City of High Point

Municipal Office Building 211 S. Hamilton Street High Point, NC 27260



Meeting Agenda - Final

Tuesday, May 2, 2023 4:00 PM

Council Chambers

Community Development Committee

Christopher Williams, Chair Wesley Hudson, Mayor Pro Tem Cyril Jefferson Tyrone Johnson Mayor Jay Wagner (Alternate)

CALL TO ORDER

PRESENTATION OF ITEMS

Community Development Committee - Council Member Williams, Chair

2023-196 Ordinance-Demolition of Dwelling-411 W. Willis Avenue

Adoption of an ordinance ordering the building inspector to effectuate the demolition of a dwelling at 411 W. Willis Avenue.

Attachments: Memo - Ordinance 411 W Willis Ave Committee

<u>2023-197</u> Ordinance-Demolition of Dwelling-717 Cliffside Avenue

Adoption of an ordinance ordering the building inspector to effectuate the demolition of a dwelling at 717 Cliffside Avenue.

Attachments: Memo - Ordinance 717 Cliffside Avenue

<u>2023-199</u> Resolution-Conveyance of Properties-506 Rolling Green Drive

Approval of the resolution conveying the properties to Community Housing Solutions of Guilford, Inc. (CHS) to construct affordable housing, and that the appropriate City official and/or employee be authorized to execute all necessary documents.

Attachments: Memo - Resolution of Conveyance - 506 Rolling Green Drive

2023-198 2023 Annual Action Plan

City Council is requested to approve the 2023 Annual Action Plan

Attachments: Memo - 2023 Annual Action Plan

Presentation - 2023 AAP

2023-200 Update-2023 Volunteer Income Tax Assistance (VITA) Program

Staff will be providing an update regarding the 2023 VITA Program.

Attachments: Memo - VITA Program

Presentation - 22-23 VITA Program

ADJOURNMENT



City of High Point

Municipal Office Building 211 S. Hamilton Street High Point, NC 27260

Master

File Number: 2023-196

File ID: 2023-196 Type: Ordinance Status: To Be Introduced

Version: 1 Reference: In Control: Community

Development Committee

File Created: 04/26/2023

File Name: Final Action:

Title: Ordinance-Demolition of Dwelling-411 W. Willis Avenue

Adoption of an ordinance ordering the building inspector to effectuate the demolition of a

dwelling at 411 W. Willis Avenue.

Notes:

Sponsors: Enactment Date:

Attachments: Memo - Ordinance 411 W Willis Ave Committee Enactment Number:

Contact Name: Hearing Date:

Related Files:

History of Legislative File

 Ver- sion:
 Acting Body:
 Date:
 Action:
 Sent To:
 Due Date:
 Return
 Result:

 Date:
 Date:

Text of Legislative File 2023-196

CITY OF HIGH POINT AGENDA ITEM



Title: Ordinance to Demolish - 411 W. Willis Ave.

From: Thanena Wilson, Director Meeting Date: May 2, 2023

Community Development & Housing

Public Hearing: N/A Advertising Date: N/A

Advertised By:

Attachments: B. Ordinance to Demolish

A. Staff report

C. PhotosD. Maps

PURPOSE:

A request by Community Development and Housing – Local Codes Section to adopt an ordinance ordering the inspector to demolish the dwelling at 411 W. Willis Avenue.

BACKGROUND:

After a Complaint and Notice of Hearing was issued and a hearing held, an Order to Repair or Demolish was issued on 8/25/2022. No action occurred by the compliance date of 9/26/2022. The necessary repairs to the dwelling exceed its current tax value and the demolition is warranted.

BUDGET IMPACT:

There are sufficient funds in the FY22-23 budget for the demolition and asbestos testing of the structure(s), and for the asbestos removal if present.

RECOMMENDATION / ACTION REQUESTED:

Staff recommends the adoption of the requested Ordinance to Demolish this single family dwelling and all outbuildings on the property.

PENDING ACTION:

The Ordinance to Demolish becomes effective from the date of adoption. If there is no action by the property owner by the effective date of the Ordinance, then asbestos testing and the demolition bid process will begin and the structure will be removed by the City. After City demolition, the property owner is billed for the cost. If the bill is unpaid, the City places a lien on the property.

COMMUNITY DEVELOPMENT AND HOUSING CODE ENFORCEMENT HOUSING ENFORCEMENT DIVISION

ORDINANCE

REQUEST: Ordinance to Demolish

PROPERTY

ADDRESS: 411 W. Willis Ave.

OWNER: Triad Housing Group I, LLC

REASON FOR

INSPECTION: Inspector observed condition of the property

FIRST Summary of Major Violations
INSPECTION:

1. Repair or replace roof system

7/26/2022 2. Repair or replace sheetrock throughout

3. Repair or replace rear porch, steps and handrail/guardrail

4. Repair or replace/install required plumbing & plumbing fixtures

5. Repair or replace floor system throughout

HEARING

RESULTS: No one appeared for the Hearing. It was determined there are several violations of the Minimum Housing Code. There are multiple

violations of the Minimum Housing Code. There are multiple violations of the minimum housing code in the house that make it unsafe. In its present state, necessary repairs to the dwelling exceed

65% of the value of the structure.

ORDER(S)

ISSUED: Order to Repair or Demolish 8/25/2022 Date of Compliance 9/26/2022

APPEALS: None

OWNER

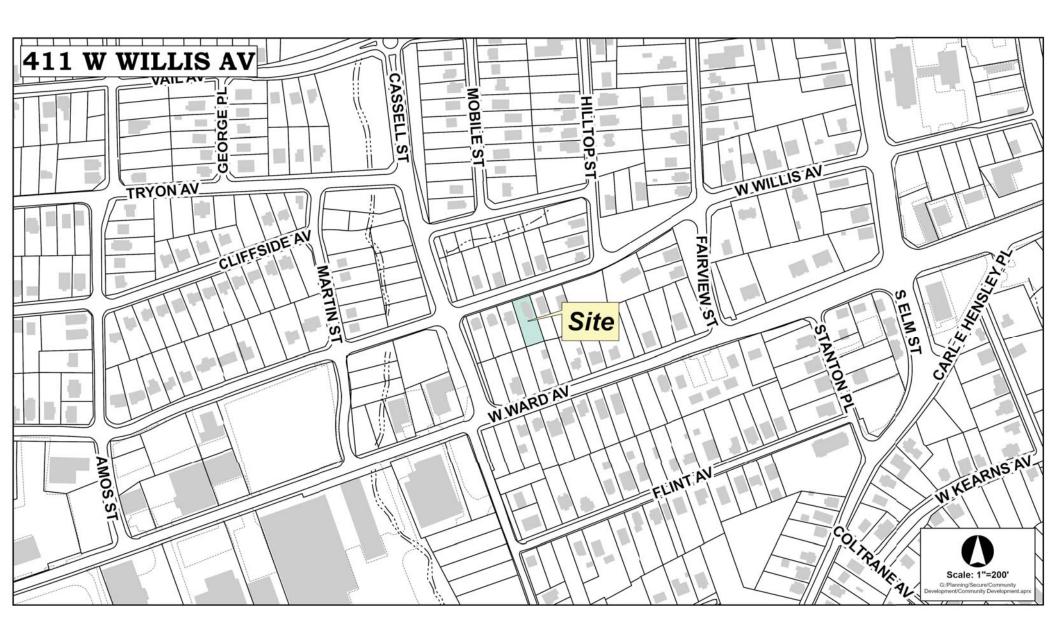
ACTIONS: None

ADDITIONAL: A representative for Triad Housing Group I, Nicole Berg, told the

inspector in December 2022 they would be making repairs to the property. In January 2023, after they received a repair estimate exceeding \$65,000.00 to make repairs the representative told the inspector they plan to sell the house quickly and have the owner move forward with the needed repairs. In March 2023 Mr. Belcher, another representative for the company advised the inspector they are having a hard time selling the property, and if they don't find a buyer, they will

demolish the house.

There are no delinquent property taxes for this property.



ORDINANCE

AN ORDINANCE REQUIRING THE BUILDING INSPECTOR OF THE CITY OF HIGH POINT TO <u>DEMOLISH</u> CERTAIN PROPERTY PURSUANT TO ARTICLE 19 OF THE GENERAL STATUTES OF NORTH CAROLINA; AND, TITLE 9, CHAPTER 11, ARTICLE E, OF THE MINIMUM HOUSING CODE OF THE CITY OF HIGH POINT.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF HIGH POINT:

SECTION 1: That the City Council of the City of High Point finds as a fact that the following described property has been ordered to be demolished, and it further finds as a fact that the owner has been ordered to demolish said building at his expense and said Owner has failed to comply with said order.

SECTION 2: That the Inspector of the City of High Point is hereby authorized and directed to proceed with the demolition of the following described building in accordance with code of Ordinances: and, Article 12 of Chapter 160D of the General Statutes of North Carolina.

PROPERTY LOCATION

OWNER (S)

411 W. Willis Ave.

Triad Housing Group I, LLC 1615 Brannock Dr. Greensboro, NC 27406

SECTION 3: That all ordinances or parts of ordinances in conflict with the provisions of this ordinance, are hereby repealed.

SECTION 4: That this ordinance shall become effective from and after its passage as by Law provided.

