High Point Public Library

City Council Presentation

April 18, 2018

The Library is the Heart of the Community

A Few Facts & Figures

Library & Museum

- 327,385 in-person visits
- 142,285 website visits
- 101,893 reference questions

- 3,879 programs
- 44,980 program attendees
- 230 community partners

Library

- 773,357 items used
- 393,953 items owned
- 37 public uses of our meeting spaces, serving 7,431 attendees

- 58,107 public computer users
- 18,678 wireless sessions
- 594,403 e-content items available

Organization

- Lending Services
- Children's Services
- Research Services
- Readers' Services
- High Point Museum
- Technical Services
- Maintenance Services
- Information Systems
- Administration

53 full-time staff and 27 part-time staff

20 professional librarians (hold master's degrees in library science)

Customers receive prompt individual attention

1000s of items circulate each day

Variety of service strategies = short waits

Customer Service & Checking In/Out of Materials

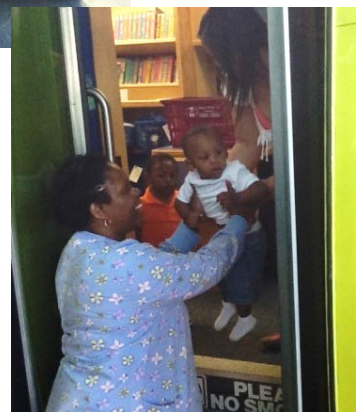
Lending Services

Therapy dogs encourage reluctant readers to shine

Nontraditional programming promotes literacy, creativity, and

Technology offers effective game-based learning

Preschools & daycares get programs & library cards



Collection, Programs, & Services for Infants – Early Teens

Children's Services

Large nonfiction and periodical collections

Access to public computers and career/entrepreneurial expertise

Adult programs promote wellness, technology & business literacy, and cultural appreciation

Nonfiction & Foreign Language Collections,
Adult Programming, & Public Computers

Research Services

The third floor is the place to be for entertainment and education

Teens utilize the library for studying & socializing, and now have a voice through our Teen Advisory Board

Homebound seniors get weekly book & DVD deliveries

Our digital collection & circulation continue to grow

NCDL

hoopla

OneClick digital

NC LIVE

Literature, Films, and Services for Teens – Seniors

Readers' Services

Today's generations experience the past at historic properties

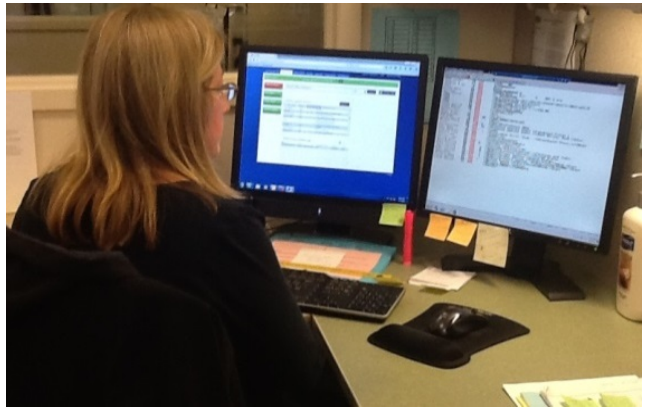
Programs that connect High Point citizens to our roots

HRC assists with genealogy and local history research

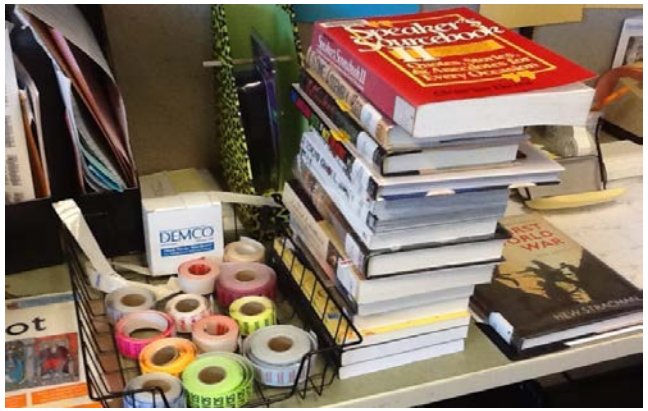
Preserves Local History,
Artifact Conservation, & Genealogy Research

High Point Museum

New items are unpacked, matched with POs, and organized for processing



Materials are cataloged and added to the library's database



Adding book jackets, genre labels, spine labels, and RFID tags are part of physical processing

Maintains Collection Integrity, Both Physically &

Technical Services

Maintenance Services
1 Maintenance Worker, 3 Custodians

Information Systems
Division Manager, 2 IS Specialists

Administration
Director, Assistant Director
2 Office Support

Facility Upkeep | Library Technology Support
Office Support & Daily Operations

Maintenance | Information Systems | Administration

Current FY budget: $5,079,732

Revenue Sources Budget

City of High Point ($4,719, 772)

