

September 6, 2016

To:

Randy McCaslin, Deputy City Manager

From:

Michael E. McNair, Director of Community Development & Housing MEWE

Subject:

Code Enforcement Activity Report

This report serves to summarize Code Enforcement activity for the month of August, 2016. Staff engaged in 116 active minimum housing cases (with an active backlog of 207), 251 public nuisance complaints (351 active public nuisance cases) and collected ?? signs during the month of August. Additionally, we are moving forward with implementing the priorities identified in Council's strategic plan. Our progress towards accomplishing those priorities are summarized below.

Strategic Plan Action Item	Status		
Fill vacant code enforcement positions.	Three Local Code Enforcement Officer candidates have been hired and started August 29th. We now have full time 5 Local Code Enforcement Officers. We are in process of interviewing for the final vacancy. We expect to be fully staffed by the end of September.		
Provide training	The Center for Community Progress is scheduled to visit us September 8 th & 9 th as part of the Technical Assistance Scholarship Program. Schedule activities include:		
	 Chris McLaughlin from the UNC School of Government and Tarik Abdelazim from Community Progress will co-facilitate a half-day workshop on tax enforcement and foreclosure systems. Small group meetings with the Data Team, Operation InAsMuch Planning Team, Open Door Ministries, Say Yes to Education, HPCAV and the HPPD. 		
Develop & implement a system to calculate ratio of complaint drive vs city initiated calls	Continuing to work with Mark Schroeder to develop reports in Accela.		
Develop & implement a communication strategy to both educate the public and invite their participation	Continuing to work with Mark Schroeder to improve public access by creating an "Easy Button" for citizen access to code enforcement data in Accela.		

The table below provides a more detailed summary code enforcement activity for the months of June, July and August. Additionally, attached are a representative sample of before and after pictures. We will continue to refine this reporting format as we work more closely with Accela. Please let me know if you need additional information.

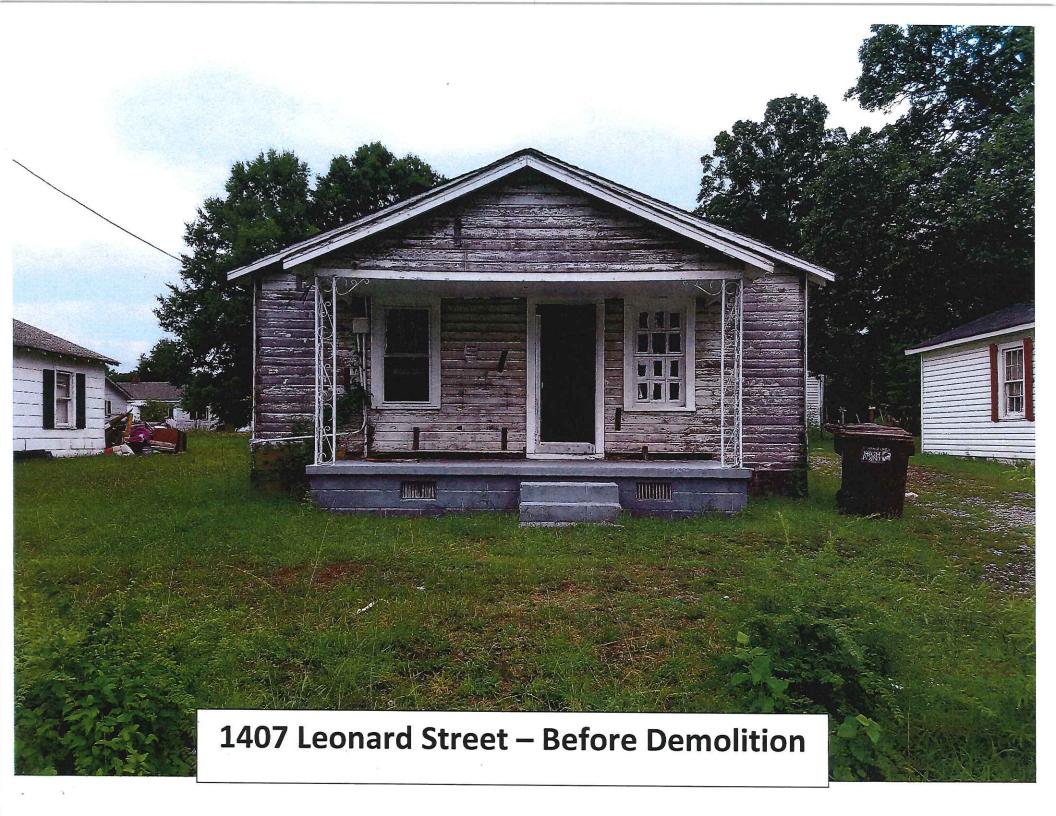
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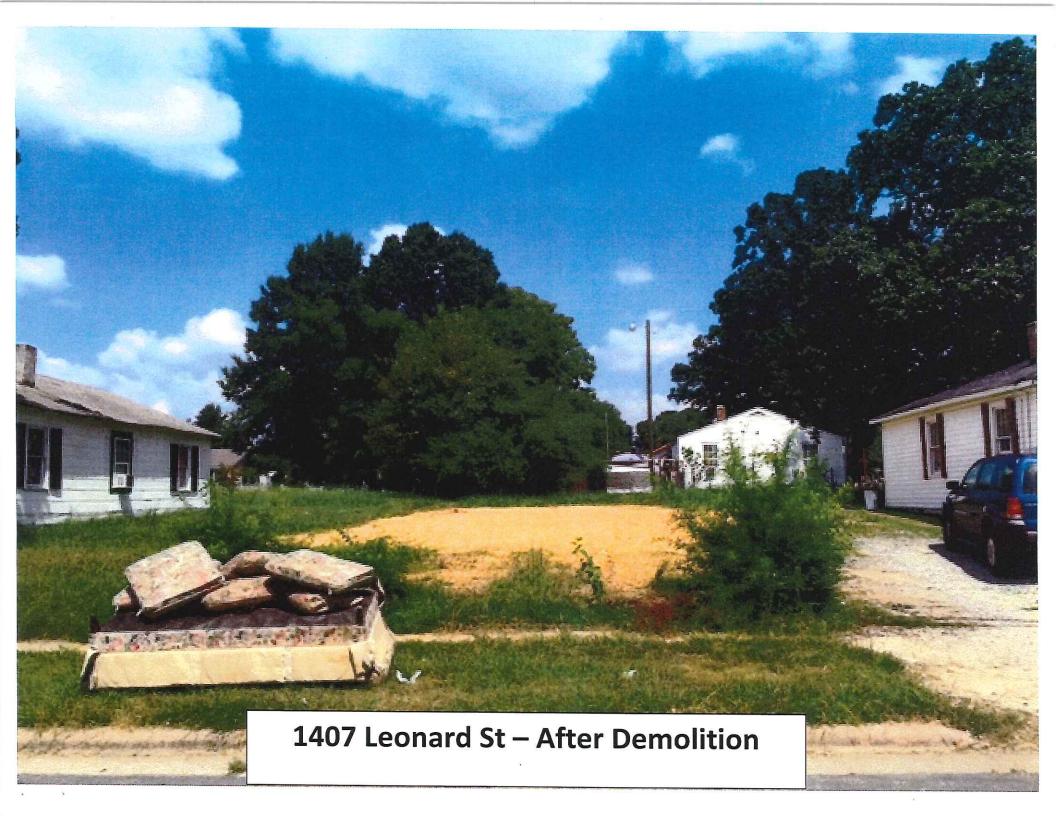
Local Codes Enforcement Monthly Activity					
•		<u>Jun-</u> 16	<u>Jul-</u> 16	<u>Aug-</u> 16	
1. Minimum Housing Cases					
	a. Minimum Housing Complaints	35	34	39	
	b. Active Minimum Housing Cases	147**	93	116	
	c. Active Backlog Cases (270 original)	241	223	207	
	d. Cases Taken Before City Council				
	i. For Demolition	5	3	7	
	ii. For Vacate	0	1	0	
	e. City Demolished Houses	0	0	3	
2. Public Nuisance Cases					
	a. Public Nuisance Complaints (includes unsecured dwellings)	317	182	251	
	b. Active Public Nuisance Cases	312	280	345	
	c. City abated PN Cases	28	66	56	
	d. Owner abated PN Cases	207	77	124	
3. Zoning					
	a. Zoning Complaints (Vehicles, Signs, Banners)	34	31	35	
	b. Signs collected *	177	196	201	

