

Title: Approval of FY 2017-2018 Convention and Visitors Bureau Budget

From: Eric Olmedo, Budget Director	Meeting Date:	June 19, 2017
Public Hearing: N/A	Advertising Date:	N/A
rubic flearing: IVA	Advertised By:	N/A
Attachments: Convention and Visitors Bureau budg	get and annual contract	

PURPOSE:

To approve the FY 2017-2018 Convention and Visitors Bureau budget and annual contract.

BACKGROUND:

The Convention and Visitors Bureau requests that the City Council approve its budget on an annual basis.

BUDGET IMPACT: n/a

RECOMMENDATION / ACTION REQUESTED:

The Budget Department recommends the Council to consider the FY 2017-2018 Convention and Visitors Bureau budget and annual contract.

May 1, 2017

Mr. Greg Demko City Manager City of High Point P. O. Box 230 High Point, NC 27261

Dear Greg,

It is my pleasure to deliver to you, for the consideration of the Mayor, City Council, and yourself, the Contract from the Board of Directors of the High Point Convention & Visitors Bureau for 2017-2018.

I have enclosed the original copies of the Contract, Budget, and support information. If you require any additional information or would like more copies please let me know. We look forward to a follow up meeting with any questions that you may have.

Sincerely,

Timothy C. Mabe CEO & President

Enclosures

p 336.884.5255 | f 336.884.5256 1634 N. Main St., Suite 102 High Point, NC 27262

NGINDOINTING

CONVENTION & VISITORS BUREAU

WWW.HIGHPOINT.ORG

AGREEMENT FOR THE CONVENTION & VISITORS BUREAU

BETWEEN THE

CITY OF HIGH POINT

AND THE

HIGH POINT CONVENTION & VISITORS BUREAU, INC.

FY 2017 - 2018

CONTENTS:

Contract Agreement FY 2017 - 2018 Overview & Program of Work FY 2017 - 2018 Proposed Budget and Explanation for FY 2017 - 2018 Occupancy Tax Receipts for FY 2016 - 2017 Financial Statement for March FY 2016 - 2017 Arts & Tourism Grants Program Awards FY 2016 - 2017 Event Booking Incentives for FY 2016 - 2017 Board of Directors Organizational Chart Chart of Staff Organizational Involvement

OVERVIEW & PROGRAM OF WORK FY 2017 - 2018

1. NEW BUDGET

The Proposed Budget for the High Point Convention & Visitors Bureau (HPCVB) is for FY 17-18. The projected HMT revenues is \$1,767,268, which reflects an increase of 4% from projected actual receipts to end the current fiscal year FY 16-17 at an estimated \$1,700,763. The approved budget for FY 16-17 was \$1,682,239 where the proposed FY 17-18 budget is 5% over the approved from FY 16-17. Remaining conservative, the new budget reflects \$1,767,268 tax receipts plus \$800 interest, and \$92,500 EBI rollover totaling \$1,860,568. In addition, sponsorship revenues earmarked for marketing the new visitor center is \$75,000. The amount of sponsorship revenue that is earmarked to build up the reserves is \$75,000. The Regional Preferred Member Revenue for Marketing is projected at \$4,000. Part of the sponsorship revenue will be ear-marked for the foundation projects of the 501 c 3 which was just established in January. There is also a building credit from the High Point Chamber to satisfy their loan to build-out of the board room totaling \$12,000 for the year. A copy of the March Financial Statement for FY 16-17 is attached.

The 15% room tax revenue allocated for the Arts & Tourism Grants Program is restricted at \$265,090. The Marketing Budget is \$1,124,432. This includes Convention Promotions, Tourism Promotions, as well as the Grants Program, which is a significant arm of the tourism effort for the City. The Event Booking Incentive (EBI) Line Item is \$150,000, which includes the roll over from the previous year of \$92,500, and Market Authority Line Item is \$150,000.

2. PARTNERSHIPS

Arts & Tourism Grants Program:

The Arts & Tourism Grants Program's 15% will be awarded to a number of arts and tourism related projects during FY 17-18. This current year, FY 16-17, support was awarded to 24 worthy projects totaling \$252,336.

Funding for High Point Market Authority:

For FY 16-17, the HPCVB has allocated \$150,000 to the High Point Market Authority with the understanding that this will be a critical year for the Authority in its role of furthering the success of the High Point Market.

Events Booking Incentives:

A number of Event Booking Incentives were offered for conventions and events that were to occur in FY 16-17 and is projected to total \$51,705. The events booking program is more than incentives to book. It is expanded to include maintenance, retention, and support of groups. At the end of FY 16-17 \$92,500 will be rolled over into FY 17-18 EBI

line item. These incentives continue to be successful tools in moving convention/event proposals from lead status to definite bookings.

3. ORGANIZATION

The Board of Directors consists of eleven Board Members, twelve Ex-officio positions (including the Bureau CEO and the *Chairman Emeritus*) and two staff members. The Organizational Chart presents an overview of the High Point Convention & Visitors Bureau, the Board and Staff. The Bureau Staff currently consists of eight full time employees. In addition, Registrars and Visitor Information Specialists are employed on an 'as needed basis'. The Bureau staff holds memberships and board positions on a number of industry related organizations.

4. SUMMARY

The Bureau has always recognized its role to fill the City between the High Point Markets, thereby keeping a year-round healthy hospitality environment. The Bureau's main focus continues to be <u>strong solicitation and service to overnight visitors</u>, <u>conventions</u>, <u>special events and trade shows</u>; <u>providing these visitors with outstanding</u> <u>services and insuring a most enjoyable experience for all</u>.

