

# CITY OF HIGH POINT AGENDA ITEM



**Title:** Solid Waste Ordinance Update

**From:** Terry Houk – Public Services Director  
Robby Stone – Asst. Director Public Services

**Public Hearing:** N/A

**Attachments:** N/A

**Meeting Date:** September 20, 2021

**Advertising Date:** N/A

**Advertised By:** N/A

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## **PURPOSE:**

The Environmental Services Division within Public Services provides garbage, recycling, yard waste and bulk item collection services weekly throughout the city. Bulk item collection volumes continue to increase and are often delayed if staffing or equipment shortages are encountered. Council approved transitioning to a bi-weekly bulk collection at the August 16<sup>th</sup> meeting.

## **BACKGROUND:**

The Environmental Services Division is preparing to transition to a bi-weekly bulk collection. Part of the transition process will be aligning with the ordinance. This item reflects changes within the ordinance that aligns with the approved changes in service.

## **BUDGET IMPACT:**

No budget impacts are anticipated from the recommendation.

## **RECOMMENDATION / ACTION REQUESTED:**

The Public Services Department recommends updating the ordinance to reflect the transition to biweekly bulk collection.

Sec. 6-2-6. - Availability and extent of service.

- (a) Rollout carts shall be serviced once per week with the exception of the Central Business District (CBD), which shall be serviced four (4) times per week. This service includes garbage, ~~recyclables, bulky item,~~ and yard waste. No customer shall have more than two (2) rollout carts for garbage service. The city reserves the right to suspend, delay, or alter the time of collection of one (1) or all services temporarily should snow, ice, storms, flooding, extreme heat/cold or other conditions make it unsafe for the public or employees during collection operations. **Recyclables and Bulk item will be collected every other week.**
- (b) As a courtesy, backdoor service is available for garbage (**weekly**) and recycling (**bi-weekly**) ~~on a once per week basis,~~ provided that prior approval has been granted by the environmental service superintendent, upon verification of a valid medical reason by a medical doctor for those persons who are physically unable to place their rollout cart to the curb. The city also reserves the right to periodically verify the need to continue backdoor service to residents who have been approved to receive the service. The city reserves the right to continue or discontinue backdoor service. The director of public services or his designee shall have the authority to determine the proper location for rollout carts for disabled residents.
- (c) Single-family attached housing (townhomes) shall be serviced as subsection (a) above, provided the city shall be held harmless against any and all claims for pavement damage resulting from rollout cart service, and provided the drives are designed for proper movement of solid waste collection vehicles. Developers, at their option, may request bulk container service.
- (d) All locations, except for single-family dwellings, which generate more solid waste than can be serviced by two (2) rollout carts once weekly, shall be required to furnish a bulk container of the type approved by the director of public services, provided that such container can be installed and serviced. Solid waste collection service for this container shall be by private contractor.

(Ord. No. 91-57, 7-18-91; Ord. No. 92-20, § 1, 3-5-92; Ord. No. 6586/08-71, 10-20-08)