

# **FLEET SERVICES**

Gary Smith | Fleet Services Director



## Agenda

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- Introduction
- Mission / Vision
- Background
- Customers
- Facility / Hours
- Staff
- Fleet Overview
- Services / Service Procedure
- Fuel
- Fleet Management
- Auction
- Safety
- Future Needs



## What is Fleet Services?

The Fleet Services Department manages the maintenance and repair operations, purchasing, fueling and tire repairs for all types of vehicles and equipment used in providing city services.



### Mission Statement

To provide our customers with the highest quality fleet management services at the lowest possible cost.

We strive to service the equipment in the most costeffective manner possible through high productivity of our personnel and sound professional decisions in the management of the fleet.

We are proud of our organization and the services that we provide through hard work, professionalism, and the positive image our people present.





### Vision Statement

"Creating the single most livable, safe and prosperous community in America"

## Background

- Internal service fund
- Revenue is generated from our internal customers who use and operate the equipment owned by Fleet Services through a rental program
- Each department has monthly rental payments which include maintenance and repair costs, insurance, and replacement of the equipment
- Allows departments to budget a fixed amount for vehicles and equipment



## **Our Customers**

- Police Department
- Public Services
- Landfill/Ingleside
- Material Recycling Facility
- Water & Sewer
- Streets
- Parks & Recreation

- Library
- Storm Water
- Engineering & Inspections
- Planning
- Housing & Community Dev.
- Electric
- Transportation/Signs Signals



## Facility and Hours

- Located at 3524 Triangle Lake Road
- Operates from 7am until 4pm, five days a week
- 24 / 7 for emergencies, inclement weather, natural disasters, etc.
- Provide mobile emergency service, fuel, and tire repairs





### Our Team

### The Fleet Services Department consists of 19 employees

- 1 Director
- 1 Shop Supervisor
- 3 Lead Technicians
  - 10 Technicians
  - 1 Parts Manager
- 2 Parts Technicians
- 1 Administrative Assistant



## **Fleet Overview**

### There are over 1,000+ pieces of equipment maintained through Fleet Services



# 18 Work Bays







### Heavy Duty Trucks









### Full Police Equipment Installation

#### **Off Road/ Construction**





### **Complete Tire Inventory**

### **Tire Shop/ Nitrogen**







## **Outside Services**

### **Full Outsourcing**

- Paint and body work
- Towing
- Glass replacement
- Upholstery work

### **Limited Outsourcing**

- Peak work loads
- Tire service
- Mufflers and exhaust
- Welding



### Service Procedure

Employees can fill out a service envelope and place it in the drop box. Text updates on repair status throughout the process.





### Fuel





Fleet Services operates and maintains a fuel system consisting of (2) fully automated fuel sites

Over 1,000,000 gallons are dispensed annually to the city fleet vehicles and equipment



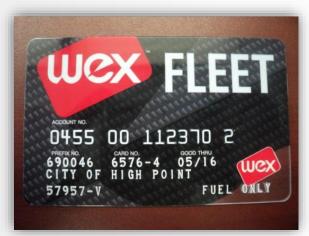
## **Fuel Stations**





### 816 West Green Drive







## Fleet Management

#### July

- We begin placing orders and bring items \$90,000+ to Council for approval to purchase
- Lead time, end of model year discounts

#### Fall / Winter

- We analyze our fleet program
- Review maintenance history
- Replacement factors: Age, mileage, maintenance, useful life

#### Utilization

- Look at annual usage
- Purchase new or used
- Reassignments
- Rental opportunities





