# CITY OF HIGH POINT AGENDA ITEM



#### Title: Approval of the FY 2021-22 Convention and Visitors Bureau Budget and Contract

From: Stephen M. Hawryluk Budget and Performance Manager

Meeting Date: May 17, 2021

Public Hearing: No

Advertising Date / N/A Advertised By: -

Attachments: Convention and Visitors Bureau Budget

#### PURPOSE:

To approve the FY 2021-22 Convention and Visitors Bureau budget and authorize the City Manager to execute a contract with the High Point Convention and Visitors Bureau for FY 2021-22.

# **BACKGROUND**:

The Convention and Visitors Bureau requests that the City Council approve its budget on an annual basis.

# **BUDGET IMPACT**:

N/A

# **RECOMMENDATION / ACTIONS REQUESTED:**

The Financial Services Department recommends and asks the City Council to approve the FY 2021-22 Convention and Visitors Bureau budget and authorize the City Manager to execute a contract with the High Point Convention and Visitors Bureau for FY 2021-22.

#### VISIT HIGH POINT BUDGET WORKSHEET

| <u>No.</u>                         | ITEM   | <u>FY 20-21</u>      |                          | <u>FY 21-22</u>                         | Amt Change                   | <u>% Change</u>              |                                   |      |
|------------------------------------|--|----------------------|--------------------------|---|------------------------------|------------------------------|-----------------------------------|------|
|                                    |  | Budget Amended 12/20 | Projected End of<br>Year | Budget Draft                            | from<br>Budgeted FY<br>20-21 | from<br>Budgeted FY<br>20-21 | Amt Change<br>from End of<br>Year |      |
| INCOME<br>OCCUPANCY TAX COLLECTION |  |                      |                          |   |                              |                              |                                   |      |
| 4101.0                             | Transient Occupancy Tax  | 784,000              | 758,000                  | 1,300,000                               | 516,000                      | 66                           | 542,000                           | 72   |
|                                    | City of High Point's allocation earmarked for Stadium debt (Year 4) FY 21-22 |                      |                          |   |                              |                              | -                                 |      |
| OTHER INCO                         |  | 700                  | 1.400                    | 0.000                                   | 1 000                        | 400                          | 070                               | 77   |
| 4102.0                             | Interest Income  | 700                  | 1,130                    | 2,000                                   | 1,300                        | 186                          | 870                               | 77   |
| 4105.0                             | Reserve Designated Projects  | 125,000              | 125,000                  | 19,000                                  | -106,000                     | -85                          | -106,000                          | -85  |
|                                    |  | - ,                  | .,                       | - ,                                     | ,                            |                              | ,                                 |      |
| 4106.1                             | Sponsorship Revenue Earmarked for 501 c 3 Foundation Tourism Development     | 50,000               | 40,000                   | 50,000                                  | 0                            | 0                            | 10,000                            | 25   |
| 4107.0                             | Regional Preferred Member Revenue for Marketing                              | 550                  | 1,500                    | 550                                     | 0                            | 0                            | -950                              | -63  |
|                                    |  |                      |                          |   |                              |                              |                                   |      |
| 4109.0                             | COVID Grants   | 158,569              | 234,318                  | 0                                       | -158,569                     | -100                         | -234,318                          | -100 |
