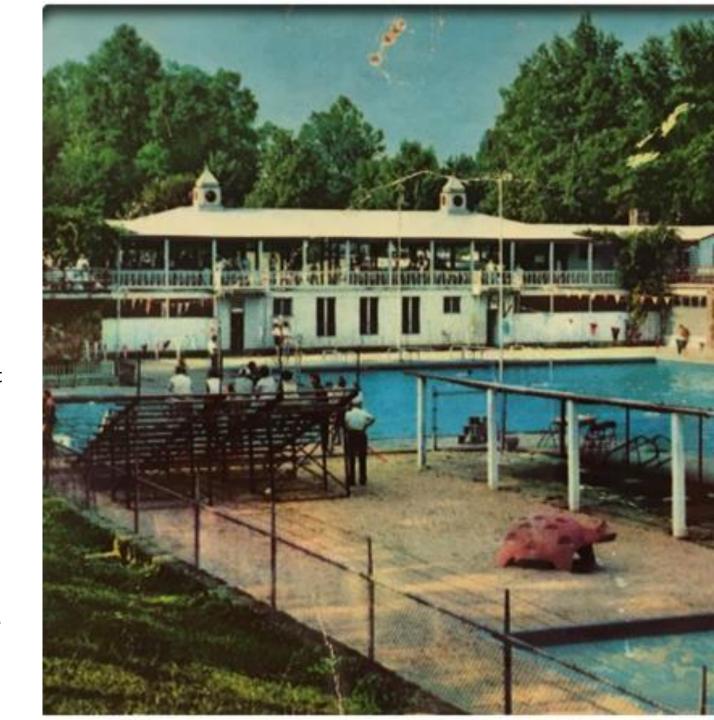


## History & Facts

- First park in High Point opened in 1926; now called Triangle Park.
- In 1932, Blair Park's 9-hole golf course opened to the public.
- Started in 1935, High Point Parks & Recreation is one of the oldest departments in the state. Durham was the first municipal Park & Recreation Department in NC, started in 1925.
- High Point City Lake Park, a Works Progress
   Administration Project (WPA), opened on June 28, 1935.
   It took workers over 3 years to develop the site.
- Washington Terrace was also built with the help of the WPA and opened on June 11, 1938.
- The City of High Point contracted with Pete Dye and Associates to design Oak Hollow Golf Course in 1969. The course opened in 1972.



## Department Overview

- Mission: High Point Parks & Recreation enhances quality of life by providing opportunities through innovative programs, parks, and facilities for present and future generations.
- 41 neighborhood, community and regional parks
- 2 golf courses
- 1,487 acres of park land and open space
- Recreation and fitness programs for a wide variety of ages, skill levels and interests
- 285 employees (119 full-time, 77 part-time and 89 seasonal)
- Parks & Recreation Commission- Advisory Board
- Park Rangers
- 1,368,8639 annual visitors (FY 18-19)
- 902,467 Annual visitors (FY 19-20) COVID-19 Impact



### Facilities

- Parks range in size from 1/4 acre to 390 acres
- 2 golf courses Blair Park and Oak Hollow
- Hedgecock Dog Park
- High Point Greenway & natural trails
- 2 marinas
- Miracle League Field
- Oak Hollow Tennis Complex
- Oak Hollow Campground
- 3 outdoor pools & 1 splashpad
- Piedmont Environmental Center
- 5 recreation centers
- Roy B. Culler, Jr. Senior Center
- Sport complexes



