



HIGH POINT FIRE DEPARTMENT

Office of the Fire Chief



August 26, 2016

The High Point Fire Department has received Accredited Agency status with the Commission on Fire Accreditation International (CFAI) for meeting the criteria established through the CFAI's voluntary self-assessment and accreditation program. The HPFD is one of only 234 agencies to achieve Internationally Accredited Agency status with the CFAI and the Center for Public Safety Excellence, INC. (CPSE), and one of only 38 agencies to achieve both Accredited Agency status as well as an ISO 1 rating.

CFAI is dedicated to assisting the fire and emergency service agencies throughout the world in achieving excellence through self-assessment and accreditation in order to provide continuous improvement and the enhancement of service delivery to their communities. The CFAI process is voluntary, and provides an agency with an improvement model to assess their service delivery and performance internally and then works with a team of peers from other agencies to evaluate their completed self-assessment.

HPFD stated that the agency's achievement of Accredited Agency status "demonstrates the commitment of the agency to provide the highest quality of service to our community." HPFD also said, "We have also been able to use the Commission on Fire Accreditation International's process as a proactive mechanism to plan for the future of this agency and locate areas where we can improve on the quality of the services we provide."

A strategic plan, community risk analysis, standard of cover analysis, an internal self-assessment and continued growth are the key components to the accreditation model. Being peer reviewed and checked by the Commissioners, the accreditation process is a detailed evaluation of the Department, which assures the public that the services provided are appropriate and to a high level of standing, identifies and creates a system to develop strategies and plans for growth, and documents policies and procedures for the entire Department.



Commission on Fire Accreditation International
An Improvement Model Through Self Assessment

ACCREDITED AGENCY AWARD

High Point Fire Department
High Point, North Carolina

The Commission on Fire Accreditation International is dedicated to assisting the fire and emergency service agencies throughout the world in achieving excellence through self-assessment and accreditation in order to provide continuous quality improvement and the enhancement of service delivery to their communities.

High Point Fire Department, having met in full the requirements of the Commission on Fire Accreditation International, as witnessed by a team of their peers and members of the Commission, is hereby awarded the status of Accredited Agency. In witness whereof this Accredited Agency Award is issued this Seventeenth day of August in the year two thousand sixteen.

Randy R. Bringham
Chief Randy R. Bringham, President
Center for Public Safety Excellence Board of Directors

Chief Steve Westermann
Chief Steve Westermann, Chairman
Commission on Fire Accreditation International







Commission on Fire Accreditation International Hearings
High Point Fire Department, NC
August 17, 2016