No.	ITEM	<u>FY 16-17</u>	<u>FY 17-18</u>
		Approved	Proposed
		5 x .	5% over last year, 4% over projected Year, End
4101.0	Transient Occupancy Tax	1,682,239	1,767,268
2			
		800	800
4105.0	Reserve EBI Carry Over	102,250	92,500
4106.1	Sponsorship Revenue Earmarked for Visitor Center Marketing	100,000	75,000
4106.2	Sponsorship Revenue Earmarked for Reserves	100,000	75,000
4107.0	Regional Preferred Member Revenue for Marketing	10,000	4,000
4108.0	HPCVB Foundation - Earmarked for Foundation Projects	0	50,000
4108.1	Board Approved spending for additional postage for retirment mailings	20,000	0
4109.0	Building Rental Credit Earmarked for Reserves	12,000	12,000
TOTAL BUI	DGET	2,027,289	2,076,568
CRANTER	CCPAM (15% of occupancy tax)		
GRANTER	Arts & Tourism Grants	252,336	265,090
INCOME (1	5% grants)=Oner Budget	1.774.953	1,811,478
	Link Approved Propertype NCOME Propertype Propertype OCCUPENTON Translent Occupancy Tax 1682/239 1/78/17 1010.0 Translent Occupancy Tax 1 1/78/17 1010.0 Translent Occupancy Tax 1 1/78/17 1010.0 Interest Income 800 800 1010.0 Reserve EBI Carry Over 102,250 27,56 1010.0 Reserve EBI Carry Over 100,000 75,06 1010.0 Reserve EBI Carry Over 100,000 75,06 1010.0 Reserve EBI Carry Over 100,000 75,06 1010.0 Regional Preferred Member Revenue for Marketling 10,000 4,000 1010.0 HPCVB Foundation - Earmarked for Foundation Projects 0 50,00 1010.0 HPCVB Foundation - Earmarked for Reserves 12,000 12,000 1010.0 Building Rontal Credit Earmarked for Reserves 12,000 12,000 1010.0 Building Rontal Credit Earmarked for Reserves 12,000 12,000 1010.0 Building Rontal Credit Earmarked for Reserves 12,000 12,000 1010.0 Building Rontal Credit Earmarked for Reserves 12,000 430,400 1020.0 RAIT PROGPA M(15%, or occupancy T		
EXPENSES ADMINISTR	ATIVE EXPENSES		
5201.0		439,400	439,400
	Defirement	24.000	24.000
5202.0	Retrement		
5203.0	Life/Hosp/Dent. Ins.	77,000	77,000
5204.0	Soc. Security	39,000	39,000
5205.0	Unemployment Ins.	1,500	1,500
		580,900	580 900
ADMINISTR	ATIVE EXPENSES TOTAL	000,000	000,000
	EXPENSES	7 500	6 750
5301.0	Memberships/Subscriptions		
5302.0	Travel/Entertainment	25,000	25,000
5303.0	General & Admininistrative Operations	109,500	109,500
5304.0	Postage/General	2,000	3,000
5305.0	Business High Point Inc. & Vision Investor	0	20,000
5306.0	Telephone	11,000	11,000
5307.0	Rent/Utilities	77,045	78,886
5308.0	Comm/Board Expenses	14,450	14,450
5309.0	Equipment	16,000 -	15,650
OPERATING	EXPENSES TOTAL	262,495	284,236

EV 40 47

1

ITEM	<u>FY 16-17</u> <u>Approved</u>	<u>FY 17-18</u> <u>Proposed</u>
tion Advertising	19,950	19,950
tion Services	318,000	332,880
tion Services, Registrars, etc.	10,500	10,880
ooking Incentives (includes \$92,500 roll over)	150,000	150,000
ket Authority	150,000	150,000 4,000
d Member Program Services/Assessments	5,500 2,000	18,000
inment	1,000	1,000
re/Printing	13,200	13,200
Terrinung		
rships - Convention	8,260	8,795
e - Convention	100	1,000
Special Promotional Projects	90,000	92,000
ption/Publications	250	250
Convention	15,700	15,700
		7,300
hows - Convention	3,000	
rship Program	35,000	35,000
suals ·	10,000	0
)	0	0
TIONS EXPENSES TOTAL	514,460	527,075
EXPENSES		
sing	45,050	85,130
suals	8,000	4,000
- Literature/Printing	21,750	15,350
ships/Subscriptions - Tourism	600	900
- Tourism	19,851	10,000
		20.050
Projects	40,100	39,050
intertainment ihows	5,000 4,000	1,800 5,600
	79,800	52,500
nformation Center		
Governor's Council	0	9,850
	17,747	17,747
Center Marketing	58,200	55,900
Programming	5,000	34,440
EXPENSES TOTAL	305,098	332,267
ORE GRANT EXPENSES	1,662,953	1,724,478
ourism Grants Program	252,336	265,090
ourism Grants Program Carry Over		
ourism G	ants Program	rants Program 252,336

No.	ITEM	<u>FY 16-17</u>	<u>FY 17-18</u>
		Approved	Proposed
OTAL GRANT EXPENSES		252,336	265,090
OTAL EXPENSES		1,915,289	1,989,568
Total Marketing Expens	8	1,071,894	1,124,432
Subtotal of Income over Expenses		112,000	87,000
Sponsorship Expenses	Earmarked for Reserves	100,000	75,000
Building Rental Credit E	armarked for Reserves	12,000	12,000
otal Earmarked for Reserves (Year 4 F	ayback for Building/Move/Visitor Center Buildout)	112,000	87,000
Excess of Income over Expenses		0	

.

FY 2017-2018 Budget Notes

<u>Income</u>

4101 - Occupancy Tax projections for FY-17/18 is \$1,767,268, which is 5% over the last year's approved budget occupancy of \$1,682,239. We are projecting to end the year at \$1,700,763 which is a conservative estimate. Our proposed budget reflecting a 4% increase over the projected year end estimate. This is an estimation based on receipts thus far and keeping the estimation conservative over last year's estimates for May and June 2017. We feel confident in this increase.

4105 – Reserve EBI Carry Over is \$92,500, which is what is currently remaining in the EBI line item 5402.5 that was budget at \$150,000

4106.1 – Sponsorship Revenue Earmarked for VIC Marketing is \$75,000, which is half of an estimated total revenue from sponsorships of \$150,000 cash receipts.

4106.2 – Sponsorship Revenue Earmarked for Reserves is \$75,000, which is half of an estimated total revenue from sponsorships of \$150,000. This is consistent with the 5-year pay back plan of the buildout of the Visitor Center and move from 2014.

4107.1 – Preferred Memberships include regional partners that we solicit outside of High Point. These members are promoted on website, Visitor Center, and app. Other revenue include realtor certification registration money. Also, the Sales and Marketing Dept. sells ads on the website and Visitor Guide where revenue would be in this line item.