# City of High Point General Fund Annual Budget 2020 - 2021

Total City General Fund Budget

\$109,499,463

Parks & Recreation Expense Budget

\$12,704,351

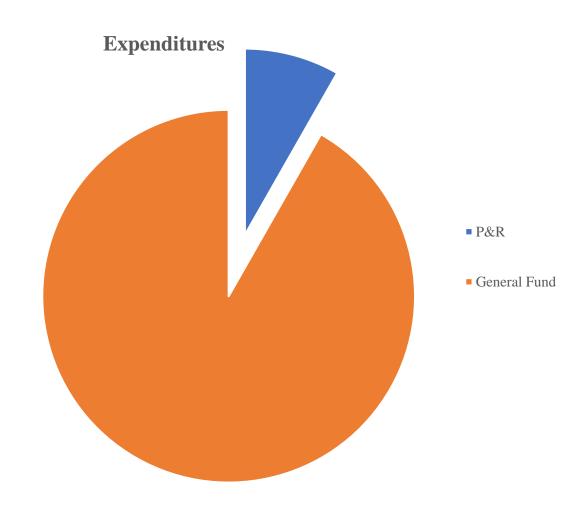
Parks & Recreation Revenue Budget

\$2,862,535

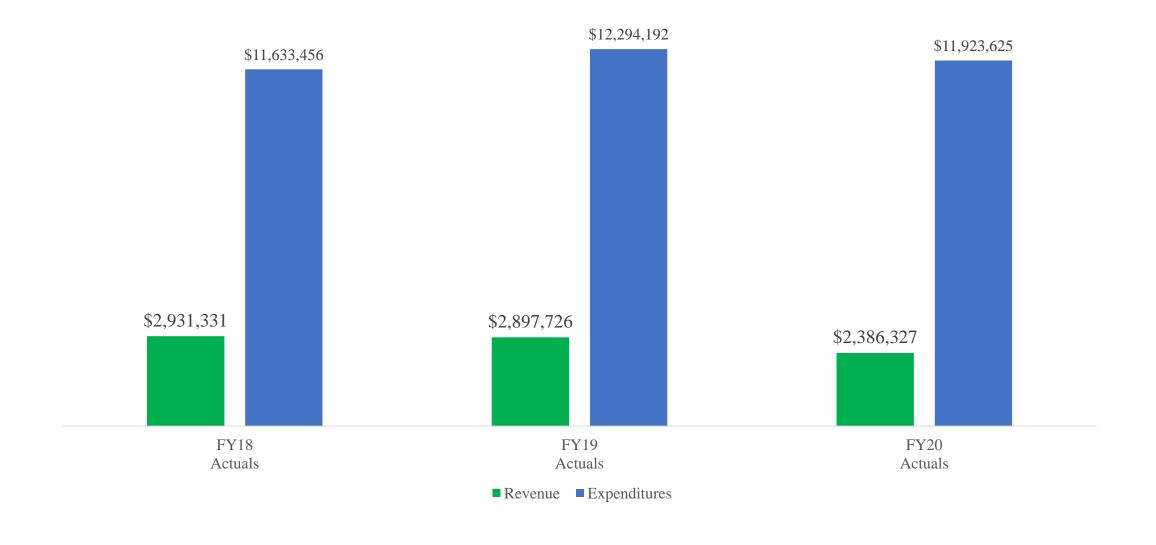
Impact on General Fund

**\$9,841,816** or **9%** of General Fund

**Budget** 



### Parks & Recreation Actuals — Last Three Years



# Partners, Sponsors and Donations

- Over 176 partnering organizations, sponsors and individual donors
- Major projects involving donations, grants and partnerships:
  - Connect NC Bond Grant
  - KaBOOM! Grant for Southside Recreation Center
  - Second Declan Donahue playground at Deep River - March 8
  - Kiwanis Club playground at Washington Terrace -May 16
  - High Point Convention & Visitors Bureau floating dock at Festival Park on Oak Hollow Lake
  - Guilford County Schools



## Department Organization

- Administration Division
- Parks Maintenance Division
- Special Facilities Division \*
- Recreation Division \*
- \* Programming Divisions

## Special Facilities

#### **Facilities**

- Aquatics
- Golf Courses Blair Park & Oak Hollow
- High Point City Lake Park
- Oak Hollow Campground
- Oak Hollow Park Complex
  - Oak Hollow Marina
  - Festival Park
  - North Overlook
  - Sailboat Point
- Oak Hollow Tennis Center
- Piedmont Environmental Center

#### **Examples of Programs:**

- Nature programs & camps
- Classes for school groups and the public
- Fishing Tournaments
- Teach a Kid to Fish
- Kayaking & Stand Up Paddleboard classes
- Golf lessons, clinics, camps
- Tennis lessons, clinics and camps
- Learn to Swim
- National Trails Day
- Special Events
  - Boo Bash
  - Day in the Park
  - Triathlons
  - Rowing events
  - Sailing events



### Recreation Division

- Athletics
- 5 Recreation Centers
  - Allen Jay
  - Deep River
  - Morehead
  - Oakview
  - Southside
- Special Populations
- Roy B. Culler, Jr. Senior Center
- Washington Terrace Community Center & Park