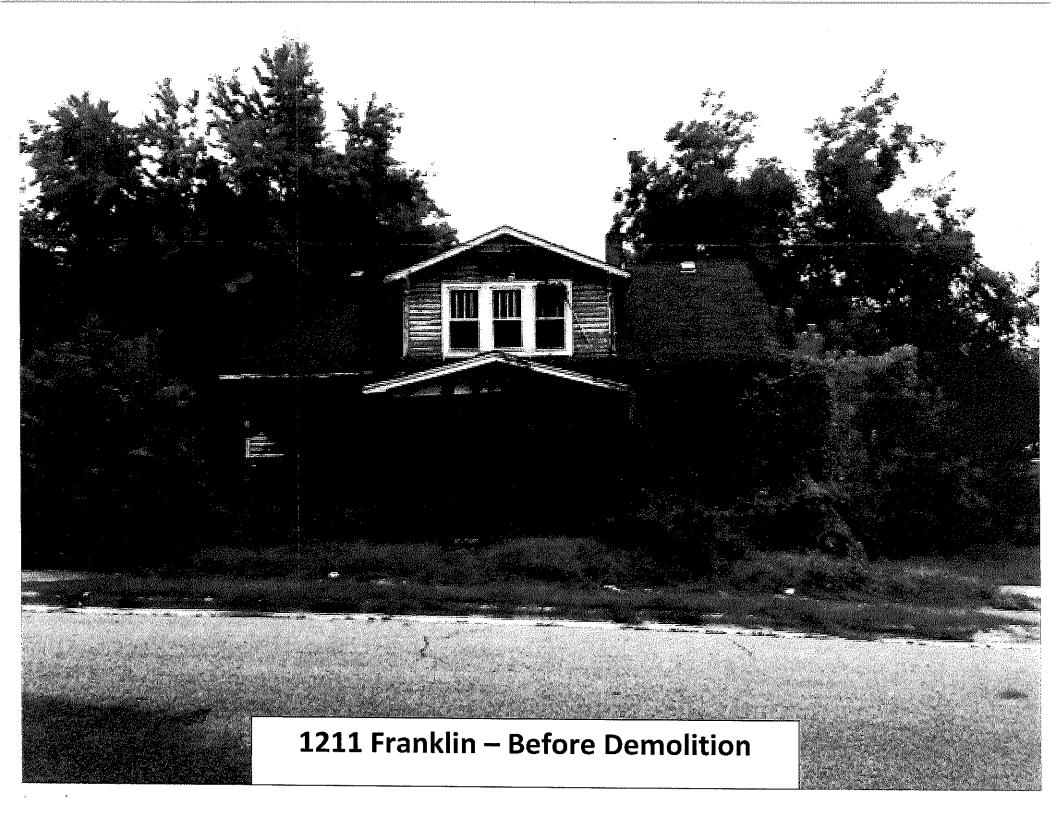
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Demolitions













Public Nuisance