Guilford County ($359,960)

Additional funding from State Aid to Public Libraries:

varies annually – current FY $87,000

Looking Back

A few recent significant developments

Looking Back

A space designed specifically for business librarians to work with small-business interests and entrepreneurs

Business Center Opens

Vibrant outdoor area where
education and entertainment come alive

Arts & Education Plaza Opens

Current Endeavors

A snapshot of what we're doing now

Gathering spaces for concerts, festivals, and City events

Parking lot redesign with architectural and horticultural flare, including fruit trees, teaching garden, and landscaped seating areas

Covered market stalls with space for 20 Farmers Market vendors

Electric infrastructure to accommodate food trucks, concerts, outdoor movie nights, and more

An electric car charging station

Current

A gathering place built with community in mind

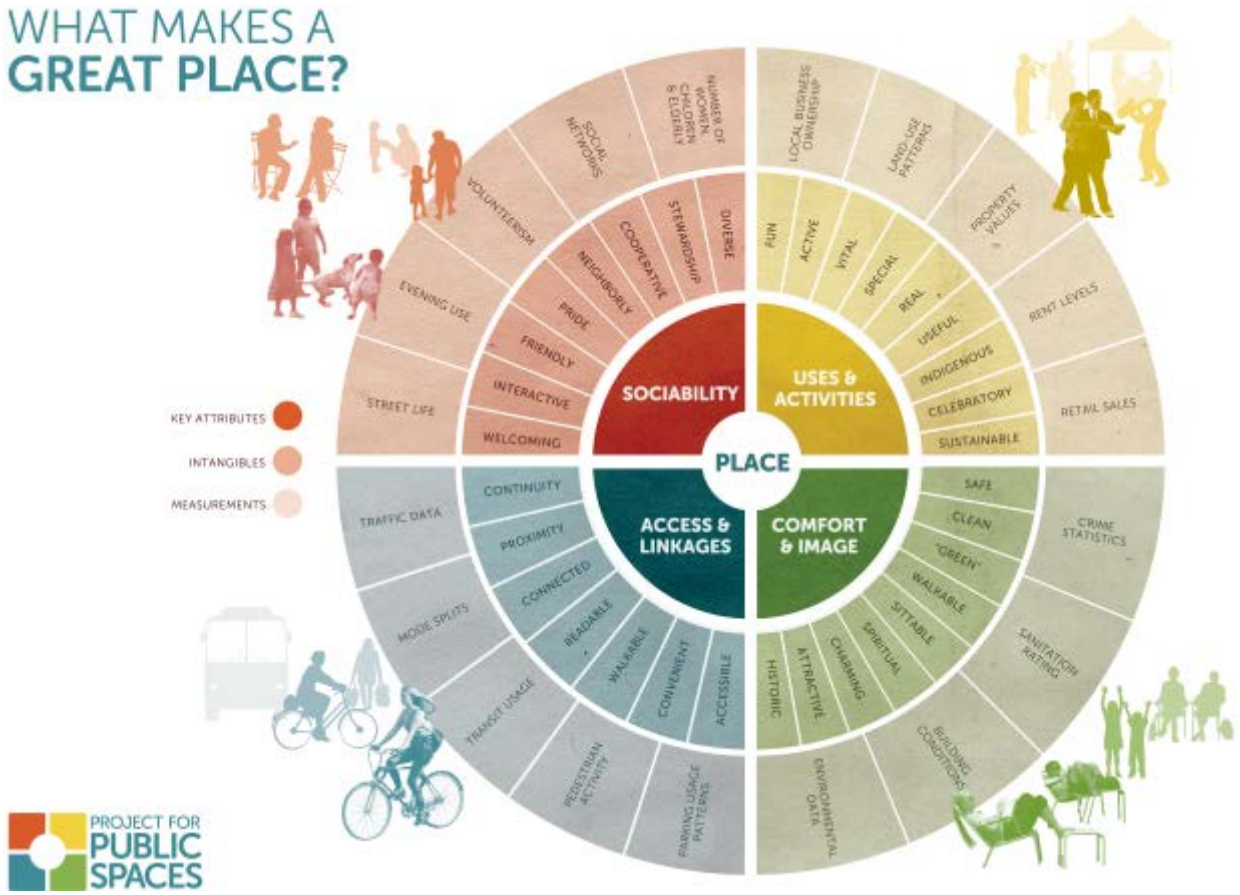
Library Plaza & Parking Lot Renovation

Looking Ahead

Projects for the foreseeable future – and beyond

Bringing High Point together this Fall!

Community Read: Seedfolks



Continuing to Make Community the Heart of the

Targeted Placemaking

Thank You!

Please join us at our
May 8 Reception!