## Recreation Division Programming

- Athletics
  - Youth & Adult Sports
  - Field Rentals
- Recreation Centers
  - Afterschool
  - Summer Camps
  - Fitness Classes
  - Dance Classes
  - Pickleball
- Senior Center
  - Senior Games & SilverArts
  - Arts & Crafts
  - Fitness
  - Cards
  - Bus trips

- Special Events
  - Uncle Sam Jam
  - Spooky Hoopla
  - Winterfest
  - Easter Eggstravaganza
  - Food Truck Festival
- Special Populations
  - Special Olympics
  - Camp Ann
  - Visually Impaired Program
  - Miracle League
  - Virtual Programs

## Morehead Recreation Center Programs

- 30+ Adult Basketball League practices and games (12 teams)
- AHOY (55+) and AHOY Trips
- Basic & Intermediate Tumbling
- Be Smooth Line Dance
- Campus to Campus College Tours 5 days of tours
- Dynasty Dance
- Little Ballers (ages 4-6)
- Little Kickers Youth Soccer
- Little Sluggers Youth Baseball
- Open Gym Teen & Youth
- Pickleball (all ages)
- R.E.D. Zone Cheer
- Senior Games, various sports
- Special Olympics Basketball
- Special Pops Christmas, Halloween, & Valentines Dances
- Youth Basketball League Annual Banquet
- Zumba (ages 18+)



# Facility Rentals

	FY 18-19	FY 19-20
Total Rentals	131	170
Parties	14	18
Practices & Games	54	72
Reunions	4	4
Baby Showers	11	7
Birthday Parties	5	3
Meetings	20	20
Anniversary Parties	1	1
Classes	8	23
Tournaments	2	0
Wedding	0	1
Board of Elections	0	6
High Point Market Authority	12	15
Community Groups	<ul> <li>Burns Hill Neighborhood Association</li> <li>Community Development</li> <li>Hayworth Christian School Volleyball &amp; Basketball games and practices</li> </ul>	<ul> <li>Burns Hill Neighborhood Association</li> <li>Community Development</li> <li>Hayworth Christian School Volleyball &amp; Basketball games and practices</li> <li>Operation In As Much</li> <li>Board of Elections</li> </ul>

## Morehead Field Rentals

#### FY 18-19

• Total Reservations: 53 Attendance: 18,790

#### FY 19-20

• Total Reservations: 64 Attendance: 10,585

#### Field Usage By:

- Boys & Girls Club Eddie Pope Soccer League
- Penn Griffin Middle School Soccer Team Practices & Games
- The Point College Preparatory Leadership Academy Flag Football Team Games
- Piedmont Triad Futbol Club Furniture City Classic Tournament
- High Point Police Department Community Day
- North Carolina Fusion Soccer Tournament



### Recreation Center Attendance

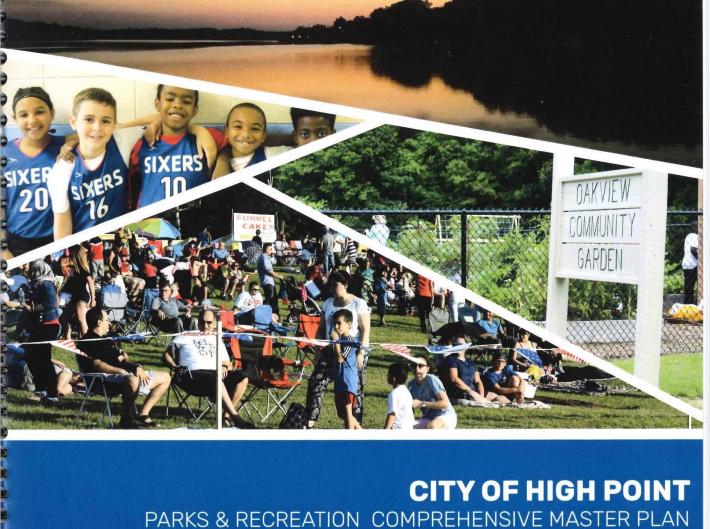
	FY 18-19	FY 19-20 (COVID)
Allen Jay	31,408	23,699
Deep River	54,860	25,524
Morehead	16,821	16,861
Oakview	24,278	18,865
Southside	75,017	54,464

Morehead attendance up for 2019-2020 despite being closed for 3 ½ months due to:

- Increase in pickleball offerings (+836 participations)
- Increase in open gyms (+200 participations)
- Increase in rentals (+35 rentals 32 of were from Hayworth Christian School for basketball and volleyball practices/games.)