4108 – Sponsorship goals will not decrease however, we see potential in more individuals who would like to participate where that revenue can be used as a tax write off for HPCVB Foundation projects

4109 – Building Rental Credit Earmarked for Accts Receivables Chamber Loan on Balance Sheet is \$12,000. The balance of the Chamber Foundation loan to build out the board room is \$36,886.

The subtotal is **\$2,076,568**. The restricted income is **\$265,090** for Arts & Tourism Grants. The Total Income is **\$1,811,478**

Administrative Expenses:

5201 - Salaries will remain the same

5202 – Retirement will remain the same

5203 - Insurance will remain the same

5204 – Social Security

5205 – Unemployment Insurance

The Total Administrative Expenses will remain the same budgeted as last year with no increase.

Operating Expenses:

5301 –Memberships include Guilford County Hotel Association, American Express Annual Fee, Guilford Merchants Association, American Chamber of Commerce Executives, Meeting Planners International (Tim), International Association of Venue Managers, NC Tourism Industry Association, Rotary Club of High Point, CAI (HR Membership), and Triad Women's Forum.

<u>5302</u> – Admin Travel & Entertainment includes mileage reimbursement at the IRS rate of 0.54. and will remain the same as last year

5303 – General Administrative includes office supplies, maintenance, janitorial, general liability insurance, professional fees, staff training, community outreach events, Leadership High Point, Simpleview license renewal for 7 employees, renewal of the economic impact calculator, and computer maintenance. Will also need to purchase 2 new computers that are approaching end of life. This line item will remain the same as last year

5304 – General Postage is \$3,000

5305 – Last year we were invoiced by Business HP Inc. for FY 15-16 where we could pay it at the end of the year. It covered FY 16-17 therefore CVB did not need to budget for it. We asked to be invoiced at the start of our FY in July where we have it budgeted for our Vision Investor commitment for FY 17-18.

<u>5306</u> – holds steady, working on year 4 of the 5 year phone lease plus regular service, fax, internet, toll free, and long distance. Will remain the same

5307 – Rent is \$12.75/sq.ft starting in Feb'17 and will increase to \$13/sq.ft in Feb `18

<u>5308</u> – Committee Board Expense includes monthly lunch meetings, board retreats, receptions, board plaques, and board miscellaneous. This will remain the same as last year

<u>5309</u> – Equipment includes postage machines, copiers, and misc. office equipment and furniture. Property taxes and leases for equipment.

Total Operating Expenses are at an **8% increase** from FY 16-17 budget, mainly due to the Business HP Commitment of \$20,000.

Convention Expenses:

5401 – Convention Advertising includes AENC, Sports Events Magazine, Business NC Magazine, NC Motor coach Association, American Bus Association, and Group Tour Magazine plus some funds for impromptu opportunities that are available throughout the year.

5402 – Convention Services – include incentive gifts for groups (will not need to reorder as items since we have a good inventory on stock), Servsafe program, 2 customer service seminars, Market Authority of \$150,000; Event Booking Incentives of \$150,000, and special services at \$18,000 (long-term goals for feasibility study or special circumstances that come up with groups that need help) Ex. would be the needs assessment of recreation facilities for tournament play.

5403 – Entertainment/Meals for site visits with clients. Stays the same

5404 – Convention Literature and Printing –Destination Guides and production, stationery, and stock paper for sales collateral

5405 – Convention Membership – National Association of Sports Commissions, Meeting Planners International, American Express Annual Fees, AENC, Rotary, NC Sports Association, PT Sports Clubs, Destination Marketing Association International, American Bus Association, and NC Motorcoach Association. There was some fee restructuring for NCSA, MPI and ABA which caused a slight increase.

5406 – Convention Postage increase for special direct mailings for targeted groups

5407 – Convention Special Promotions –Designer tours, Designer Access (Shop & Stay Packages), and Capture PR contract is also in this line item too. year.

5408 – Convention publications for sales leads

5409 – Sales travel, mileage reimbursement, meals on trips, hotel and flight for tradeshows at IRS standard rate of .54/mile

<u>5410-</u> Expo NC/SITE Tradeshow and AENC as well as impromptu opportunities. Our local sales teams at partnering hotels want to try AENC again which we have not attended in 3 years. We agreed to co-op a booth with them.

<u>5411</u> – Sponsorship Retention stays the same

5412 – no videos this year

5413 – no pay interns

Total Convention Expenses are at **2% increase** over FY 16-17 budget.

Tourism Expense:

5501 – Tourism Advertising Includes Carolina Field Trips, Enhanced Listing Visit NC website, Official NC Travel Guide, Southern Living, Our State, Radisson and Hampton Inn guest guides, Video Globetrotter, Hi Toms Program, Herst Travel Group (Woman's Day, Country Living and Good Housekeeping Magazine) USA Today ESCAPE Magazine, and more co-ops with NC Dept. of Commerce such as samba tv, local northern markets in DC, Cleveland, Pittsburgh and Nashville as well as advertising for retirement and ideal living.

5502- Audio Visuals includes enhancements to our photo library

5503- Tourism Literature and Printing include production costs and printing of Map Pads, Stationery, Furniture Shopping Directories, Destination Guides, and Decals for Preferred Members and Showroom Decals. We do not need to print African American Heritage Guides this year.

5504- Tourism Memberships such as NC Rail Trails, NC Civil War Tourism, HP Museum Guild, HP Enterprise and News & Record Subscriptions

5505-Tourism Postage decreases because we now have a better projections of the expenditures for this year with the relocation and retirement mailings

5506- Tourism Special Projects include the VIP Tour (2), Annual Meeting & Media Appreciation Luncheon, Arm Chair FAM, Welcome receptions for group tours on motorcoach, Piedmont Triad Destination Marketing Group co-op opportunities, facebook ads and contests, and annual report. **5507-** for mileage and travel for tourism programs. We cancelled a trip to Toronto to explore Design Center opportunities

5508-Travel Shows include Travel South, ABA Tradeshow plus two new consumer tradeshows

5509- Visitor Information Center Expenses included part-time employees working weekend and some weekday as needed, refreshments, and Visitor Center build-out capital expenditures, graphics and videos (less than last year as the galleries and are more established and we will be handling more maintenance).