| TOTAL BUD                          | GET  | 1,118,819            | 1,159,948                | 1,371,550                               | 252,731                      | 23                           | 211,602                           | 18   |
| GRANT PRO                          | <u>GRAM</u>  |                      |                          |   |                              |                              |                                   |      |
|                                    | Total Restricted Income for Tourism Development Grants                       | 50,000               | 40,000                   | 50,000                                  | 0                            | 0                            | 10,000                            | 25   |
| INCOME (-1.2                       | 6% grants)=Oper. Budget  | 1,068,819            | 1,119,948                | 1,321,550                               | 252,731                      | 24                           | 201,602                           | 18   |
| EXPENSES<br>ADMINISTRA             | TIVE EXPENSES  |                      |                          |   |                              |                              |                                   |      |
| 5201.0                             | Salaries (5 full-time staff positions )                                      | 300,500              | 287,537                  | 315,850                                 | 15,350                       | 5                            | 28,313                            | 10   |
| 5202.0                             | Retirement (2% back to 5% contribution)                                      | 11,000               | 10,000                   | 18,000                                  | 7,000                        | 64                           | 8,000                             | 80   |
| 5203.0                             | Life/Hosp/Dent. Ins.   | 47,000               | 44,835                   | 53,000                                  | 6,000                        | 13                           | 8,165                             | 18   |
| 5204.0                             | Soc. Security  | 22,000               | 21,500                   | 23,000                                  | 1,000                        | 5                            | 1,500                             | 7    |
| 5205.0                             | Unemployment Ins.  | 400                  | 500                      | 600                                     | 200                          | 50                           | 100                               | 20   |
| ADMINISTR                          | ATIVE EXPENSES TOTAL   | 380,900              | 364,372                  | 410,450                                 | 29,550                       | 8                            | 46,078                            | 13   |
| OPERATING                          | EXDENSES   |                      |                          |   |                              |                              |                                   |      |
| 5301.0                             | <u>EXPENSES</u><br>Memberships/Subscriptions                                 | 1,550                | 3,850                    | 2,150                                   | 600                          | 39                           | -1,700                            | -44  |
|                                    |  | .,                   | 2,200                    | _,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |                              |                              | .,. 00                            |      |
| 5302.0                             | Admin Travel/Meetings/Convention/PR  | 2,000                | 2,000                    | 4,000                                   | 2,000                        | 100                          | 2,000                             | 100  |
| 5303.0                             | General & Admininistrative Operations  | 89,800               | 80,000                   | 95,000                                  | 5,200                        | 6                            | 15,000                            | 19   |
| 5304.0                             | Postage/General  | 1,200                | 4,500                    | 4,000                                   | 2,800                        | 233                          | -500                              | -11  |
| 5306.0                             | Telephone  | 10,250               | 12,000                   | 10,280                                  | 30                           | 0                            | -1,720                            | -14  |