## Parks & Recreation Comprehensive **Master Plan**

- Action & Implementation Plan covers 10-year period
- Outlines action items in 5 categories:
  - Parkland
  - **Facilities**
  - Recreation
  - Operations and Maintenance
  - Finance





Final Plan | Adopted December 3, 2018



## Recreation Vision & Goals

To establish a set of sustainable core program areas that support the recreation needs and facilities developed in the City while defining High Point Parks & Recreation Department's niche, delivering services in the most cost-effective manner while ensuring a quality product.

- **Goal 1:** Develop a Recreation Program Plan for the Department outlined one year in advance.
- **Goal 2:** Expand upon the six core program areas and establish two more core program areas based on trends found in the Comprehensive Master Plan Survey.
- **Goal 3:** Increase participation and revenue potential through established processes, goals, and outcomes.
- Goal 4: Conduct a capacity study for programs and facilities to understand the use patterns, gaps, and opportunities for enhancements.

## Core Program Areas

(# of programs offered in each category in FY 19-20)

#### Existing program areas:

- After School / Camps (35)
- Athletics (84)
- Fitness / Exercise (19)
- Instructional (31)
- Special Events (8)
- Special Interest (70)

#### Added:

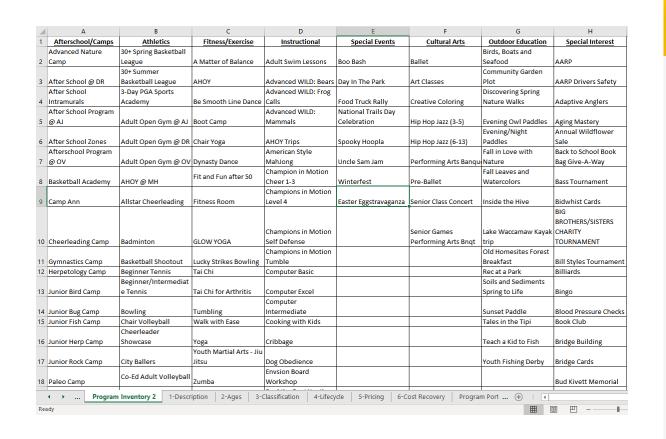
- Cultural Arts (9)
- Outdoor Adventure/Nature Education (16)



## Program Assessment

#### Measures updated annually:

- Program Inventory
- Target Ages
- Program Classification
- Lifecycle
- Pricing Strategies
- Cost Recovery



## Master Plan Community Engagement

#### **Common themes from all Community Engagement areas:**

- Amenities:
  - Natural trails
  - Greenway trail system
  - Dog park
  - Indoor Fitness and exercise facilities
  - Outdoor amphitheaters
  - Senior Center
- Programs:
  - Special Events and family festivals
  - Outdoor music and concerts
  - Exercise equipment for seniors and others
  - Art, dance, performing arts
  - Outdoor adventure
  - Education & life skills



## Morehead Recreation Center Survey Results

#### 381 total responses

• 263 live in High Point, 118 live outside High Point

#### Of the 263 that live in High Point

• 206 have visited Morehead Recreation Center in the past

#### Frequency of visiting the center

- 35 (15%) visit every week
- 64 (28%) visit once or twice a year
- 48 (20 %) visit less often than one year

24 (6%) live within walking distance



## Morehead Recreation Center Survey Results

#### **Youth Program Interest**

- Sports (56%)
- Cultural Arts (49%)
- Special Events (49%)
- Educational and Enrichment Classes (44%)
- Family Activities (41%)

#### **Teen Program Interest**

- Sports (54%)
- Open Gyms (42%)
- Special Events (37.6%)
- Fitness Programs (37.2%)
- Life Skills (36.8%)

#### **Adult Program Interest**

Fitness Programs (63%)

Special Events (57%)

Family Activities - multigenerational (49%)

Adult Sports (43%)

Educational and Enrichment Classes (43%)

#### **Older Adult Program Interest**

Fitness Programs (62%)