5512- Update and managed services for the website. This also includes implementing a state software program that is used for entering events. This software (API) will cut down on the man hours it takes to enter events on the cvb website and Visit NC website

5513- Visitor Center Marketing includes billboards with updates and replacements, realtor brochures, Ideal Living magazine, Recreation Magazine, and other promotional opportunities for advertising to relocation. Budgeted funds in this line item is partially funded by sponsorship dollars.

5514- Visitor Center Programs include Spotlight on Saturday and Last Tuesday events as well as realtor classes and two new programs 1) PR101 and 2) Ambassador Program

Total Tourism Expenses are at an **9% increase** from FY 16-17 budget.

5800- Grant Expense is \$265,090 is 15% of occ. tax

YEAR 2015-2016
017 to PAST
2016-2(
PARISON :
TAX COMPARI
OCCUPANCY 7

% Change	ΥТD	~	2	e	ю	4	4	9	ဖ	9	ц		
Diff.from Last Yr.	YТD	\$1,253	\$5,435	\$13,713	\$16,586	\$27,175	\$39,821	\$54,516	\$60,557	\$66,211	\$67,677		
Diff.from Last Yr.	by Month	\$1,253	\$4,182	\$8,278	\$2,872	\$10,589	\$12,646	\$14,695	\$6,041	\$5,654	\$1,466		
% Change	by Month	L	ო	ဖ	2	თ	9	15	7	9	-		
Total Amt.	YTD 15-16	\$142,872	\$277,852	\$406,952	\$545,941	\$661,607	\$886,690	\$985,921	\$1,072,303	\$1,161,213	\$1,281,370	\$1,421,458	\$1,633,085
Monthly Amt.	Rec'd 15-16	\$142,872	\$134,980	\$129,100	\$138,989	\$115,666	\$225,083	\$99,231	\$86,382	\$88,910	\$120,157	\$140,088	\$211,627
Total Amt.	YTD 16-17	\$144,125	\$283,287	\$420,665	\$562,527	\$688,782	\$926,511	\$1,040,437	\$1,132,860	\$1,227,424	\$1,349,047		
Monthly Amt.	Rec'd 16-17	\$144,125	\$139,162	\$137,378	\$141,861	\$126,255	\$237,729	\$113,926	\$92,423	\$94,564	\$121,623		
Month	Collected	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17
Month	Received	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-1.7	Jun-17

/ 16/1
ГĹ.
- MARCH F
J - FINANCIAL
F
'ISITORS BUREAU -
S
Ř
¥
HIGH POINT CONVENTION VISI
ž
2
Ξ
Щ
ź
8
Ĕ
ī
Q
ц Т
σ
Ī

2

() ______

No.	ltem	ACTUAL Month-Mar This Year 16/17	ACTUAL Month-Mar This Year 15/16	ACTUAL YTD This Year 16/17	ACTUAL YTD Last Year 15/16	Operational Budget HPCVB FY 16/17	9 Month Estimate	YTD Variance
4101 4101		94,564	88,911	1,227,424	1,161,214	1,682,239	1,261,679	(34,255)
4102 4104	Interest Income Other Income	66	49	560	511	800	600	(40)
4105	Reserve Carry Over EBI		, ,		· ·	102 250	- 76 688	- (76 688)
4106.1	Sponsorship Revenue Earmarked for VIC Marketing	6,542	5,281	46,704	51.000	100,000	75.000	(28,296) (28,296)
4106.2	Sponsorship Revenue Earmarked for Reserves	6,542	5,281	46,704	51,000	100,000	75,000	(28,296)
4107	Regional Preferred Member Revenue for Marketing	1,750	500	3,801	5,033	10,000	7,500	(3,699)
4108	Art & Fourtsm Grants Carryover	,	•	20,000	t		ı	20,000
0010.0	ball raik Controution Approved to come out of concern	r	r	ı	81,555	•	z	,
2200	Building Rental Credit Earmarked for Reserves					-	- 000 B	- 1000 b/
TOTAL	TOTAL INCOME	109,464	100,022	1,345,193	1,350,313	2,007,289	1,505,467	(160,274)
	Restricted A & T Grant Income	21,028	20,417	189,252	183,753	252,336	189,252	a
UNRES	UNRESTRICTED INCOME	88,436	79,605	1,155,941	1,166,560	1,754,953	1,316,215	(160,274)
EXPEN. Adminis	EXPENDITURES Administrative							
5201	Salaries	34,089	30,325	293,030	258,316	439,401	329,551	(36,521)
5202	Retirement	1,752	•	13,148	10,906	24,000	18,000	(4,852)
5029	Lite/Hosp/Dent. Ins.	6,186	5,736	54,145	43,626	277,000	57,750	(3,605)
5205 5205	soc. security Linemployment ins	2,934	2,517	25,186 592	21,161	39,000	29,250	(4,064)
TOTAL	TOTAL ADMINISTRATIVE EXP	15 120	202.00	000 000	171	nne'L	CZ1,1	(242)
		40,038	38,687	386,092	334,736	580,901	435,676	(49,584)
Operations 5301 N	io <u>ns</u> Memberships General	470	670	11,496	3.933	7.500	5.625	5871
5302	Travel Local	2,663	1,064	23,589	18,337	25.000	18.750	4,839
5303	General & Administrative	8,795	4,192	83,818	67,270	109,500	82,125	1 693
5304 5204	Postage/General	2,000	•	7,408	9,969	2,000	1,500	5,908
5305 5306	Parking Telenhone				1		t	1
5307	respirate Rent//filities - Bureau/DDMM/	766 766	1,636	9,401 55 545	9,451	11,000	8,250	1,151
5308	Comm/Board Expenses	3 095	207 207	00,043 11 101	56,438 0 273	040'// 4 A AEO	57,784	(1,241)
5309	Equipment	1,304	110	12,409	3,27.2	16.000	12.000	409
TOTAL	TOTAL OPERATIONS EXPENSE	25,818	15,129	215,765	187,502	262,495	196,871	18,894
Conven	<u>Convention Promotion</u>							
5401 5403		3,906	1	16,698	17,353	19,950 .	14,963	1,736
2402	Convenuori Services - General	395	τ	. 7,666	5,780	10,500	7,875	(209)
5402.5		1		47,505	39,750	150,000	112,500	(64,995)
5402.7 5402.8	IHFWA Furn. Market Support Preferred Member Program	12,500	12,	112,500	112,500	150,000	112,500	* 1 2
5402.9		Ξ.		2,584	2,533	2,000 2,000	4,125 1,500	(1,541) (1,541)
5403	Entertainment		,	1,178	7 (1)	1,000	750	428
						L		

.