## Fleet Management

### In January, we meet with departments to discuss their needs

Equip	Department	Description	Class	FUEL	Year	Original	Replace	Cycle	Replace	2020	2021	2022	2023
						Purchase \$	Year	Years	Value	FY21	FY22	FY23	FY24
									3.00	1.000	1.104	1.131	1.160
2200	101121-City Attorney	Chevrolet Impala	SED-STD	FF	2011	\$13,870	2021	8	\$21,500	-	23,736	-	-
										-	-	-	-
774	101212-Health/Safety	Ford Escape SE 4x4	SUV-COM	FF	2019	\$21,186	2028	8	\$27,000	-	-	-	-
776	101212-Health/Safety	Chevrolet Impala	SED-STD	FF	2012	\$15,942	2020	8	\$21,500	21,500	-	-	-
										-	-	-	-
531	101231-Engineering	Ford F150 Pickup	PU-1/2	FF	2008	\$12,638	2020	10	\$24,000	24,000	-	-	-
532	101231-Engineering	Ford F150 Pickup	PU-1/2	FF	2008	\$12,638	2020	10	\$24,000	24,000	-	-	-
533	101231-Engineering	Chevrolet Suburban 4WD	SUV-LARGE	FF	2015	\$36,796	2023	8	\$40,500	-	-	-	46,980
534	101231-Engineering	Chevrolet Silverado Pickup	PU-1/2	FF	2007	\$14,065	2019	10	\$24,000	-	-	-	-
536	101231-Engineering	Chevrolet Silverado 4x4 Pickup	PU-1/2FOUR	FF	2020	\$24,388	2030	10	\$28,000	-	-	-	-
537	101231-Engineering	Ford F150 Pickup	PU-1/2	FF	2008	\$12,638	2020	10	\$24,000	24,000	-	-	-
538	101231-Engineering	Ford Escape	SUV-COM	FF	2013	\$19,990	2021	8	\$27,000	-	29,808	-	-
539	101231-Engineering	Chevrolet Silverado 4x4 Pickup	PU-1/2FOUR	FF	2020	\$24,388	2030	10	\$28,000	-	-	-	-
540	101231-Engineering	Ford Escape SE 4WD	SUV-COM	FF	2020	\$24,582	2028	8	\$27,000	-	-	-	-
548	101231-Engineering	Chevrolet 1500 Pickup	PU-1/2	FF	2018	\$19,435	2028	10	\$24,000	-	-	-	-
549	101231-Engineering	Ford F150 Pickup	PU-1/2	FF	2008	\$12,638	2019	10	\$24,000	-	-	-	-



## Fleet Management

Spring

- Begin preparing vehicle and equipment specifications
- Standardization benefits, cost savings
- Contact potential vendors and suppliers
- Schedule equipment demonstrations
- Contact manufacturers for end of year programs
- Look for state and national contract opportunities
- Process starts over



### Auction

Surplus equipment sold through online auction

Generates \$500,000 - \$600,000 annually

\$7 million since 2008

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Deals provides services to government agencies allowing the	m to sell surplus assets via the Internet. Each agency has its own	auction rules and may be subject to government ordinances.				
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LIQUIDITT SERVICES MARKETPLACE		Advanced Search				
	Back Alt+Left Arrow					
	Forward Alt+Right Arrow					
	Reload Ctrl+R					
	Save as Ctrl+S					
	Ci Print Ctrl+P					
	Cast Translate to English					
Agriculture Equip/Commodities 31	E Fine Art 8	P Paper and Paper Products 2				
All Terrain Vehicles 42	Fire and Pc View page source Ctrl+U Fire and Pc Inspect Ctrl+Shift+I	Parking Meters 5				
All Vehicles (Restricted Vehicles) 9	Fire Trucks 55	Photographic Equipment 28				
Ambulance/Rescue 31	Firearm Accessories 17	Pipe, Valves, and Fittings, Industrial 13 Playground / Amusement Park Equipment 13				
Animal Equipment, Cages and Feed	Firearms and Live Ammunition 9					
10	First Aid 1					
Arts and Crafts 22	Forklifts 16	Plumbing Equipment and Supplies 15				
Asphalt Equipment 14	Fueling Equipment 3	Pool Supplies and Equipment 7				
Audio/Visual Equipment 258	Furniture/Furnishings 1152	Printing and Binding Equipment 106				
Automobiles 387		Public Utility Equipment 27				
Automobiles (Classic/Custom) 3	G Gambling Machines and Equipment 2	Pump 16				
Aviation 8	Garbage 2					
	Garbage and Refuse Containers 13	R Rail Equipment and Accessories 3				
Bags, All Types 18	Garbage Trucks 19	Real Estate 30				
Barber and Beauty Shop Equipment 6	Generators 44	Recovered Items 9				
Barrels and Drums 9	Golf Course Equipment 19	Recyclable Materials 4				
Batteries, All Types 1		Remediation Equipment 23				
Bicycles 193	H Hardware 11	Road/Highway/Bridge Supplies 8				



## Safety

### Recognized by the NC Department of Labor for Safety and Health efforts that resulted in the reduction of injuries and promotion of safer working conditions

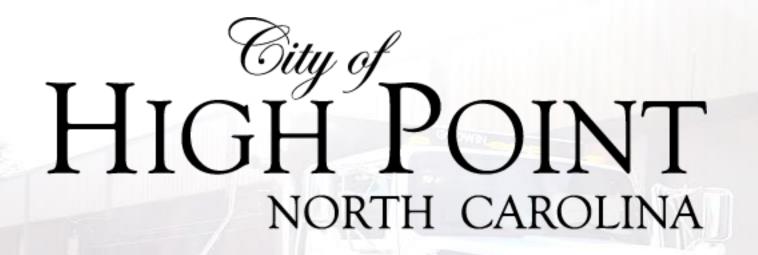








# Additional Work Space



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