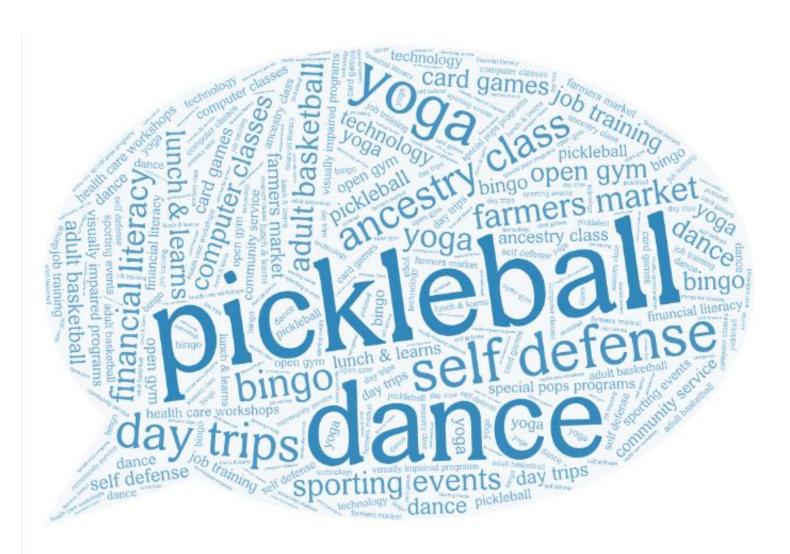
Senior Games (52%)

Special Events (46%)

Trips (39%)

Arts & Crafts (38%)

## Other Program Suggestions

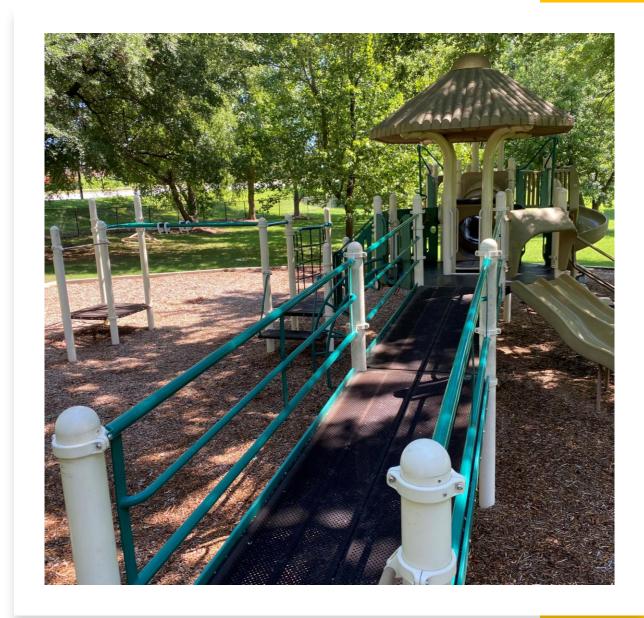


# Morehead Challenges

- Competitors serve the same neighborhoods offering similar recreation programs and services to the community.
  - Within a 2-mile radius
    - Guilford County Schools (programs and afterschool)
    - Boys & Girls Club of America Carson Stout Club
    - YWCA High Point
    - Macedonia Family Resource Center
    - Boys & Girls Club of America Southside Club
- Staffing

## COVID-19 Impacts

- Facility Closed Since March 16
  - Hosted 3 COVID testing & food giveaway
- Cancelled Programs
  - 30+ Adult Basketball League Spring 2020 (18 teams registered)
  - Big Hit Pickleball League 2020
  - Summer Basketball Academy 2020
  - Cheerleading Camp 2020
  - Gymnastics Camp 2020
  - Special Olympics and Senior Games (events and practices held at Morehead)
- Budget Impact



# Recreation Division Expenditures by Activity – Last Three Years

Activity	FY18	FY19	FY20
Allen Jay Rec Center	\$250,034	\$257,993	\$245,485
Athletics	\$195,986	\$208,877	\$187,643
Deep River Rec Center	\$275,818	\$253,966	\$270,148
Morehead Rec Center	\$265,111	\$258,835	\$185,571
Oakview Rec Center	\$275,273	\$321,567	\$369,916
Recreation Services	\$146,278	\$143,929	\$115,965
Senior Center	\$374,053	\$330,961	\$338,260
Southside Rec Center	\$273,659	\$259,529	\$288,730
Special Populations	\$191,744	\$194,450	\$170,413
Washington Terrace Park	\$163,584	\$170,194	\$191,509
Washington Terrace Pool	\$109,234	\$114,957	\$102,194
Grand Total	\$2,520,774	\$2,515,258	\$2,465,834