5/1/2017

5
10/
÷
ЕH
H H H
Ř
Ā
ΙAL
5
AN
È
Ē
⊃
~
Ř
В
ITORS BURE/
Я
Ê
<u>S</u>
\geq
Z.
Ě
Ľ.
NVE
ŏ
INT CO
Ī
д
五
₽ ₽
-J

į

YTD Variance	(3,251)	(1,961)	885	(20,695)	463	(2,814)	2,443	(26,150)	4,267	(112,895)		(10,992)	(6,000)	(9,546) (0225)	(2/8) (EV)	(16.211)	(2,247)	(3,000)	4,930	(12)	13,502	(657) -	(30,565)	(174,150)	13,876		١	63,081	63,081	(111,069) (83,997)	(1 35,066) 34,795			34,795
9 Month Estimate	9,900	6,195	75	67,500	188	11,775	2,250	26,250	- 'nne'/	385,845		39,675	6,000	16,313	450	24.825	3,750	3,000	59,850	13,310	43,650	1,875	213,823	1,232,215	84,000		189,252	189,252	189,252	1,421,467 83,997	1,5U5,464 -			o
Operational Budget HPCVB FY 16/17	13,200	8,260	100	80,000	250	15,700	3,000	35,000		514,460		52,900	8,000	21,750	1 500	33.100	5,000	4,000	79,800	17,747	58,200	2,500	285,097	1,642,953	112,000		252,336	252,336	252,336	1,895,289 112,000	2,001,289			0
ACTUAL YTD Last vear 15/16	1,177	3,599	2	66,993	480	11,152	13,342	22,560	, ,	297,233		45,582	, , ,	12,069	- 375	7.549	3,436	1,565	36,462	7,929	72,477	186 63.323	250,953	1,070,424	96,136		183,793	244,962	(61,209)	1,315,386	34,929 0	0	1,315,384	34,929
ACTUAL YTD This vear 16/17		4,234	960	46,805	650	8,961	4,693	100	-	272,950		28,683	1 1 1	6,/6/ 470	1071	8,614	1,503	I	64,780	13,298	57,152	817.T	183,258	1,058,065	97,876	007	202 891	252,333	(63,081)	1,310,398	34,795 0	0	1,310,398	34,795
ACTUAL Month-Mar This vear 15/16		256		9,795	, ,	380	•	096'7		25,491		4,000	1 1 1	1,158	- 83	2,459	72	70	3,158	630	8,520	00 -	20,356	99,663	(20,058)		ZU,417	3	20,417	99,663	359 0	0	99,663	359
ACTUAL Month-Mar This Year 16/17	103			4,170		1,418	0/	2		22,579		(752)		1,123		172	50	J	5,043	624	8,011	C02 r	14,554	107,989	(19,553)	800 FC	07n ¹ 17		21,028	107,989	1,475 0	o	107,989	1,475
Item									5413 Systems/intern	TOTAL CONVENTION PROM.	ism P		5502 Audio Visuals 5503 I Horotura/Defention								0013 VISITOF CENTER WARKEUNG		TOTAL TOURISM PROMOTION	Subtotal unrestricted expenses	Net unrestricted income after expenses	ARTS & TOURISM GRANTS PROGRAM Bastricted & & T Grant Income		5800 Restricted A & T Grants Expense	Net restricted income after expenses	TOTAL EXPENDITURES Total Earmarked for Reserves (Year 1 Payback)	Sub total Excess Receipts over Expenses Building Rental Credit Earmarked for Reserves - Chamber Ioan Total of non-operational budget expenses (denicted in forchotes		TOTAL OPERATIONAL BUDGET RECEIPTS	OVER EXPENSES

Fin St 16-17New.xlsx

5/1/2017

EVENT BOOKING INCENTIVES PROPOSED/DEFINITE FY 16-17

AMOUNT GROUP \$2,000 High Point Swim Club - Furniture City Invitational \$1,000 Piedmont Soccer Alliance \$1,000 NC Youth Soccer HPU Spring Family Weekend \$1,000 Miss NC USA Teen and Miss NC USA Pageant \$10,000 \$10,000 **Special Olympics** \$14,000 Showtime - ITMA HPU Spring Family Weekend \$1,000 High Point Swim Club Tar Heel State Meet \$1,150 \$2,000 Willow Creek Senior Golf HOF Championship \$7,500 NC Amateur Sports - State Games 6th Annual John Coltrane Festival \$1,055 \$51,705 TOTAL TO DATE

ORGANIZATION	PROJECT	GRANT AWARD
Theatre Art Galleries	TAG Public Art Initiative	\$6,000
Theatre Art Galleries	Brand Awareness and MarKeting Campaign	\$3,000
High Point Theatre	Passport to Entertainment- Out of area marketing	\$4,000
High Point Arts Council	Capital Campaign for Centennial Station Arts Center	\$19,250
High Point Arts Council	Marketing Support for Arts and Entertainment Events	\$13,251
High Point Museum	High Point Promotional Partnership	\$1,000
Kilby of Hope	Oakwood Memorial Cemetary-African American Historical Marker	\$2,435
Macedonia Family Resourse Center	Macedonia All-Star Invitational Baseball Tournament	\$5,000
Hayden-Harman Foundation(On behalf of the Washington Street Business Association)	7th Annual Washington Street Unity Festival	\$4,500
High Point Ballet	Phase 2 Nutcracker set refurbuishment/ adaptation to fit the High Point Theatre	\$3,000
Forward High Point Foundation	Downtown Stadium District Expanded Studies	\$23,000
Forward High Point Foundation	Downtown Whistle Stop Concert Series	\$10,000
Forward High Point Foundation	Forward High Point Branding, Marketing, and Development	\$25,300
Forward High Point Foundation	Furnish Your World	\$15,700
Southwest Renewel Foundation of High Point, Inc.	2nd Annual Bluegrass and Makers Festival	\$3,500
Southwest Renewel Foundation of High Point, Inc.	High Point by Design Year 2	\$13,000
Southwest Renewel Foundation of High Point, Inc.	Emerging Designer Competition	\$3,000
Southwest Renewel Foundation of High Point, Inc.	Public Art in High Point	\$6,500
Pledmont Triad Film Commission	Reel scout datatbase hosting fees and fundraiser for atleast one marketing trip to Los Angeles	\$10,000
Uptowne High Point	Sixth Annual Uptowne High Point Holiday Stroll	\$6,000
Children's Home Society of North Carolina	liderton's Beach Music Blast	\$1,900
Big Brothers and Big Sisters of the Central Piedmont	Spider Digital Tennis Classic	\$2,000
Friends of John Coltrane	7th Annual John Coltrane Jazz & Blues Festival	\$56,000
Piedmont Soccer Alliance	Phillips Soccer Complex Attendance Growth Plan	\$15,000
		\$252,336



