

# City of High Point

*Municipal Office Building  
211 S. Hamilton Street  
High Point, NC 27260*



## Minutes

**Wednesday, April 20, 2022**

**4:00 PM**

### **Public Safety Committee**

*Victor Jones, Chair  
Britt Moore  
Tyrone Johnson  
Chris Williams  
Mayor Jay Wagner (Alternate)  
Mayor Pro Tem (Alternate)*

**Public Safety Committee - Council Member Jones, Chair****CALL TO ORDER**

Chairman Jones called the meeting to order at 4:01 p.m.

Following a roll call by Chairman Jones, the following attendance by committee Members was duly noted.

**Present:**

Chairman Victor Jones, Committee Member Britt Moore, and Committee Member Tyrone Johnson

**Absent:**

Committee Member Chris Williams

**Staff Present:**

Tasha Logan Ford, City Manager; Greg Ferguson, Deputy City Manager; Eric Olmedo, Assistant City Manager; JoAnne Carlyle, City Attorney; Meghan Maguire, Assistant City Attorney; Tommy Reid, Fire Chief; Engineer; and Mary S. Brooks, Deputy City Clerk

*The following documents associated with the presentations, are hereby attached as a permanent part of these proceedings:*

1. *PowerPoint Presentation: Fire Department-2021 Annual Report.*

**PRESENTATION OF ITEMS****[2022-148](#)****Presentation-Annual Report-High Point Fire Department**

Staff will give a presentation regarding the High Point Fire Department's Annual Report.

**Attachments:** [Public Safety Committee-Fire Dept Annual Report](#)  
[Fire Department Annual Report 2021](#)

Tommy Reid, High Point Fire Chief, made a PowerPoint Presentation (PPP) regarding the High Point Fire Department's (HPFD) 2021 Annual Report; gave a brief history of the HPFD which was organized in 1890; gave an overview of the administration and support staff as followed: 14 fire stations, 238 total personnel, 214 operations/suppression division, and 24 administration/inspections/fleet/support; spoke to the HPFD's mission, vision, and values that provided direction and guidance for all departments, to ensure that the goals and objectives of the HPFD issued a mission statement that followed the general direction of the City of High Point's (CoHP) mission; said that the HPFD was divided into six divisions: administration, operations,

emergency management/safety, fire prevention, training, and technical services; outlined the duties/responsibilities for each division; said that the key offices were fire prevention and community risk reduction that provided education; voiced the need for prevention measures; spoke to request that was received for the hearing impaired (deaf) individuals for special smoke detectors/fire alarms; spoke to the HPFD's programs that were funded by grants; and spoke to the Remotely Operated Vehicle (ROV) that the HPFD would be receiving to help assist the during recover and rescue missions.

Committee Member Jones inquired on the process for the Insurance Services Office (ISO) ratings/score for the HPFD. Chief Reid explained the ISO rating process; said that ratings were based on a scale from 1-10; the score reflected how prepared a community and area was for fires; and that there were other factors that contributed to an area's score.

Chief Reid continued discussion regarding the HPFD's community engagement and outreach; said that feedback from the community was of the utmost importance, and was a direct correlation to the level of planning that went into the HPFD; the goal was to treat everyone the same; gave an overview of the 'Public Safety' citizen/customer survey; said that 91% of residents were satisfied with how quickly fire personnel responded to emergencies, 88% were satisfied with the professionalism of the fire department, 77% were satisfied with the adequacy of fire protection for their property, and 76% were satisfied with how quickly police responded to emergencies. Chief Reid spoke to the external stakeholder group questionnaire that was conducted by the HPFD; said that the survey enabled the HPFD to collect information and feedback to better understand the value and services that were provided for the community; spoke to the HPFD's goals and objectives; gave an overview of the operation data that included: apparatus responses by station from 2016-2021, incident types from 2016-2021, performance measures, response times (90th percentile) from 2015-2021, population size from 2005 (five year increments) projected into 2035. The Office of Emergency Management and HPFD safety developed a disaster resistant community through the total system concept accomplished by developing and updating the city's Emergency Operations Plan; spoke to the fire prevention and community risk reduction; said that the goal was meet 100% of mandated inspections; and concluded with a list of the HPFD's achievements from 2015-2021.

Chairman Jones, and Committee Members Moore and Johnson all voiced appreciation and thanked Chief Reid for all of the efforts from the HPFD.

## **ADJOURNMENT**

Chairman Jones asked if there were any additional comments/questions. Hearing none, the meeting adjourned at 4:56 p.m.

R e s p e c t f u l l y

Submitted,

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Victor Jones,  
Chairman

Attest:

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Mary S. Brooks, CMC  
City Clerk