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| <u>No.</u>       | ІТЕМ   | <u>FY 20-21</u>      |                          | <u>FY 21-22</u>   | Amt Change<br>from | <u>% Change</u><br>from | Amt Change          | % Change |
|------------------|--|----------------------|--------------------------|-------------------|--------------------|-------------------------|---------------------|----------|
|                  |  | Budget Amended 12/20 | Projected End of<br>Year | Budget Draft      |                    |                         | from End of<br>Year |          |
| 5307.0           | Rent/Utilities (year 3 of 5)                     | 84,664               | 84,666                   | 86,280            | 1,616              | 2                       | 1,614               | 2        |
| 5308.0           | Comm/Board Expenses                              | 4,000                | 3,120                    | 12,400            | 8,400              | 210                     | 9,280               | 297      |
| 5309.0           | Equipment  | 12,000               | 10,000                   | 13,000            | 1,000              | 8                       | 3,000               | 30       |
| OPERATING        | EXPENSES TOTAL                                   | 205,464              | 200,136                  | 227,110           | 21,646             | 11                      | 26,974              | 13       |
| 5401.0           | Convention Advertising                           | 7,000                | 7,000                    | 7,000             | 0                  | 0                       | 0                   | 0        |
| 5402.0           | Convention Services                              | 199,567              | 180,600                  | 221,900           | 22,333             | 11                      | 41,300              | 23       |
| 5402.1           | Convention Services, Registrars, etc.            | 6,687                | 600                      | 18,400            | 11,713             | 175                     | 17,800              | 2,967    |
| 5402.5<br>5402.7 | Event Booking Incentives)<br>HP Market Authority | 30,000<br>150,000    | 30,000<br>150,000        | 40,000<br>150,000 | 10,000<br>0        | 33<br>0                 | 10,000<br>0         | 33<br>0  |
| 5402.8           | Partner Programming                              | 2,880                | 0                        | 11,000            | 8,120              | 282                     | 11,000              | 0        |
| 5402.9           | Special Services/Assessments                     | 10,000               | 0                        | 2,500             | -7,500             | -75                     | 2,500               | 0        |
| 5403.0           | Entertainment                                    | 500                  | 200                      | 500               | 0                  | 0                       | 300                 | 150      |
| 5404.0           | Literature/Printing                              | 6,400                | 6,400                    | 14,400            | 8,000              | 125                     | 8,000               | 125      |
| 5405.0           | Memberships - Convention                         | 6,770                | 6,770                    | 6,770             | 0                  | 0                       | 0                   | 0        |
| 5406.0           | Postage - Convention                             | 100                  | 100                      | 100               | 0                  | 0                       | 0                   | 0        |
| 5407.0           | Conv Special Promotional Projects                | 32,620               | 32,620                   | 63,500            | 30,880             | 95                      | 30,880              | 95       |
| 5408.0           | Subscription/Publications                        | 250                  | 250                      | 250               | 0                  | 0                       | 0                   | 0        |
| 5409.0           | Travel - Convention                              | 4,000                | 4,000                    | 9,500             | 5,500              | 138                     | 5,500               | 138      |
| 5410.0           | Trade Shows - Convention                         | 0                    | 0                        | 0                 | 0                  | 0                       | 0                   | 0        |
| 5411.0           | Sponsorship Program                              | 500                  | 0                        | 500               | 0                  | 0                       | 500                 | 0        |
|                  |  |                      |                          |                   |                    |                         |                     |          |
| 5412.0           | Audiovisuals                                     | 7,500                | 7,500                    | 9,400             | 1,900              | 25                      | 1,900               | 25       |
| 5413.0           | Intern(s)  | 0                    | 0                        | 0                 | 0                  | 0                       | 0                   | 0        |
| CONVENTION       | N PROMOTIONS EXPENSES TOTAL                      | 265,207              | 245,440                  | 333,820           | 68,613             | 26                      | 88,380              | 36       |
| TOURISM PR       | OMOTION EXPENSES                                 |                      |                          |                   |                    |                         |                     |          |
| 5501.0           | Advertising                                      | 38,044               | 40,000                   | 37,000            | -1,044             | -3                      | -3,000              | -8       |
| 5502.0           | Audiovisuals                                     | 7,500                | 7,500                    | 7,500             | 0                  | 0                       | 0                   | 0        |
| 5503.0           | Tourism - Literature/Printing                    | 16,565               | 20,000                   | 22,900            | 6,335              | 38                      | 2,900               | 15       |
| 5504.0           | Memberships/Subscriptions - Tourism              | 400                  | 400                      | 400               | 0                  | 0                       | 0                   | 0        |
| 5505 0           | Postage Tourism                                  | 45.000               | 44.000                   | 40.000            | 0.000              |                         | 0.000               | 40       |
| 5505.0           | Postage - Tourism                                | 15,000               | 11,000                   | 13,000            | -2,000             | -13                     | 2,000               | 18       |