Board of Directors

Board Member	Representing	<u>Terms</u>	Appointed By:
Bruce Davis	Voting	1/15 - 12/18	County
Chair	At Large		
KidAppeal			
1010 Greensboro Rd., HP NC 27260			
Work: 336-887-3684; 336-688-2431			
BruceDavis@Triadbiz.rr.com			
Patrick Harman	Voting	12/14 - 11/18	Chamber
Vice Chair	Arts & Tourism		
1214 Woodland PI HP NC 27262	Attractions		
Phone: 508-2703; Home 336-882-3551			
Patrickatserve@aol.com			
Corine Hollingsworth	Voting	1/17 -12/19 FIT	County
Treasurer	Accommodations with		
Radisson Hotel High Point	more than 100 rooms		
135 S. Main St. HP NC 27260			3
Work: 336-889-8888			
Chollingsworth@innercirclehp.com			
Cliff Mann	Voting	12/14-11/18	Chamber
Asst. Treasurer	At-Large		
High Point Country Club			
800 Country Club HP NC 27262			
Work: 336-889-0818 Cell: 843-267-2085			
CMann@hpcountryclub.com			
A. Doyle Early Jr.	Ex-Officio	One of HPCVB's	HPCVB
Chairman Emeritus	Chairman Emeritus	Founders	Board
Wyatt Early Harris Wheeler		Ex-Officio 1996 Ex Officio Emeritus	
P.O. Drawer 2086; HP NC 27261		1998	
Work: 336-819-6046		Chairman Emeritus	
DEarly@WEHWLaw.com		2008	
Mary Lou Blakeney	Ex-Officio	Term Began 12/15	HPCVB
Past Chair	Past Chair		Board
1411-D Bergamot Loop HP NC 27260			
Cell: 336-471-3178			
Purplelady44@gmail.com			

ľ,

Board Member	Representing	<u>Terms</u>	Appointed by:
Ron Barker Seven Oaks Bed & Breakfast 833 Old Mill Rd. HP NC 27265 Work: 336-899-6257	Voting Accommodations with 100 or fewer rooms	1/15-12/18	County
<u>Sevenoaks@triad.rr.com</u> Scott Eckman International Market Centers 209 S. Main St. HP NC 27260 Work: 336-888-3737 Cell: 336-413-1825 SEckman@imcenters.com	Voting Tradeshow/Convention Ctr.	12/14-11/18	Chamber
Commissioner Carlvena Foster 818 Runyon Dr. HP, NC 27260 336-471-4091 Cfoster@co.guilford.nc.us	Voting County Commissioner	1/15-12/18	County
Councilwoman Alyce Hill 701 Hillcrest Dr. HP NC 27262 Phone : 336-688-4910 Alyce.Hill@highpointnc.gov	Voting City Council	1/15-12/17*	City Council
Carol Jollay Jollay Design Center 800 N. Main St. HP NC 27262 Work: 336-885-3597; 336-861-2149 info@jollaydesign.com	Voting Chamber	12/14-11/18	Chamber
F. B. Nowlan President & CEO J & S Cafeterias 110 Westover Drive High Point, NC 27265 Phone: 336-884-0404 fbn@jscafeteria.com	Voting Restaurants/Food Service Business	7/16 – FIT* 1/17 – 12/19*	Chamber
Leah Price BB&T 620 N. main St., HP, NC 27260 Work: 336-889-1121 LPPrice @ BBandT.com	Voting At-Large	12/15 – 11/19	County
	,		