Adopted by City Council, This the 15th day of May, 2023

Sandra Keeney, City Clerk



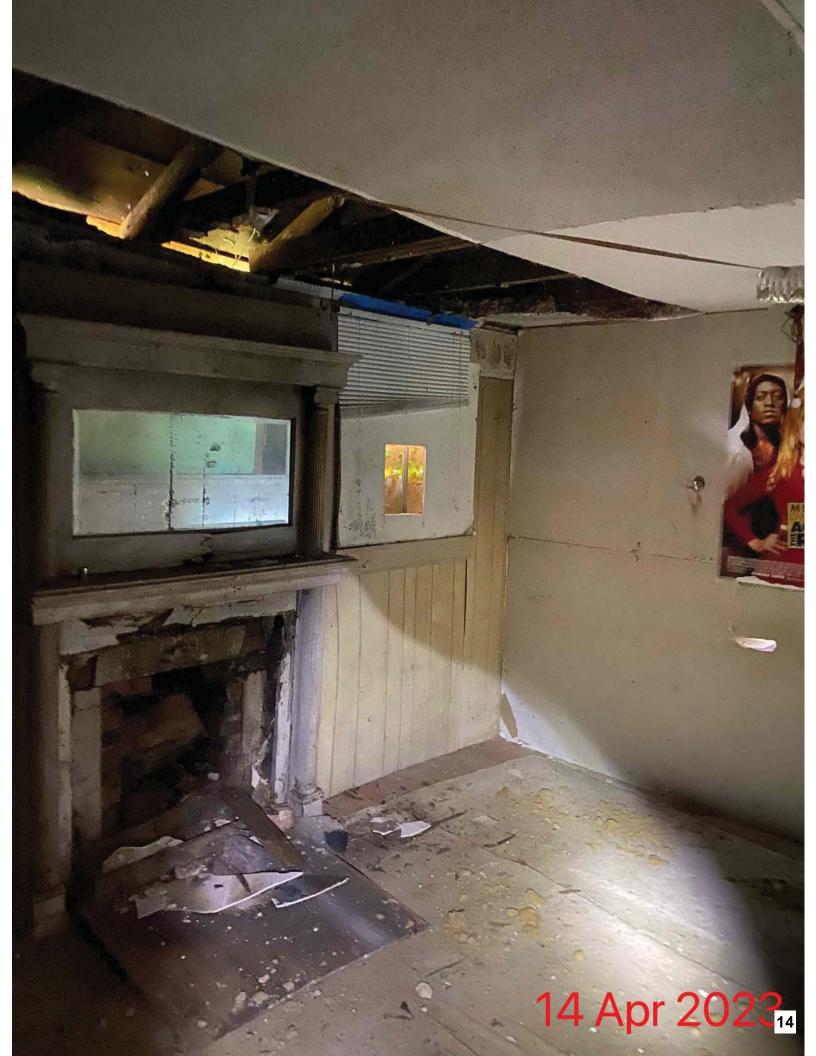


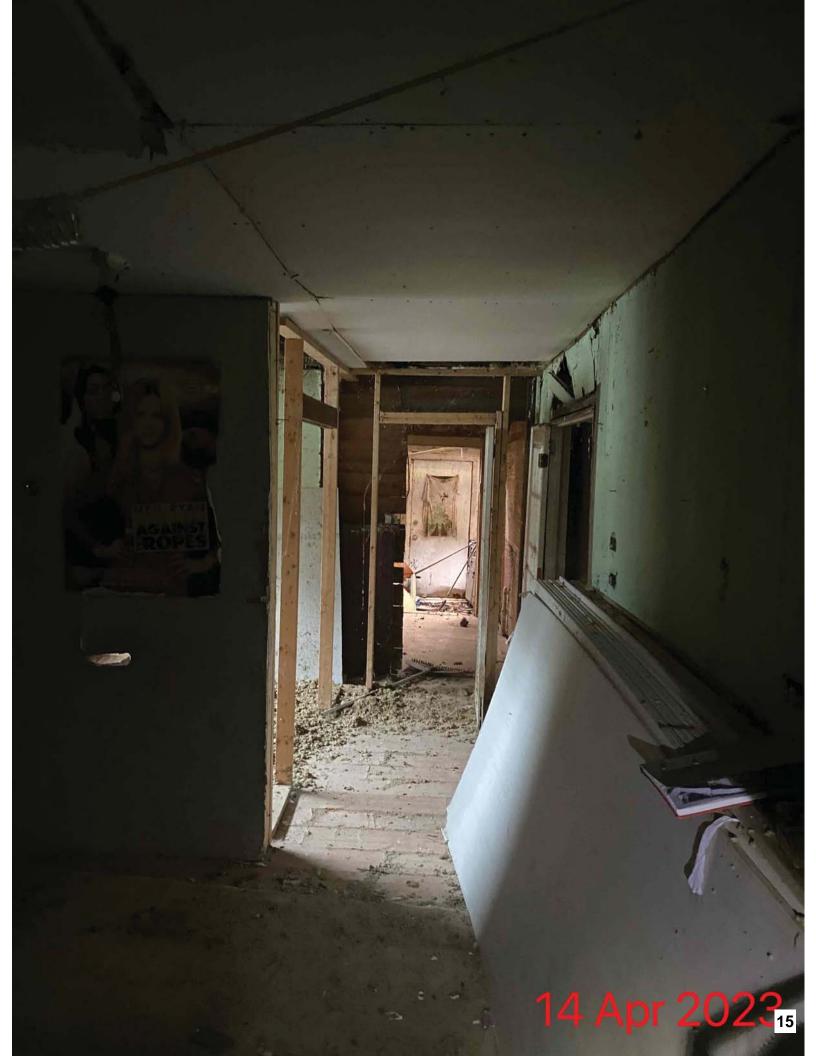


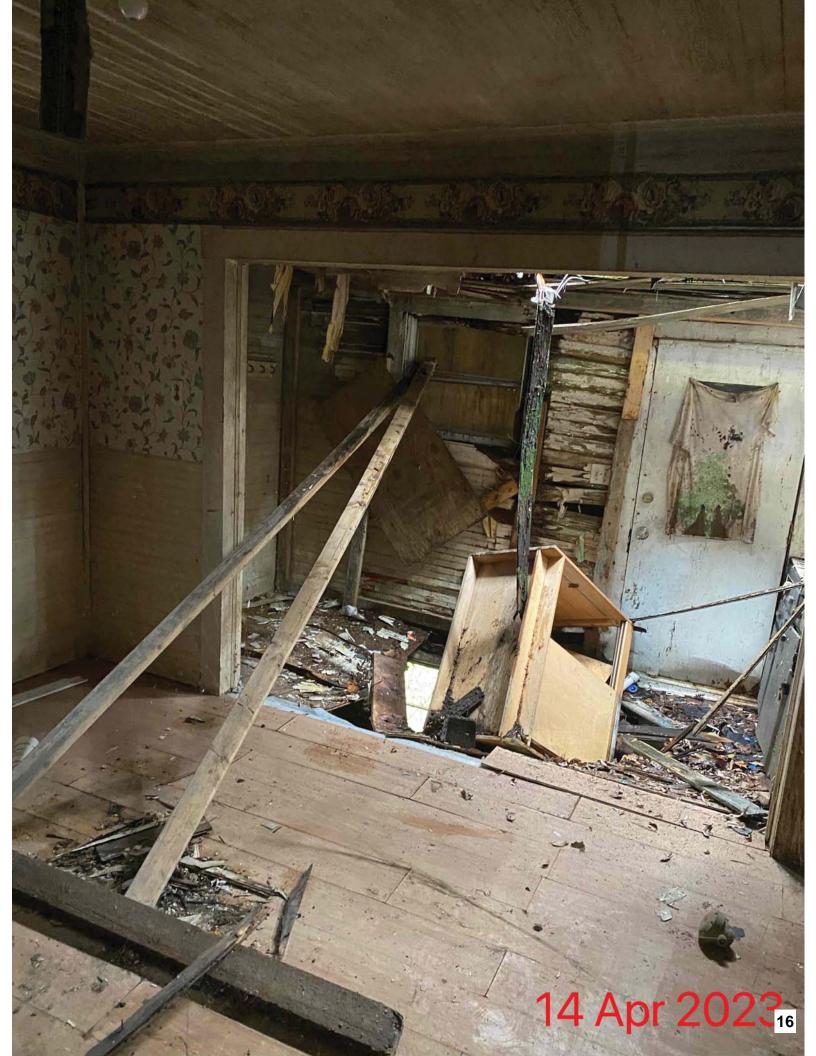




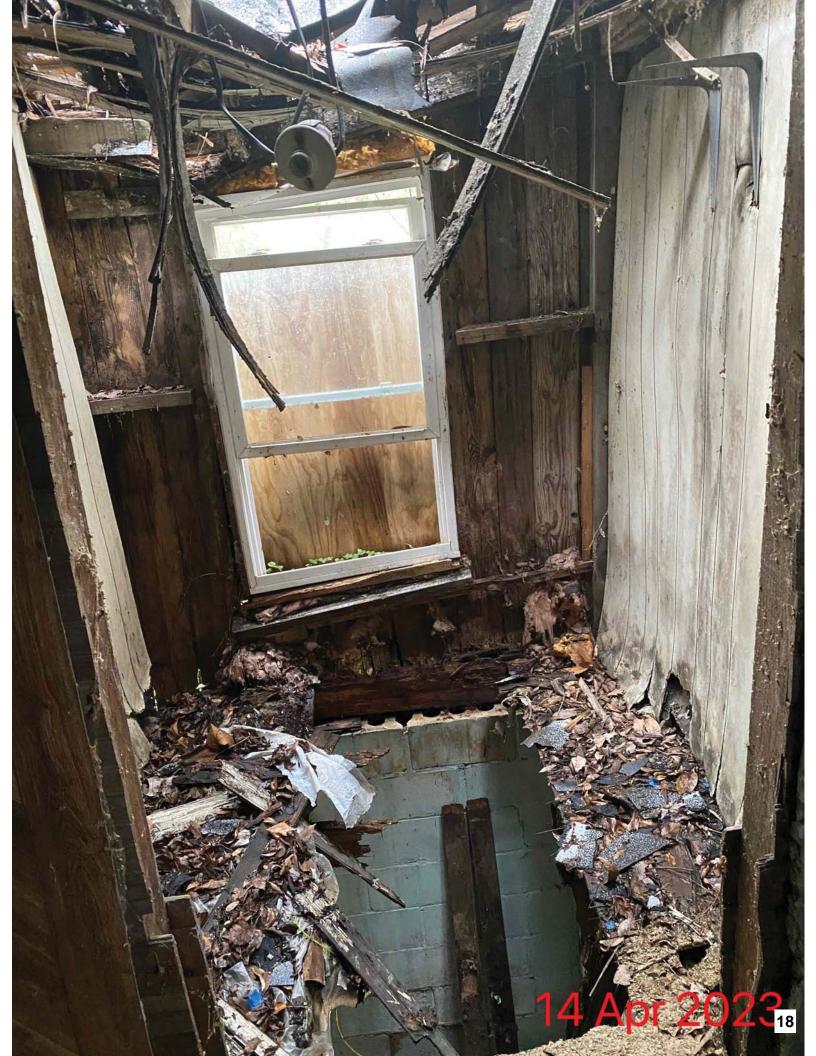


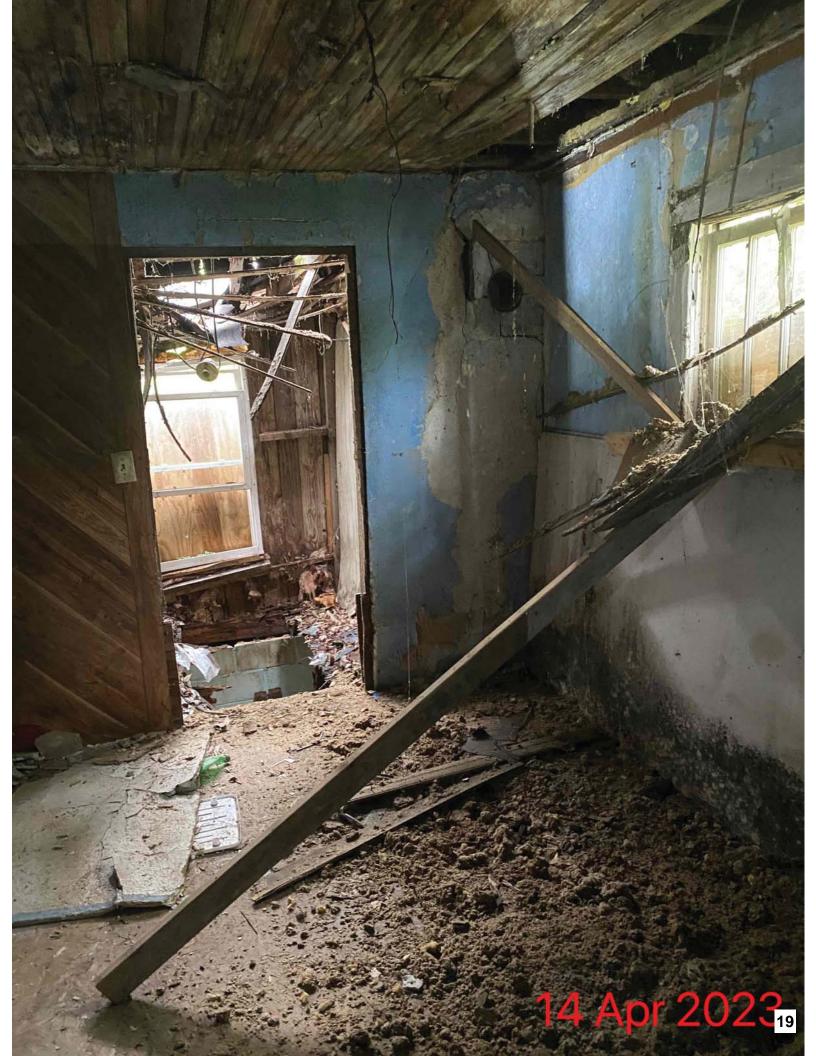


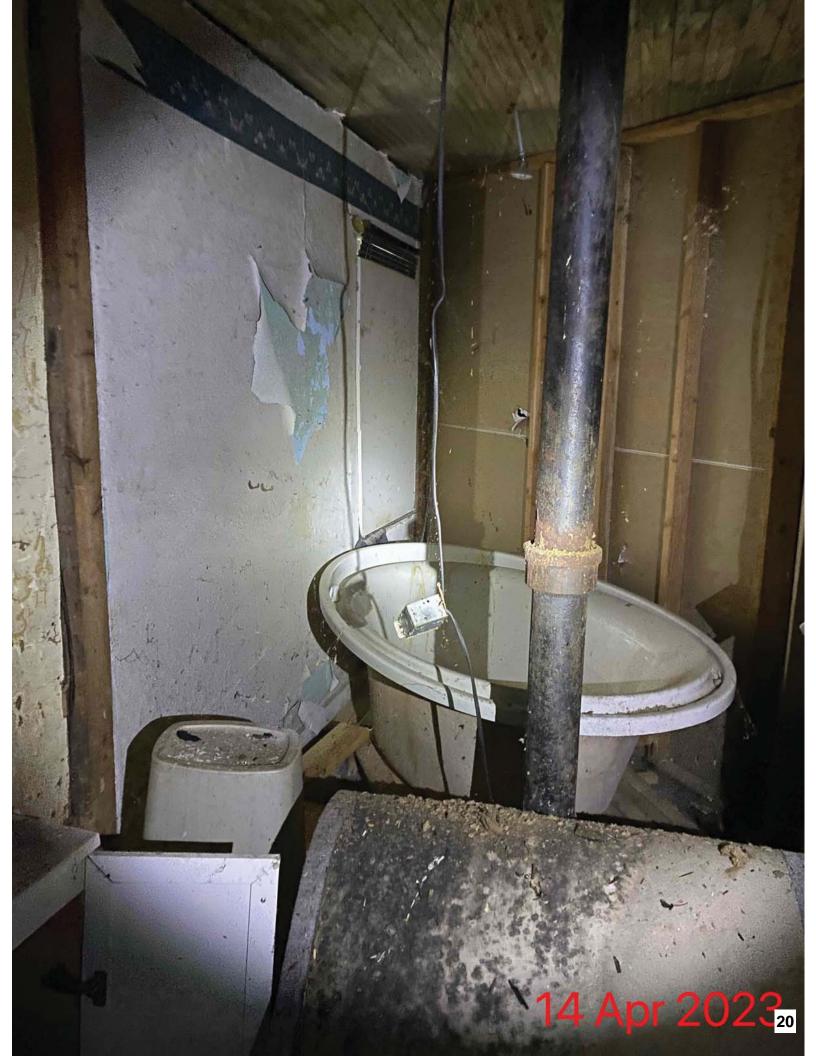


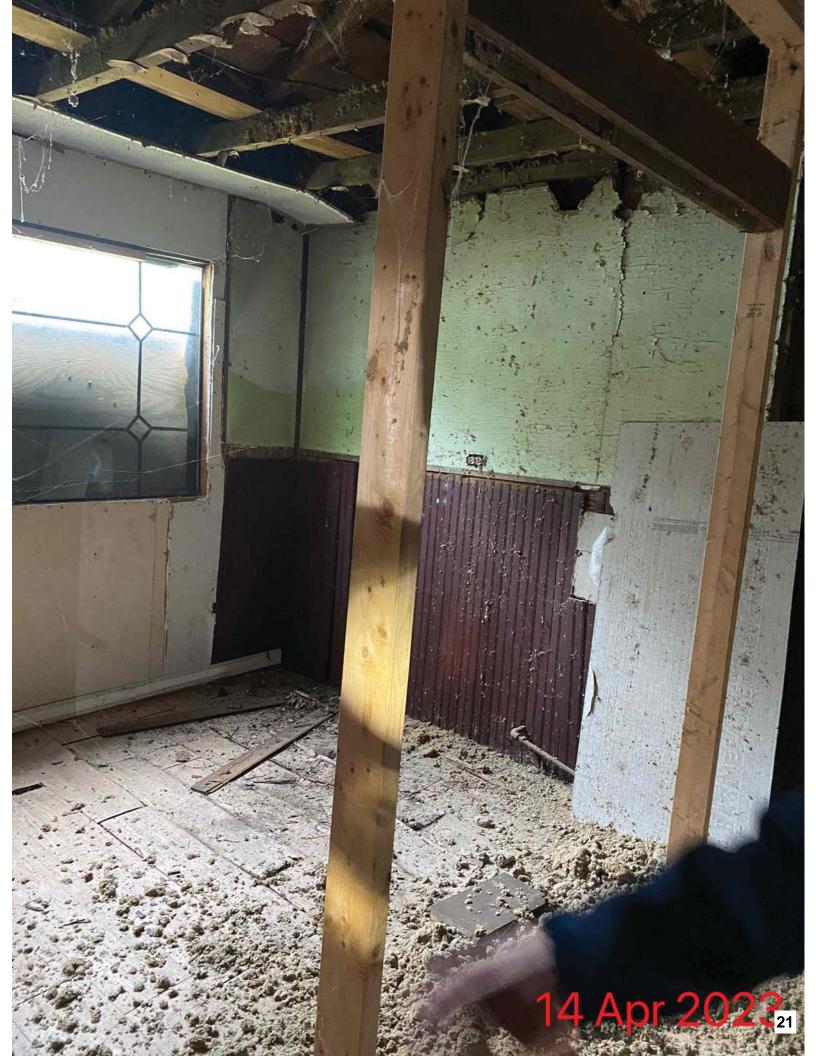
















City of High Point

Municipal Office Building 211 S. Hamilton Street High Point, NC 27260

Master

File Number: 2023-197

File ID: 2023-197 Type: Ordinance Status: To Be Introduced

Version: 1 Reference: In Control: Community

Development Committee

File Created: 04/26/2023

File Name: Final Action:

Title: Ordinance-Demolition of Dwelling-717 Cliffside Avenue

Adoption of an ordinance ordering the building inspector to effectuate the demolition of a

dwelling at 717 Cliffside Avenue.