# Recreation Division Expenditures by Function – Last Three Years

Function	FY18	FY19	FY20
Personnel	\$1,547,677	\$1,541,071	\$1,555,688
Facility Maintenance	\$212,076	\$264,090	\$366,096
Utilities	\$315,984	\$298,892	\$270,311
Programing	\$230,173	\$235,603	\$145,063
Internal Services	\$77,313	\$86,976	\$70,465
Operating	\$109,517	\$88,627	\$58,210
Capital	\$28,034	\$0	\$0
Grand Total	\$2,520,774	\$2,515,258	\$2,465,834

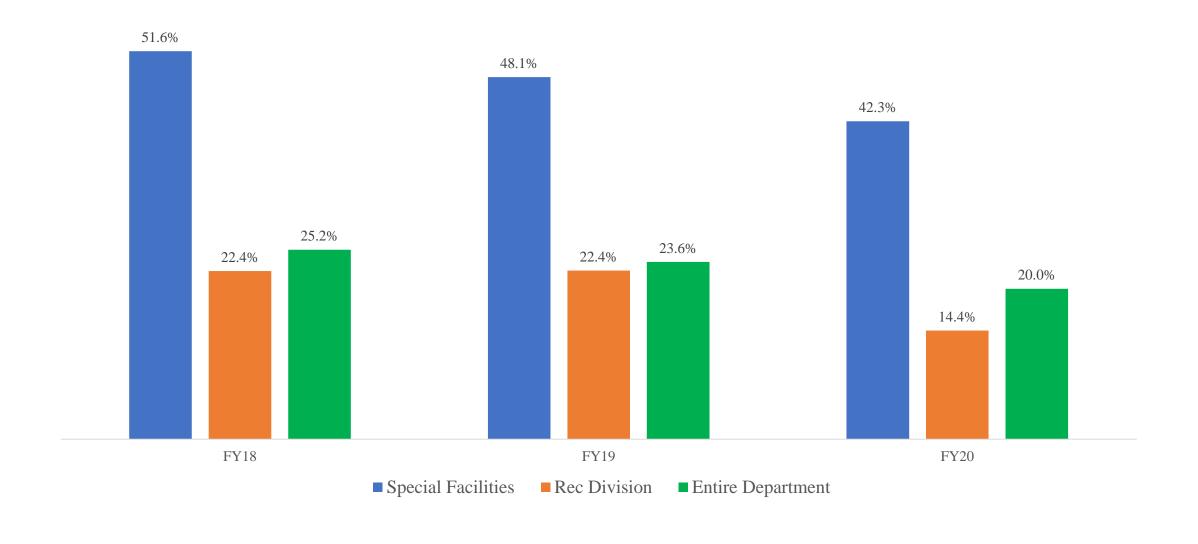
# Recreation Division Revenue by Activity – Last Three Years

Activity	FY18	FY19	FY20
Deep River Rec Center	\$131,931	\$126,120	\$78,204
Athletics	\$123,302	\$114,631	\$74,063
Oakview Rec Center	\$115,797	\$113,991	\$72,281
Allen Jay Rec Center	\$34,044	\$40,727	\$25,935
Southside Rec Center	\$4,402	\$23,181	\$20,579
Recreation Services	\$47,942	\$39,920	\$20,315
Senior Center	\$47,941	\$42,279	\$19,128
Special Populations	\$15,281	\$20,168	\$16,857
Morehead Rec Center	\$15,337	\$18,334	\$13,994
Washington Terrace Park	\$14,429	\$14,545	\$8,250
Washington Terrace Pool	\$13,189	\$10,729	\$6,453
Grand Total	\$563,595	\$564,624	\$356,062