ŕ

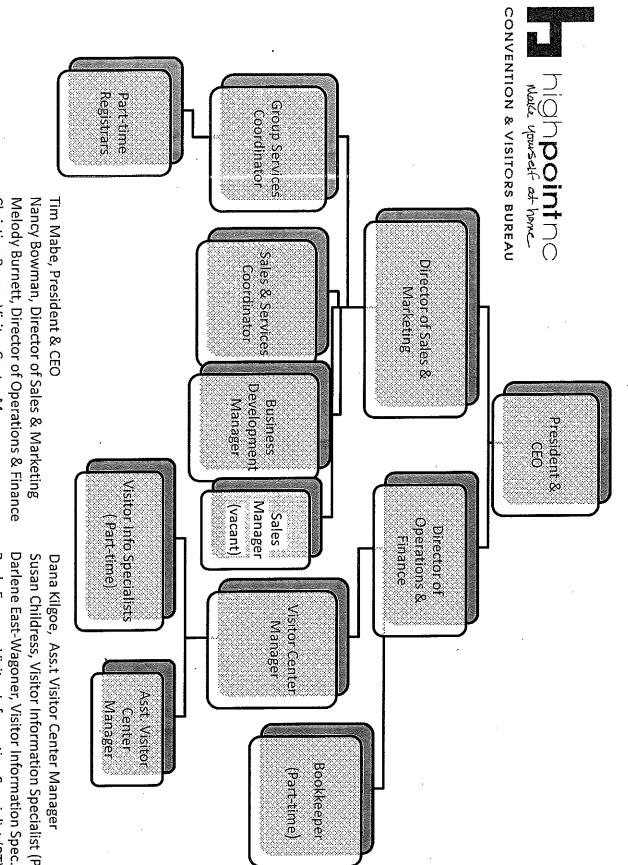
Board Member	<u>Representing</u>	Terms	Appointed <u>by:</u>
Tom Conley High Point Market Authority 164 S. Main St., Suite 700, HP, NC 27260 336-869-1000 Tom@HighPointMarket.com	Ex-Officio Market Authority	Term began 8/11 in conjunction with Market Authority Role	HP Market Authority
Dorothy Darr Southwest Renewal Foundation 501 W. High St. HP, NC 27260 Phone: 336-887-5130 Cell: 336-689-8122 Dorothy1@northstate.net	Ex-Officio Southwest Renewal	Term began 12/14 in conjunction with Southwest Renewal Role	Southwest Renewal
Lyndsey D. Derrow Chief Concierge HPU 933 Roberts Hall Ln., HP, NC 27268 Work: 336-841-9399; Fax: 336-888-6330 Iderrow@HighPoint.edu	Ex-Officio High Point University	Term began 6/16 in conjunction with High Point University Role	HPU
Carlos Olvera Chamber Chairman 712 McWay Dr. HP, NC 27263 Phone: 336-884-0063 c.olvera@servpro9797.com	Ex-Officio High Point Chamber	Term began 1/17 in conjunction with Chamber Chairmanship	HP Chamber
Peter Freeman Freeman Kennett Architects 1102 N. Main St. Ste. 102, HP, NC 27262 Phone: 336-869-3464 Freeman@freemankennett.com	Ex-Officio City Architect of Record	Term began 12/14 with Freeman Kennett's involvement in City of High Point's core city planning	HP City
Aark Harris GTCC 001 S. Main St.; HP NC 27260 Cell: 336-854-0424 AEHarris@gtcc.edu	Ex-Officio GTCC	Term began 3/15 in conjunction with GTCC Role	GTCC
Ken Smith EDC Chairman 4035 Premier Dr. Ste 300, HP, NC 27265 Work: 336-821-1333 Cell: 336-687-4494 Ksmith@smithleonardcpas.com	Ex-Officio High Point EDC	Term began 1/16 in conjunction with HP EDC Chairmanship	HP EDC
Lee Tillery High Point Parks and Recreation 136 Northpoint Ave., HP, NC 27262 Work: 336-883-3473 Lee.tillery@highpointnc.gov	Ex-officio High Point Parks and Recreation	Term began 12/14 in conjunction with HP Parks and Recreation Role	HP Parks and Rec.

.

а

s'

Board Member	<u>Representing</u>	Terms	Appointed by:
Scott Tilley High Point Partners 501 N. Main St., HP, NC 27260	Ex-Officio High Point Partners	Term began 12/14 in conjunction with High Point	High Point Partners
Phone: 336-410-7204 <u>Scott.tilley@ml.com</u>		Partners Role	
Don Webb Wells Fargo Advisors 1725 N. Main St., HP, NC 27262 Phone: 336-878-7515 Don.webb@wellsfargoadvisors.com	Ex-Officio PTI Airport Board	Term began 12/14 in conjunction with PTIA Role	PTIA Board
Tim Mabe President & CEO High Point CVB P.O. Box 2273; HP NC 27261 Work: 336-884-5255 TMabe@HighPoint.org	Ex-Officio HPCVB President & CEO	Term began 2/11 in conjunction with HPCVB role	HPCVB
Melody Burnett Director of Operations & Finance High Point CVB P.O. Box 2273; HP NC 27261 Work: 336-884-5255 MBurnet@HighPoint.org	HPCVB Corporation Secretary	Term began 5/03 in conjunction with HPCVB role	HPCVB
Nancy Bowman Director of Sales & Marketing High Point CVB P.O. Box 2273; HP NC 27261 Work: 336-884-5255 NBowman@HighPoint.org	HPCVB Marketing & Communications Mgr.	Term began 8/02 in conjunction with HPCVB role	HPCVB



Bill Kester, Business Development Manager Marlene Hedrick, Bookkeeper/Visitor Information Specialist (PT) Christina Payne, Visitor Center Manager Kimberly Mozingo, Group Services Coordinator Janet Siler, Sales & Marketing Coordinator

Shirley Anderson, Registrar (PT) Paula Frances, Visitor Information Specialist (PT) Darlene East-Wagoner, Visitor Information Spec. (PT) Susan Childress, Visitor Information Specialist (PT)

HPCVB INVOLVEMENT Fiscal Year 2016/2017

CITY REPRESENTATION

Business High Point Inc. Economic Development Committee Rotary Club of High Point

Leadership High Point Alumni Triad Women's Forum High Point Market Authority High Point Design Center Uptowne High Point Committee Open Door Ministries Oakwood Cemetary Historical Committee Forward High Point High Point Museum YWCA of High Point Business High Point Inc. Southwest Renewal Foundation

COUNTY REPRESENTATION

Guilford County Hotel Association

TRIAD REPRESENTATION

Piedmont Triad Film Commission Piedmont Triad Sports Clubs Piedmont Triad Host DMO Group

STATE REPRESENTATION

Association Executives of North Carolina Governor's Conference - Tourism Governor's Roundtable Tourism Board Meeting Professionals International - Carolinas Chapter American Bus Tours NC Motorcoach Association National Association of Sports Commissions NC Tourism Industry Association

NATIONAL REPRESENTATION

CONNECT IAVM - National & Regional Destination Marketing Association Intl. TEAMS

Bruce Davis, Tim Mabe (substitute) Bruce Davis, Tim Mabe (substitute) Tim Mabe, Nancy Bowman, Bill Kester Tim Mabe, Melody Burnett, Nancy Bowman, Kimberly Mozingo **Melody Burnett** Bruce Davis, Tim Mabe Carol Jollay - Board Member Melody Burnett Nancy Bowman Kimberly Mozingo Doyle Early - Chairman Emeritus Kimberly Mozingo - weekend volunteer Melody Burnett Tim Mabe Tim Mabe, Melody Burnett, Christina Payne

Melody Burnett

Tim Mabe & Nancy Bowman Nancy Bowman Tim Mabe & Nancy Bowman

Nancy Bowman Tim Mabe, Nancy Bowman, Melody Burnett Tim Mabe

Nancy Bowman and Tim Mabe Nancy Bowman, Kimberly Mozingo Nancy Bowman, Kimberly Mozingo Nany Bowman Tim Mabe

Nancy Bowman Tim Mabe Melody Burnett Nancy Bowman

NORTH CAROLINAAGREEMENT FOR PROVISION OFGUILFORD COUNTYCONVENTION AND VISITORS BUREAU

THIS AGREEMENT, made and entered into before the first day of July 1, 2017 by and between the City of High Point (hereinafter referred to as the City) and the High Point Convention and Visitors Bureau, Inc. (hereinafter referred to as the Grantee), pursuant to and subject to the restrictions and conditions set forth herein:

WITNESSETH:

In consideration of receipt of a grant or appropriation of funds from the City Council of the City of High Point equal to the total amount of the net proceeds received by the City of High Point from the Guilford County 3% Room Occupancy and Tourism Development Tax, the Grantee named hereinabove does hereby agree to provide Convention and Visitors Bureau Services for the City of High Point in accordance with the terms of this Agreement as set forth herein.