| <u>No.</u>                           | ITEM   | <u>FY 20-21</u>      |                  | <u>FY 21-22</u> | Amt Change<br>from | <u>% Change</u><br>from | Amt Change  | % Change |
|--------------------------------------|--|----------------------|------------------|-----------------|--------------------|-------------------------|-------------|----------|
|                                      |  |                      | Projected End of |                 |                    |                         | from End of |          |
|                                      |  | Budget Amended 12/20 | Year             | Budget Draft    | 20-21              | 20-21                   | Year        | Year     |
| 5506.0                               | Special Projects   | 20,599               | 32,000           | 63,820          | 43,221             | 210                     | 31,820      | 99       |
| 5507.0                               | Travel/Entertainment   | 250                  | 0                | 250             | 0                  | 0                       | 250         | 0        |
| 5508.0                               | Travel Shows   | 0                    | 0                | 0               | 0                  | 0                       | 0           | 0        |
| 5509.0                               | Visitor Information Center   | 9,300                | 6,000            | 30,000          | 20,700             | 223                     | 24,000      | 400      |
| 5510.0                               | NCTIA & Governor's Council & BHHP Chamber Vision Investor                            | 29,000               | 29,000           | 36,000          | 7,000              | 24                      | 7,000       | 24       |
| 5512.0                               | Web  | 20,000               | 23,000           | 50,000          | 30,000             | 150                     | 27,000      | 117      |
| 5513.0                               | Visitor Center Marketing   | 14,000               | 14,000           | 15,800          | 1,800              | 13                      | 1,800       | 13       |
| 5514.0                               | Visitor Programming  | 11,300               | 11,300           | 16,500          | 5,200              | 46                      | 5,200       | 46       |
| 5515.0                               | Tourism Research and Data  | 2,400                | 5,000            | 13,000          | 10,600             | 442                     | 8,000       | 160      |
| TOURISM P                            | ROMOTION EXPENSES TOTAL  | 184,358              | 199,200          | 306,170         | 121,812            | 66                      | 106,970     | 54       |
| EVENT CEN                            | ITER/DESTINATION PLAN/ BRANDING EVENTS   |                      |                  |                 |                    |                         |             |          |
| -                                    | ITER/DESTINATION PLAN /MARKET CONCERT/CONSUMER EVENTS EXPENSES TOTAL                 | 123,000              | 123,000          | 25,000          | -98,000            | -80                     | -98,000     | -80      |
| TOTAL EXPENSES BEFORE GRANT EXPENSES |  | 1,158,929            | 1,132,148        | 1,302,550       | 143,621            | 12                      | 170,402     | 15       |
| GRANT EXP                            |  |                      |                  |                 |                    |                         |             |          |
| 5800.1                               | Reserve Earmarked for Dest. Development Grants DRIVE                                 | 0                    | 0                | 0               | 0                  | 0                       | 0           | 0        |
|                                      | Reserve Earmarked for Destination Development Grants - Sponsorship                   | 50,000               | 50,000           | 50,000          | 0                  | 0                       | 0           | 0        |
|                                      | Reserve Earmarked for Oak Hollow Lake<br>Reserve Earmarked for Grant Awards for 2021 | 27,000               | 27,000           | 19,000          | -27,000            | -100                    | -27,000     | -100     |
| TOTAL GRA                            | ANT EXPENSES   | 77,000               | 77,000           | <b>69,000</b>   | -8,000             | -10                     | -8,000      | -10      |
|                                      |  | 11,000               | 11,000           | 00,000          | 0,000              | 10                      | 0,000       |          |
| TOTAL EXP                            | ENSES  | 1,235,929            | 1,209,148        | 1,371,550       | 135,621            | 11                      | 162,402     | 13       |
|                                      | Total Marketing Expense  | 649,565              | 644,640          | 733,990         | 84,425             | 13                      | 89,350      | 14       |
| Subtotal of I                        | Income over Expenses   | -117,110             | -49,200          | 0               | 117,110            | -100                    | 49,200      | -100     |
|                                      |  |                      |                  |                 |                    |                         |             | 0        |
|                                      | Earmarked for Reserves   |                      |                  |                 | 0                  | 0                       | 0           | 0        |
| Total Earma                          | arked for Reserves   | 0                    | 0                | 0               | 0                  | 0                       | 0           | 0        |
| Excess of li                         | ncome over Expenses  | -117,110             | -49,200          | 0               | 117,110            | 0                       | 49,200      | -100     |

| Admin                 | 30% CVB | 40% DI |
|-----------------------|---------|--------|
| Operations            | 16% CVB | 12% DI |
| Marketing/Programming | 54% CVB | 48% DI |