# Parks & Recreation Revenue Sources — Last Three Years

Description	FY18	FY19	FY20
Green Fees	\$610,366	\$583,941	\$556,951
Campground Revenue	\$402,798	\$431,977	\$443,190
Program Participation Fees	\$399,859	\$402,522	\$259,262
Golf Cart Rental	\$340,855	\$331,092	\$304,380
Rental	\$350,266	\$341,090	\$212,026
Concessions/Food Sales	\$207,119	\$204,429	\$172,859
Pool Admissions	\$182,291	\$178,243	\$97,856
Marina Revenue	\$142,629	\$136,157	\$148,163
Amusements	\$85,142	\$84,308	\$52,689
Sale of Merchandise	\$65,512	\$72,750	\$57,467
Vending Machine Sales	\$54,730	\$35,785	\$12,985
Donations & Contributions	\$24,710	\$31,756	\$21,434
Other sources	\$65,369	\$63,677	\$47,334
Grand Total	\$2,931,647	\$2,897,726	\$2,386,595

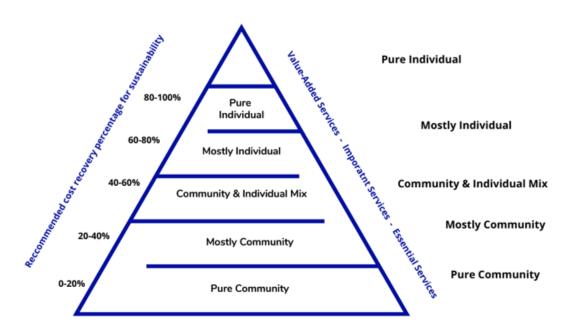
### Parks and Recreation Cost-Recovery: Last Three Years



## Cost Recovery

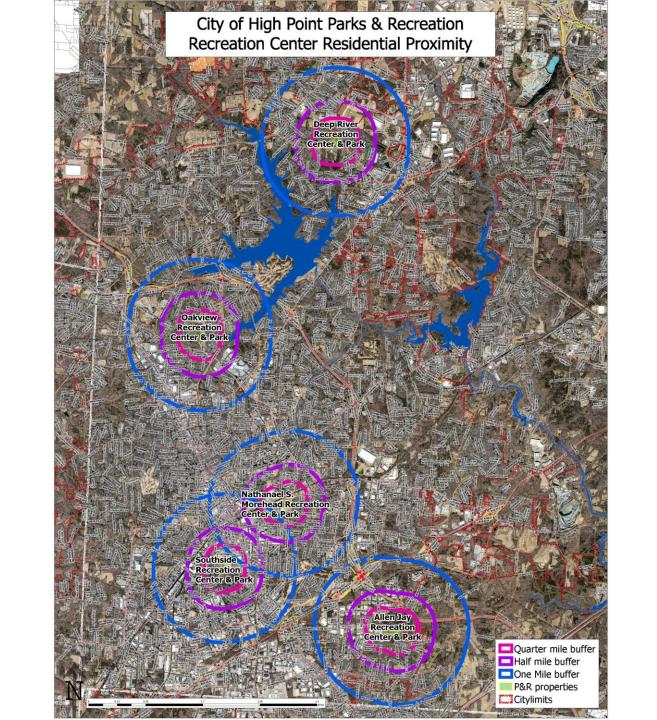
Cost Recovery by Core Program Area		
Core Program Area	Best Practices in Cost Recovery for Core Program Area	
Afterschool/Camps	0-50%	
Athletics	50-100%	
Cultural Arts	50-100%	
Fitness/Exercise	25-70%	
Instructional	50-100%	
Outdoor Adventure / Nature Education	50-100%	
Special Event	0-50%	
Special Interest	75-100%	

#### High Point Parks & Recreation Cost Recovery Model



## Fees & Charges – Recreation Centers

Area	Price
Gym – Type A (Rentals by citizens, non-profit, civic or religious groups)	\$35.00 per hour
Gym – Type B (Where admission or tickets are charged, or merchandise is sold)	\$50.00 per hour
Activity Room	\$25.00 per hour
Large Activity Room (Allen Jay, Deep River, Oakview, Morehead)	\$35.00 per hour
Entire Center	\$110.00 per hour
City Holidays	\$150.00 additional fee on City approved holidays
Staff Fee – For events that run past their scheduled end time	\$25.00 per hour, per employee
Field Rental (baseball, softball, football, soccer)	\$100.00 per game \$25.00 per hour for practice



## Deferred Maintenance Needs

- Interior painting
- Kitchen update
- New roof
- Playground replacement
- HVAC replacement





## Recent Improvements Made

- Exterior painting
- New bleachers
- New padding in gym
- Floor resurfacing
- LED lighting
- Updating restroom fixtures





## Recent Improvements Made