In consideration of the above, the parties do hereby agree as follows:

(1) The Grantee agrees to expend the funds, which are the subject of this Agreement and perform services in consideration of the receipt of funds in accordance with the Overview of Program of Work as attached to this Agreement and incorporated herein by reference. The Grantee further agrees to expend the funds in accordance with an Annual Budget for said funds attached hereto and which is incorporated herein by reference. Funds made available to the Grantee pursuant to this Agreement shall be expended only in accordance with applicable federal, state, and local laws. The Grantee may amend the budget from time to time in order to conform with the actual amount of funds received under this agreement.

(2) The Grantee agrees that it will supply such records, reports, information, and verification relating to the expenditures of the funds or the operations of the Grantee on a monthly basis and as may be requested by the City. This shall include monthly reports on the receipts and expenditures, as well as an annual audit completed within six months of

the Grantee's fiscal year end, performed in accordance with generally accepted accounting principles of the revenues and expenditures of the Grantee. The Grantee shall maintain written accounting and documentation of all of its receipts and disbursements relating to the grant funds, which are subject to this Agreement. The Grantee agrees to subject itself to the provisions of Article 33c of Chapter 143 of the North Carolina Statutes entitled "Meetings of Governmental Bodies," to the same extent as the City.

(3) Funds will be distributed to the Grantee on a monthly basis in accordance with the attached budget. Further, should expenditures overspend the revenues under this Agreement; the City shall have no obligation to reimburse the Grantee for such expenditures.

(4) This Agreement will automatically terminate on June 30, 2018 at which time a new Agreement will be considered.

(5) Upon termination of this Agreement by either party all non-expendable property purchased under this Agreement shall revert to the City of High Point or its assigns.

(6) A High Point Convention and Visitors Bureau Board of Directors shall be appointed, which shall have the authority to oversee the Convention and Visitors Bureau's implementation of the program of work, and the expenditures of the grant funds, which are the subject of this Agreement. The Convention and Visitors Bureau Board shall be composed of a minimum of the following twelve (12) members:

- (a) One member of the Guilford County Board of Commissioners appointed by the Board of County Commissioners.
- (b) One member of the High Point City Council appointed by the City Council.

2

- (c) Two owners or operators of hotels, motels, or other taxable tourist accommodations in the local metropolitan area, one of whom owns or operates hotels, motels, or other tourist accommodations with more than 100 rental units, and one of whom owns or operates hotels, motels, or other tourist accommodations with 100 or fewer rental units, both appointed by the Board of County Commissioners.
- (d) One individual who has demonstrated an interest in tourism development and does not own or operate hotels, motels, or other tourist accommodations, and is a Board member of the High Point Chamber of Commerce, appointed by the Chamber of Commerce.
- (e) One individual involved in the local restaurant or food service business who has demonstrated an interest in tourism development, and does not own or operate hotels, motels, or other tourist accommodations, appointed by the High Point Chamber of Commerce.

(f) One individual involved in the cultural arts or tourist attraction business, who has demonstrated an interest in tourism development, and does not own or operate hotels, motels, or other tourist accommodations, appointed by the High Point Chamber of Commerce.

- (g) One at-large individual who has demonstrated an interest in tourism development and does not own or operate hotels, motels, or other tourist accommodations, appointed by the High Point Chamber of Commerce.
- (h) One individual who has demonstrated an interest in tourism development and is a representative of a High Point public

convention/trade show center, appointed by the High Point Chamber of Commerce.

- (i) Two at-large individuals who have demonstrated an interest in tourism development and do not own or operate hotels, motels, or other tourist accommodations, appointed by the Board of County Commissioners.
- (j) The President & CEO of the High Point Convention and Visitors Bureau, Inc., who shall be a non-voting, ex-officio member.

All voting members of the High Point Convention and Visitors Bureau Board shall serve without compensation. All members shall serve two-year terms. Members may serve no more than two consecutive terms. Members appointed to fill the at-large designations shall serve a full term, and have all voting rights and privileges. The members shall elect a chairperson, who shall also serve a two-year term if eligible. Members appointed to fill vacancies shall first serve for the remainder of the unexpired term for which they are appointed to fill, and then are eligible for appointment for a regular term. The Board shall meet at the call of the Chairperson, and shall adopt rules of procedure to govern its meetings. The Board shall appoint such ex-officio members as it deems appropriate.

(7) The attached Exhibits are:

- (A) Overview & Program of Work
- (B) Proposed New Budget and Explanation
- (C) Occupancy Tax Comparison Current Year
- (D) Financial Statement through March Current Year
- (E) Arts & Tourism Grants Awards for Current Year
- (F) Event Booking Incentives for Current Year
- (G) Board of Directors, Organizational Chart, and Chart
- of Staff Organizational Involvement

These exhibits are incorporated herein by reference and shall have the same force and effect as if set forth herein. **IN WITNESS WHEREOF**, the City has caused this Agreement to be duly executed in its behalf; and the Grantee has caused the same to be duly executed in its behalf as of the date first above written.

CITY OF HIGH POINT, NORTH CAROLINA

Lisa B. Vierling, City Clerk	Greg Demko, City Manager
	Approved as to legal form:
	JoAnne Carlyle, City Attorney
	HIGH POINT CONVENTION &
	VISITORS BUREAU/INC.
ATTEST:	Acheh

ATTEST: