward, Theresa Varner, Kevin Knight, & Tammy Dyles

On Monday, November 9, 2015 about 9 pm, Baker Team received an audible Tracker Alert Alarm which noted an unauthorized movement of merchandise or money from a bank or store. The Tracker Alert Alarm is a GPS signal transmitted via the internet to monitoring agencies and this was coming from a Verizon store in Thomasville. Davidson County 911 had just received a call from the Verizon Store indicating an armed robbery had taken place there. Baker Team tracked the signal until it indicated it was headed into the High Point City Limits. An announcement was made on the main police dispatch channel to the Thomasville Police Department confirming an armed robbery of 63-l phones valued at \$56,000. Officer Alex Lingerfelt spotted a vehicle fitting the description at Brentwood St and Lowe Ave. He initiated a traffic stop and the armed robbery suspects were apprehended and arrested.

Tim McKinney-Facilities Services

Many of our buildings are older and it takes a great deal to maintain them. Tim responds day or night to calls-it may be a flooded room or an emergency alarm that is sounding-even a bat that is in the building. Tim oversees the construction of new buildings and the demolition of others. He manages the housekeeping staff at City Hall; coordinates contractors when needed and keeps conditions safe for our employees and the public. Tim is a director that is not afraid to get dirty, promotes safety and works tirelessly to take care of the city.

Kristi Hunter-Safety & Health

The words that best describe her are passionate and extremely knowledgeable; a small package with contagious enthusiasm. She comes in at 6:30 to be ready for her 7:00 am meeting with the trash collectors before they start their route, she speaks to them about getting out of the truck periodically stretch. Later its over to the Library to check on the Healthy Vending Machines that she has had installed at three city locations to provide healthy eating options. At lunch she coordinates the Weight Watchers program, then downtown to meet the city walkers for a brisk stroll.

Kristi measures her success by helping people make good choices and to have a healthy lifestyle. She is a benefit to our employees.

Herb Shannon-Planning & Development

Herb constantly strives to deliver an excellent Customer Service experience for all cases that require a board action. He is very helpful to customers by helping them achieve their case objectives through fair and impartial assessment of the merits and circumstances of the case. Herb works long hours to ensure deadlines are met. Customers recognize Herb's effort and they vocalize this to Planning and Development Management. City Council and the Planning and Zoning Commission members also compliment Herb for his diligent and accurate approach to case resolution. Herb is a shining star, in one of the Planning and Development's most difficult case types.

Lisa Joseph-Safety & Health

In the Human Resources Department, our customers are the City of High Point employees and Lisa strives to exceed the expectation of each employee everyday. One particular instance –an employee was in need of various resources outside of her scope of expertise. Instead of simply referring the employee to another department, she assisted the employee in finding the resources needed. As a result, this employee was empowered with assistance to learn the native language(English) more fluently along with the ability to receive needed resources for their family and a liaison to assist in other personal and professional matters.

Jamal Pegues-Public Services(Landfill)

I work with Jamal every Saturday and during the week at the Ingleside Composting Facility. I receive compliments about him almost everyday. He is always friendly and has a smile for everyone that comes in. The children love to come see Jamal and his big "Tonko" toy bulldozer. Some of the statements I have heard about Jamal:

"He is a great guy"

"Don't know what we would do without him"

"He sure is good at what he does"

"We just love Jamal and his smile"

"He just made my kids day!!"

ABOVE & BEYOND

Claire Robinson- Information Technology

Claire has demonstrated extensive knowledge, compassion for others, patience and her countless devoted time to everyone with such professionalism and integrity as the City continues to change/upgrade to new processes and procedures in our daily tasks. Her teaching skills are so well received. Her willingness to answer any and all questions until the person is comfortable with new processes and procedures makes her a great asset to the city to High Point.

Claire may be small in stature but a giant spiritually, emotionally and professionally. She is a fantastic teacher to many, a confidante to some, a professional at heart and friend for life.

Claire sees people as people with no race, color, creed, religion, position or title blocking her willingness to assist her fellow man while serving so many people in many communities, as a church leader and as a city employee.

Officers Caroline Loflin Edward Hurley

On a very hot summer day in July, my mother's car broke down in the middle of a very busy intersection. Officers Loflin and Hurley stopped to assist her. They tried to get her car re-started and assisted her in calling AAA. Officer Loflin moved my mother (83 yrs old) and her groceries into her air conditioned car. Once the tow truck arrived (45 minutes later), Officer Loflin drove my mother behind the tow truck so she could talk to the mechanic. The officer then drove my mother to her home and proceeded to carry her groceries into her home.

I'm sure both officers have mothers, so I know they could imagine the horror in my heart when my mother started telling me about this later that evening. I was scared thinking about all the things that could have happened to her that day. I could never express my gratitude to both officers for "just doing their jobs." What they did was above and beyond their jobs and I will be forever grateful.