Notes:

Sponsors: Enactment Date:

Attachments: Memo - Ordinance 717 Cliffside Avenue Enactment Number:

Contact Name: Hearing Date:

Related Files:

History of Legislative File

 Ver Acting Body:
 Date:
 Action:
 Sent To:
 Due Date:
 Return
 Result:

 sion:
 Date:

Text of Legislative File 2023-197

CITY OF HIGH POINT AGENDA ITEM



Title: Ordinance to Demolish – 717 Cliffside Avenue

From: Thanena Wilson, Director
Community Development & Housing

Meeting Date:

May 2, 2023

Public Hearing: N/A **Advertising Date:** N/A

Advertised By:

A. Staff report

Attachments: B. Ordinance to Demolish

C. PhotosD. Maps

PURPOSE:

A request by Community Development and Housing – Local Codes Section to adopt an ordinance ordering the inspector to demolish the dwelling at 717 Cliffside Avenue.

BACKGROUND:

After a Complaint and Notice of Hearing was issued and a hearing held, an Order to Repair or Demolish was issued on 9/8/2022. No action occurred by the compliance date of 10/10/2022. The necessary repairs to the dwelling exceed its current tax value and the demolition is warranted.

BUDGET IMPACT:

There are sufficient funds in the FY22-23 budget for the demolition and asbestos testing of the structure(s), and for the asbestos removal if present.

RECOMMENDATION / ACTION REQUESTED:

Staff recommends the adoption of the requested Ordinance to Demolish this single family dwelling and all outbuildings on the property.

PENDING ACTION:

The Ordinance to Demolish becomes effective from the date of adoption. If there is no action by the property owner by the effective date of the Ordinance, then asbestos testing and the demolition bid process will begin and the structure will be removed by the City. After City demolition, the property owner is billed for the cost. If the bill is unpaid, the City places a lien on the property.

COMMUNITY DEVELOPMENT AND HOUSING CODE ENFORCEMENT HOUSING ENFORCEMENT DIVISION

ORDINANCE

REQUEST: Ordinance to Demolish

PROPERTY

ADDRESS: 717 Cliffside Ave.

OWNER: Adebayo Oshiyemi

REASON FOR

INSPECTION: Inspector observed condition of the property

FIRST Summary of Major Violations

INSPECTION: 1. Repair or replace roof sheathing & covering 8/10/2022 2. Repair or replace floor joists in living room

3. Repair or replace rotten rafters

4. Repair or replace loose, rotten or missing siding

5. Repair or replace ceiling material kitchen & living room

HEARING

RESULTS: No one appeared for the Hearing. It was determined there are several

9/7/2022 violations of the Minimum Housing Code. There are multiple

violations of the minimum housing code in the house that make it unsafe. In its present state, necessary repairs to the dwelling exceed

65% of the value of the structure.

ORDER(S)

ISSUED: Order to Repair or Demolish 9/8/2022 Date of Compliance 10/10/2022

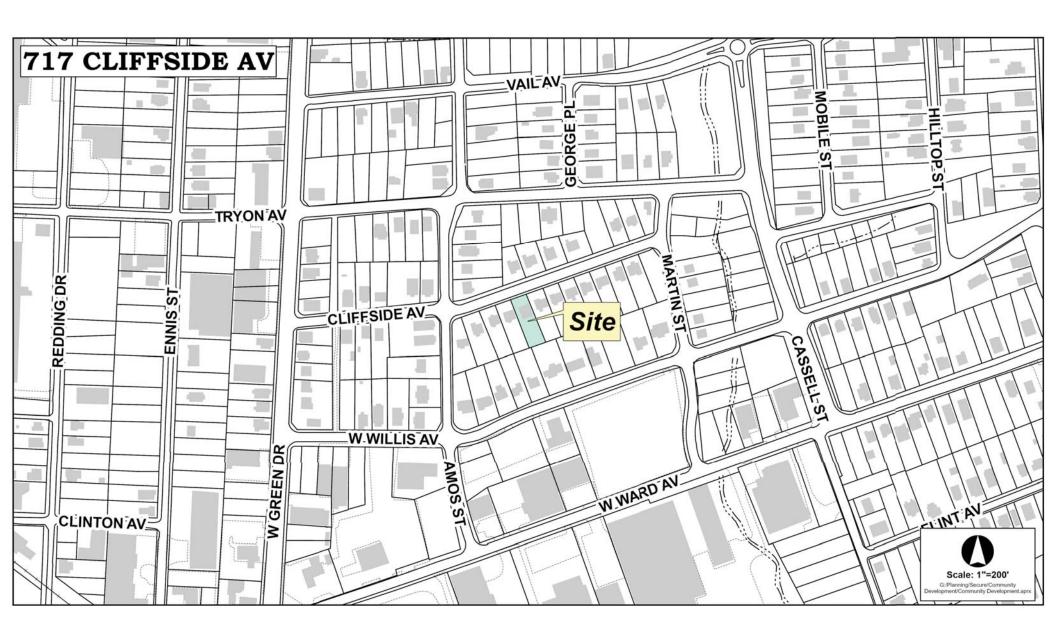
APPEALS: None

OWNER

ACTIONS: None

ADDITIONAL: Guilford County Property taxes are delinquent in the amount of

\$1,734.75 for 2022.



ORDINANCE

AN ORDINANCE REQUIRING THE BUILDING INSPECTOR OF THE CITY OF HIGH POINT TO <u>DEMOLISH</u> CERTAIN PROPERTY PURSUANT TO ARTICLE 19 OF THE GENERAL STATUTES OF NORTH CAROLINA; AND, TITLE 9, CHAPTER 11, ARTICLE E, OF THE MINIMUM HOUSING CODE OF THE CITY OF HIGH POINT.

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SECTION 2: That the Inspector of the City of High Point is hereby authorized and directed to proceed with the demolition of the following described building in accordance with code of Ordinances: and, Article 12 of Chapter 160D of the General Statutes of North Carolina.

PROPERTY LOCATION

OWNER (S)

717 Cliffside Ave.

Adebayo Oshiyemi 717 Cliffside Ave. High Point, NC 27260

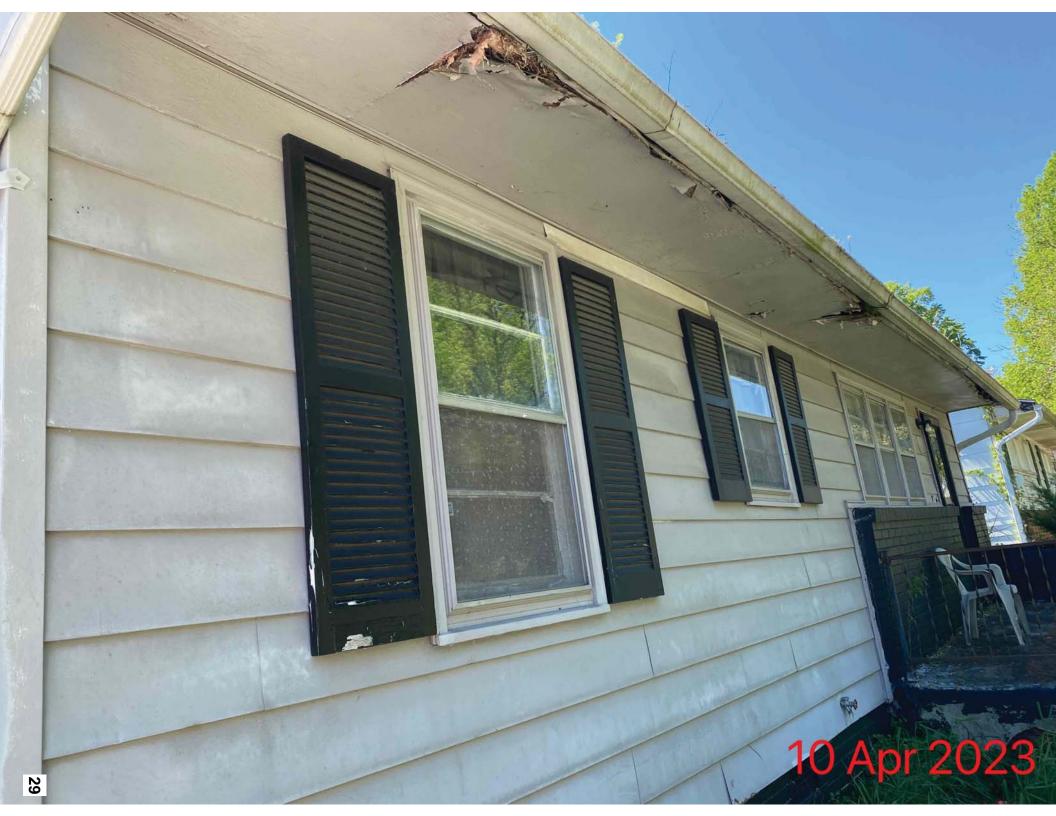
SECTION 3: That all ordinances or parts of ordinances in conflict with the provisions of this ordinance, are hereby repealed.

SECTION 4: That this ordinance shall become effective from and after its passage as by Law provided.

Adopted by City Council, This the 15th day of May, 2023

Sandra Keeney, City Clerk

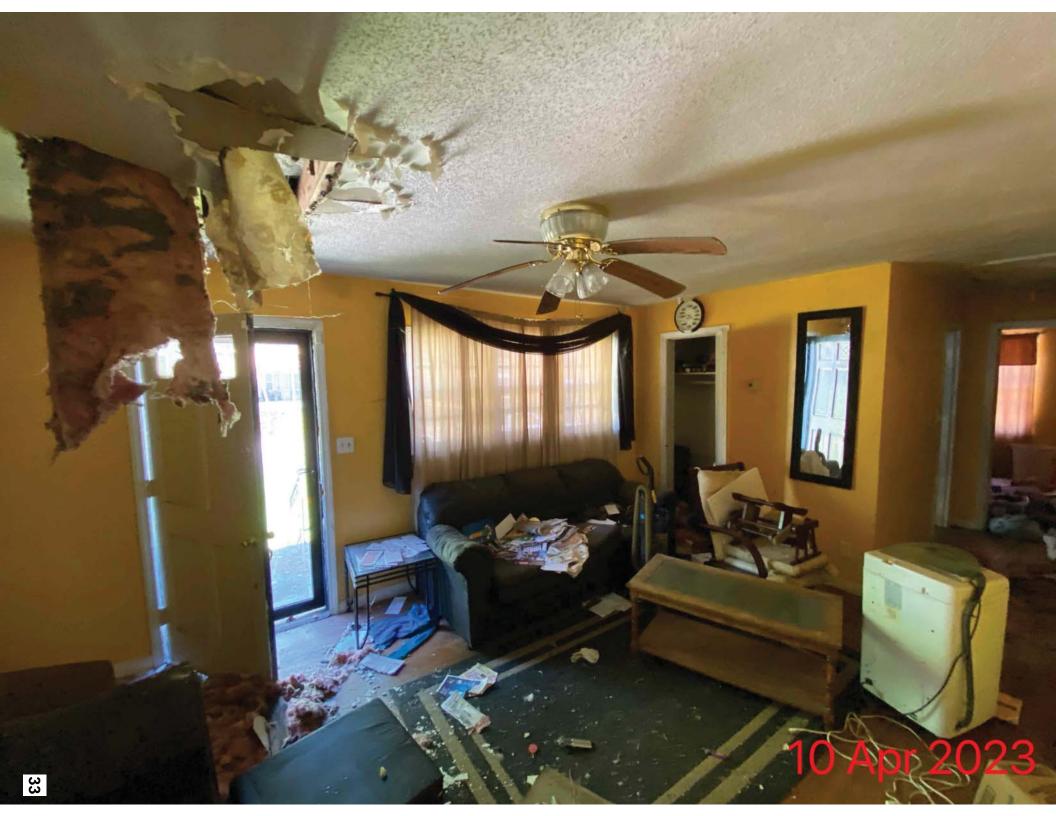




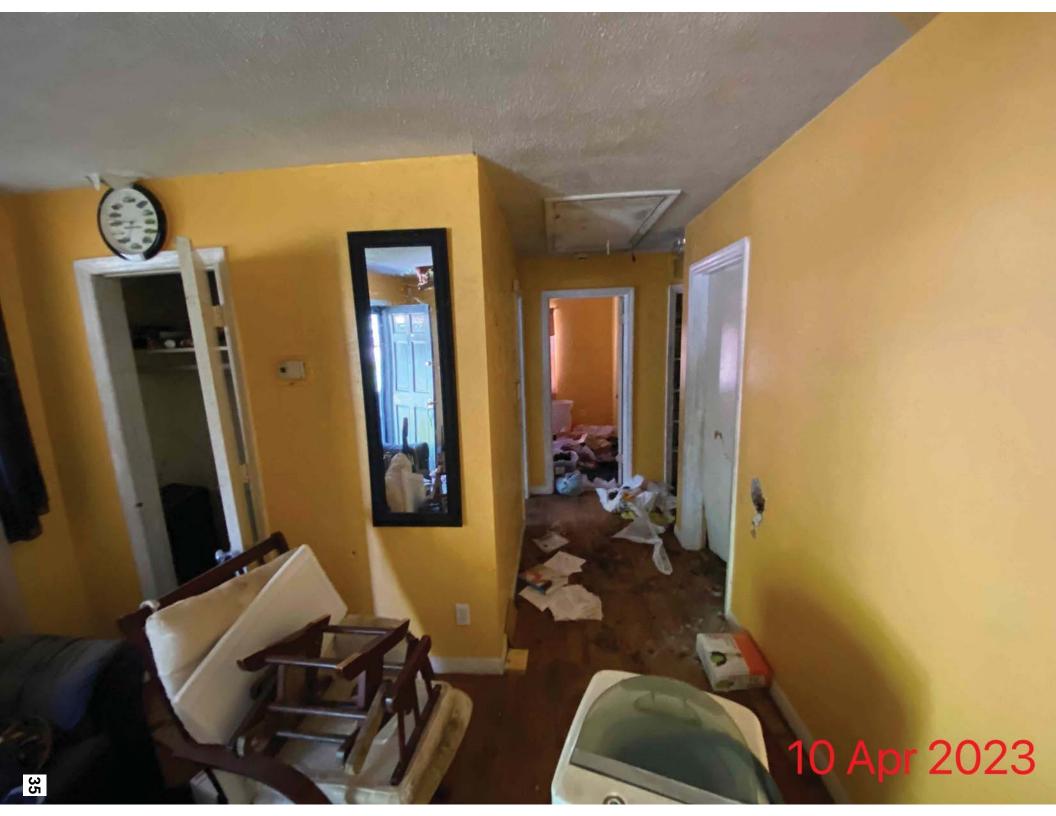


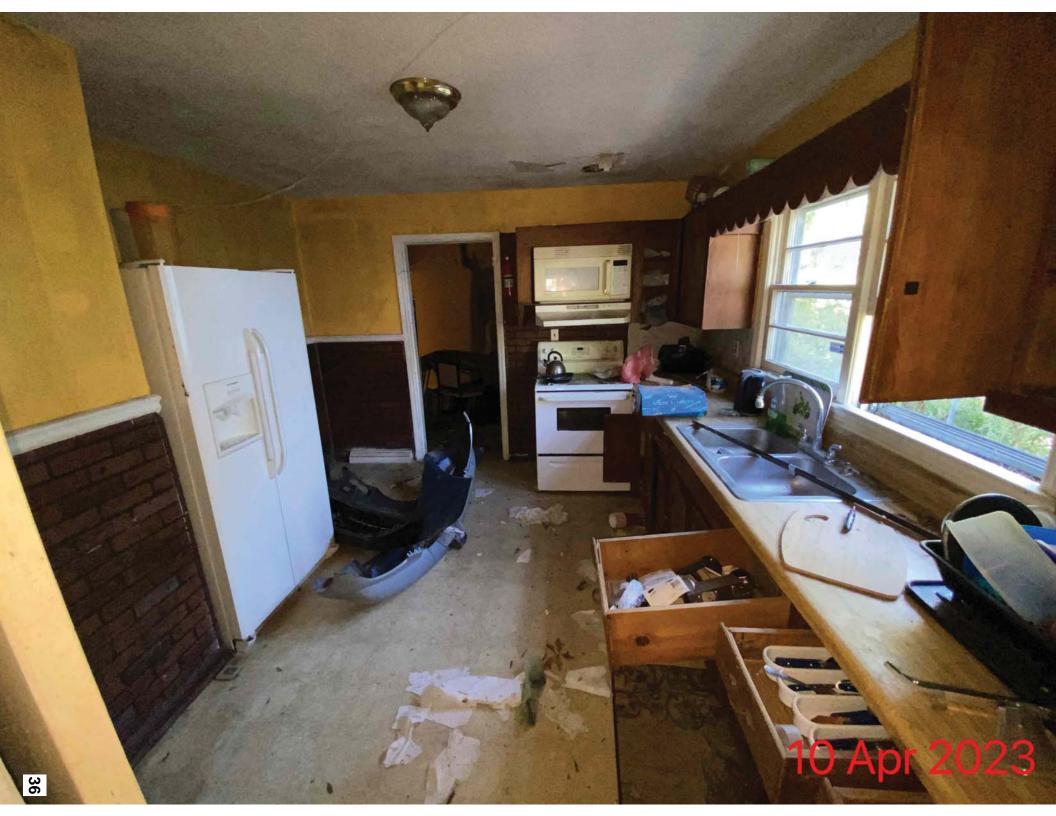


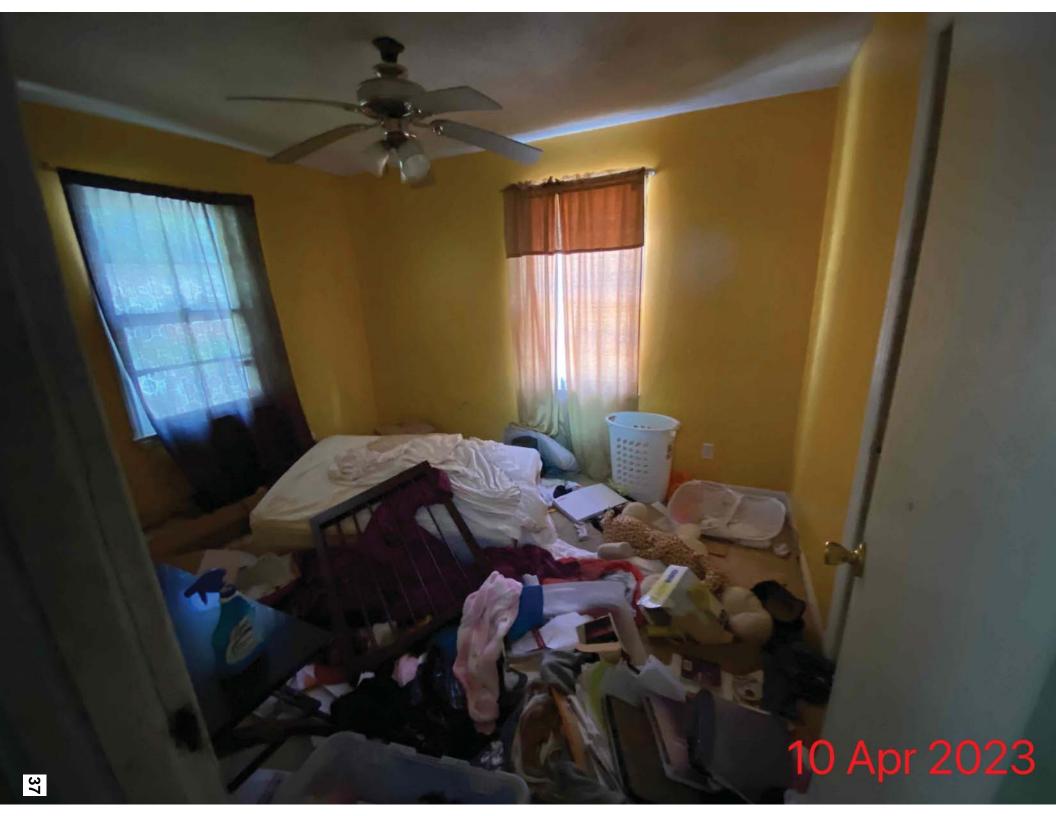


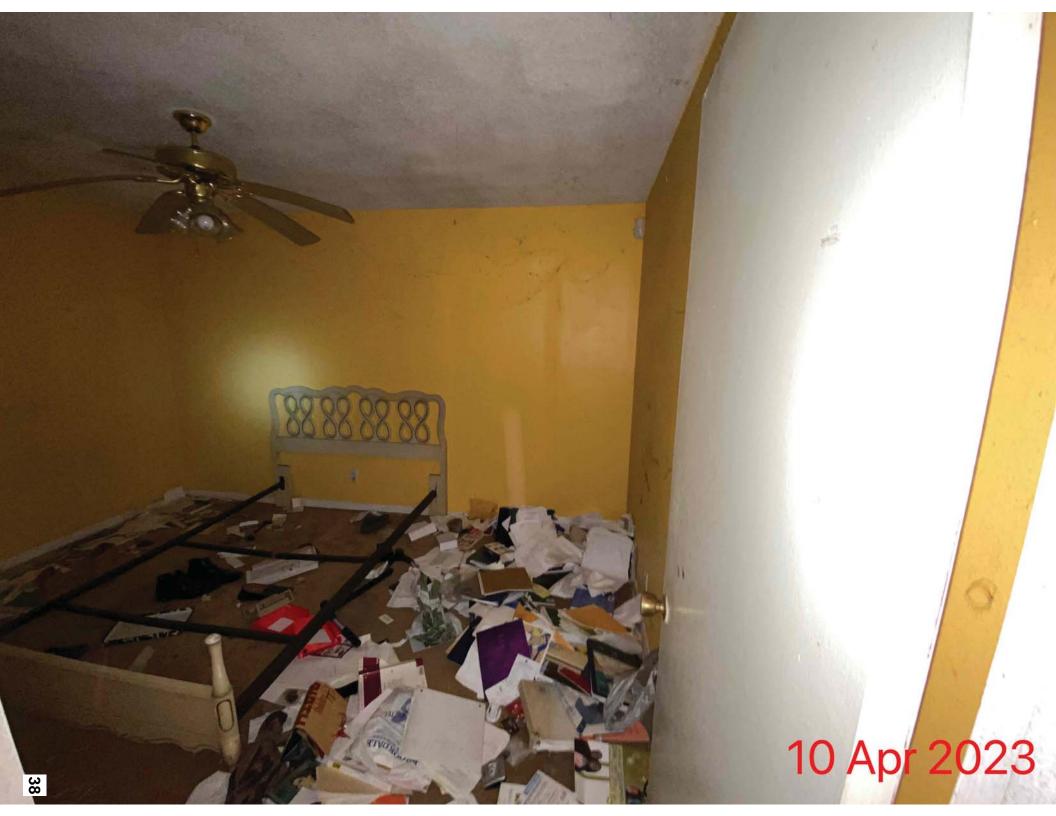


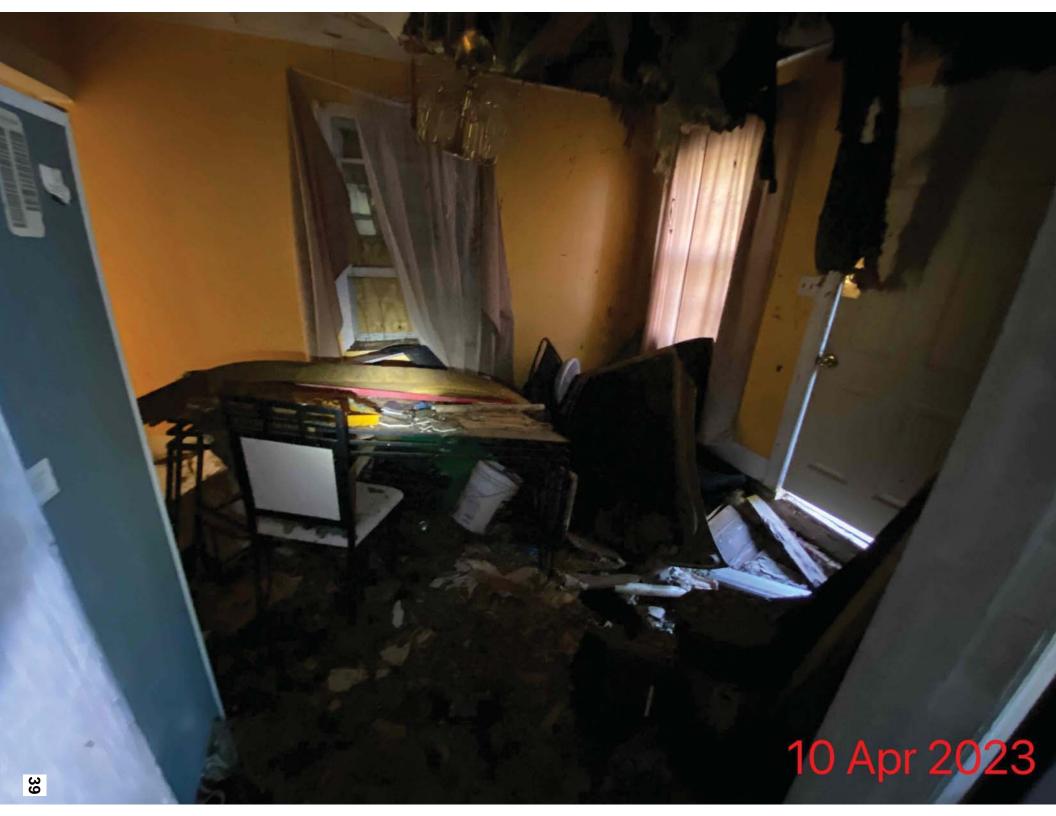


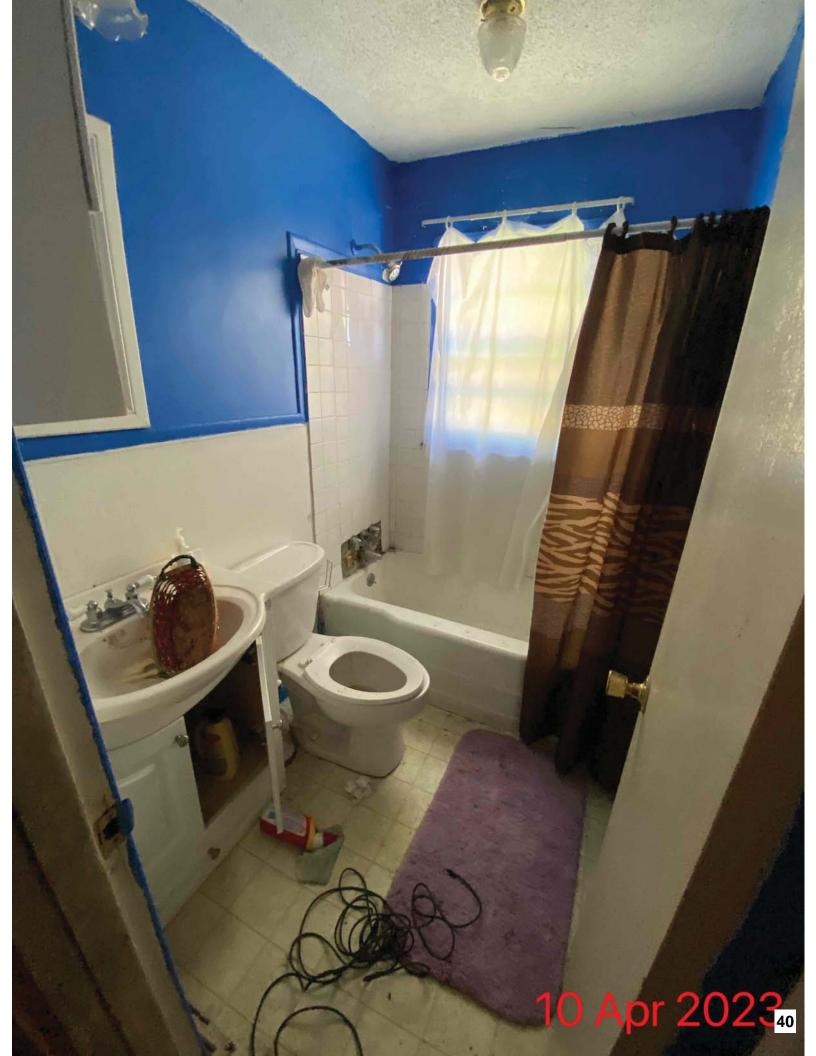




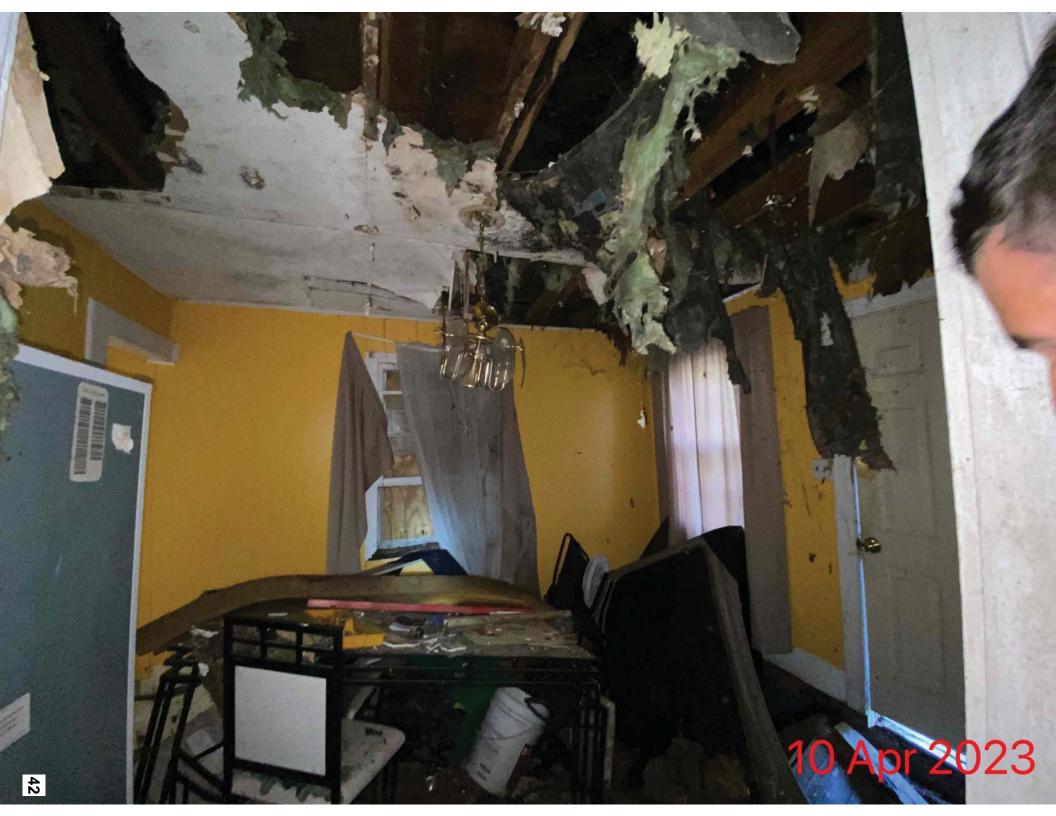














City of High Point

Municipal Office Building 211 S. Hamilton Street High Point, NC 27260

Master

File Number: 2023-199

File ID: 2023-199 Type: Resolution Status: To Be Introduced

Version: 1 Reference: In Control: Community

Development Committee

File Created: 04/26/2023

File Name: Final Action:

Title: Resolution-Conveyance of Properties-506 Rolling Green Drive

Approval of the resolution conveying the properties to Community Housing Solutions of Guilford, Inc. (CHS) to construct affordable housing, and that the appropriate City official and/or employee be authorized to execute all necessary documents.

Notes:

Sponsors: Enactment Date:

Attachments: Memo - Resolution of Conveyance - 506 Rolling Green Enactment Number:

Drive

Contact Name: Hearing Date:

Drafter Name: mary.brooks@highpointnc.gov Effective Date:

Related Files:

History of Legislative File

 Ver- sion:
 Acting Body:
 Date:
 Action:
 Sent To:
 Due Date:
 Return
 Result:

 Date:
 Date:

Text of Legislative File 2023-199

CITY OF HIGH POINT AGENDA ITEM



Title: Conveyance of Properties to Community Housing Solutions for the Cedrow Affordable Housing

Project

From: Thanena S. Wilson, CD & Housing Director Meeting Date: 5/15/2023

Public Hearing: N/A

Advertising Date: N/A

Advertised By:

Area Map

Attachments: Resolution of Conveyance

PURPOSE:

To continue development of affordable single-family housing for homeownership, Community Development & Housing seeks Council approval of conveyance of 506 Rolling Green Drive as part of the Cedrow Affordable Housing Project:

Community Housing Solutions of Guilford, Inc. (CHS) will build one unit on the lot to be sold to an income eligible homebuyer. The conveyance and home construction will facilitate affordable housing in accordance with HUD regulations and serve a public purpose.

BACKGROUND:

CHS has completed and sold four (4) units in the Cedrow Project. Three (3) units are currently under contract and are expected to close by the end of June. They expect to get underway with construction on the next three (3) lots, which includes 506 Rolling Green, this month.

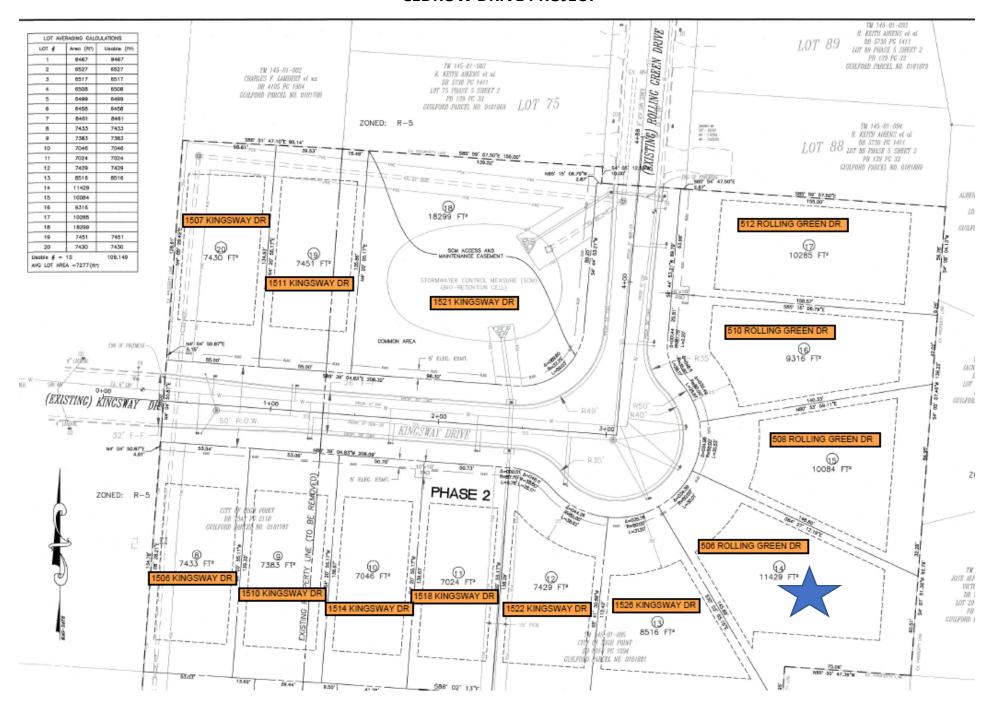
BUDGET IMPACT:

There is no budget impact for conveyance of the properties. Council previously approved an amendment to the CHDO Agreement to add 506 Rolling Green Drive for total construction of seven (7) units with the use of HOME funds.

RECOMMENDATION/ACTION REQUESTE:

The Community Development & Housing Department recommends approval of the resolution conveying the properties to CHS to construct affordable housing, and that the appropriate City official and/or employee be authorized to execute all necessary documents.

CEDROW DRIVE PROJECT



RESOLUTION of the HIGH POINT CITY COUNCIL APPROVING CONVEYANCE OF REAL PROPERTY TO A NONPROFIT CORPORATION

WHEREAS, the City of High Point owns a tract of land recorded in Plat Book 202, Pages 148-149, recorded in the Guilford County Register of deeds, which contains the following property: 506 Rolling Green Drive, High Point, NC ("Property"); and

WHEREAS, North Carolina General Statute § 160A-457 authorizes a city's acquisition and disposition of property for redevelopment as part of a community development program, or independently thereof, and without the necessity of compliance with the Urban Redevelopment Law; and

WHEREAS, North Carolina General Statute § 160A-20.1 authorizes a city to appropriate money to private organizations to carry out any public purpose that a city is authorized by law to engage in; and

WHEREAS, North Carolina General Statute § 160A-279 authorizes a city to convey real property by private sale to a nonprofit corporation which carries out a public purpose, in lieu of or in addition to the appropriation of funds; and

WHEREAS, the City of High Point has executed a contract with Community Housing Solutions of Guilford, Inc. to construct affordable housing in the City of High Point by conveying the above-described Property to Community Housing Solutions of Guilford, Inc.

THEREFORE, THE CITY COUNCIL FOR THE CITY OF HIGH POINT RESOLVES THAT:

- 1. The Mayor of the City of High Point is authorized to execute all documents necessary to convey title to the Property located at 506 Rolling Green Drive in the City of High Point, and more particularly described in Plat Book 202, Pages 148-149 of the Guilford County Registry.
- 2. The consideration of the conveyance is Community Housing Solutions of Guilford, Inc.'s agreement to use this property only for the "public" purpose of furthering the mission of the City of High Point in providing owner-occupied housing. If for any reason the property ceases to be used for a "public" purpose, the property shall revert to the City of High Point. A statement to this effect shall be placed in the deed of conveyance.

3. The City Clerk shall publish a notice s the conveyance of the property may be consummathe notice.	ummarizing the contents of this resolution and ated at any time after 10 days of publication of
ADOPTED this the 15 th day of May 2023.	
	CITY OF HIGH POINT
	By: Jay W. Wagner, Mayor
Attested to:	
Sandra R. Keeney, City Clerk	



City of High Point

Municipal Office Building 211 S. Hamilton Street High Point, NC 27260

Master

File Number: 2023-198

File ID: 2023-198 Type: Miscellaneous Item Status: To Be Introduced

Version: 1 Reference: In Control: Community

Development Committee

File Created: 04/26/2023

File Name: Final Action:

Title: 2023 Annual Action Plan

City Council is requested to approve the 2023 Annual Action Plan

Notes:

Sponsors: Enactment Date:

Attachments: Memo - 2023 Annual Action Plan, Presentation - 2023 Enactment Number:

AAP

Contact Name: Hearing Date:

Drafter Name: mary.brooks@highpointnc.gov Effective Date:

Related Files:

History of Legislative File

 Ver- Acting Body:
 Date:
 Action:
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 sion:
 Date:

Text of Legislative File 2023-198

CITY OF HIGH POINT AGENDA ITEM



Title: 2023 Annual Action Plan Presentation

From: Thanena S. Wilson, Director

Community Development & Housing

Public Hearing: May 15, 2023

Attachments: None

Meeting Date: May 2, 2023

Advertising Date: April 30, 2023

Advertised By: High Point Enterprise

PURPOSE:

The Annual Action Plan (AAP) outlines the strategic plan for addressing community needs identified in the 5-year Consolidated Plan, with an emphasis on low to moderate income and special needs populations. The AAP details the projects and programs that will be undertaken during the program year using funding received through the Community Development Block Grant (CDBG) and HOME Investment Partnership Act programs.

BACKGROUND:

The AAP is required by the U.S. Department of Housing and Urban Development (HUD) for the receipt of entitlement funding. On an annual basis the City of High Point receives CDBG and HOME funds to carry out specific activities within the City. The draft AAP has been made available for a 30-day public review and comment period that began April 13, 2023 and will end on May 12, 2023. A public hearing is scheduled to be held before City Council on May 15, 2023.

BUDGET IMPACT

For FY2023, the City will receive \$817,693 in CDBG funding, and \$541,533 in HOME funds.

RECOMMENDATION/ACTION REQUESTED:

The Community Development and Housing Department requests a recommendation to City Council for approval.

Community Development & Housing

2023-24 Annual Action Plan
Community Development Council Committee
May 2, 2023



2023 Annual Action Plan

- Year 4 of the 5-year 2020-2024 Consolidated Plan
- A strategic plan that describes sources, uses and beneficiaries of programs
- Primarily identifies how the City plans to use Community Development Block Grant (CDBG) and HOME Investment Partnership Program (HOME) funds
- Also includes state & local funding
- 2023 CDBG Allocation \$817,693 (\$90,093 reduction)
- 2023 HOME Allocation \$541,533 (\$59,645 reduction)



The City of High Point Community Development and Housing

ANNUAL ACTION PLAN 2023-2024



The City of Fligh Pents, Reich Carolina, is an antification community under the U.S. Department of Hausing & Whiten Development's (PUD) Community Development Block Grant (CDBG) Program and a Perhapating Junalichon (PJ) in the HOME inventment Pentmentiples (HOME), Program, in compliance with the H.D. regulations the Chin of Hail Point has reserved this one-view (PMAPT Annual Action Plant for July 1 2023, Newsb.) June 30, 2024. **HOUSING STRATEGY**

HOMELESS STRATEGY

COMMUNITY
DEVELOPMENT
STRATEGY

STRATEGIC GOALS



SPECIAL NEEDS STRATEGY

ECONOMIC DEVELOPMENT STRATEGY

ADMINISTRATION, PLANNING, AND MANAGEMENT STRATEGY

Areas of Impact

Affordable Housing

- Emergency/Urgent Repair
- Down Payment Assistance
- New Construction Single- and Multi-family
- Operation Inasmuch

Community Capacity Building

- **Public Service Grants**
- Technical Assistance to Neighborhood Associations/Groups
- Volunteer Income Tax Assistance (VITA)
- Community Gardens

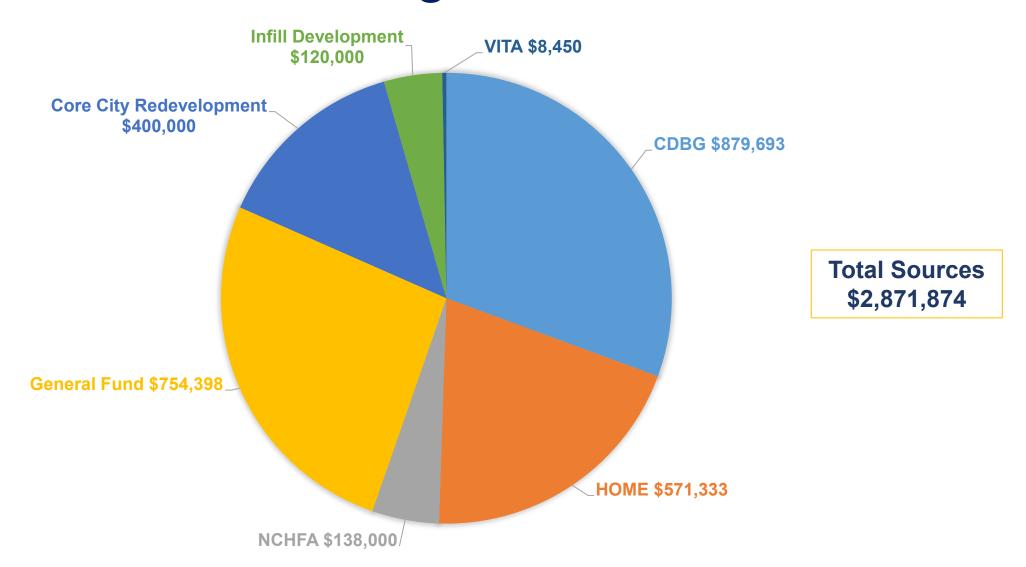
Code Enforcement

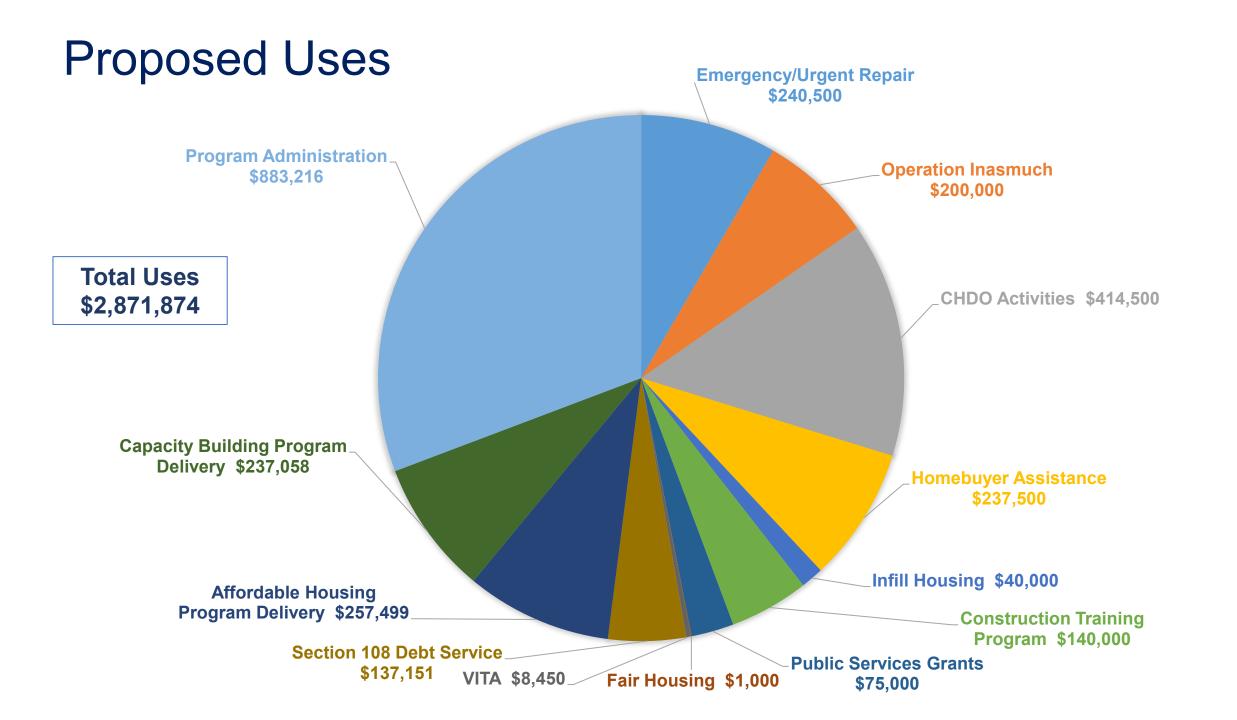
- Public Nuisance Abatement
- Minimum Housing Code Enforcement





Funding Sources





March 23 rd	Citizen Advisory Council Presentation
March 27 th	Community Leaders/Citizen Participation Meeting Morehead Recreation Center 6pm

March 30th **Virtual Citizen Participation Meeting 10am**

Public Hearing/Request City Council Approval

Submit Plan to HUD Upon Council Approval

April 13th-May 12th Draft plan available for 30-day public review and comment period

Community Development Council Committee Presentation

May 2nd May15th

May15th (on or about)

2023 ANNUAL ACTION PLAN SCHEDULE

Questions/Comments

Thank You

Thanena Wilson, Director
Community Development & Housing Department
336-883-3351
thanena.wilson@highpointnc.gov





City of High Point

Municipal Office Building 211 S. Hamilton Street High Point, NC 27260

Master

File Number: 2023-200

File ID: 2023-200 Type: Miscellaneous Item Status: To Be Introduced

Version: 1 Reference: In Control: Community

Development Committee

File Created: 04/26/2023

File Name: Final Action:

Title: Update-2023 Volunteer Income Tax Assistance (VITA) Program

Staff will be providing an update regarding the 2023 VITA Program.

Notes:

Sponsors: Enactment Date:

Attachments: Memo - VITA Program, Presentation - 22-23 VITA Enactment Number:

Program

Contact Name: Hearing Date:

Drafter Name: mary.brooks@highpointnc.gov Effective Date:

Related Files:

History of Legislative File

 Ver- Sching Body:
 Date:
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 sion:
 Date:

Text of Legislative File 2023-200

CITY OF HIGH POINT AGENDA ITEM



Title: 2023 Volunteer Income Tax Assistance (VITA) Update

From: Thanena S. Wilson, Director
Community Development & Housing

Meeting Date: May 2, 2023

Public Hearing: N/A

Advertising Date: N/A

Advertised By: N/A

Attachments: None

PURPOSE:

The Community & Neighborhood Development Division will provide an update on the results of the VITA tax season.

BACKGROUND:

VITA provides free assistance on basic tax returns for low to moderate income households. This is the City's 17th year hosting a VITA program. There were eight VITA sites open from January 23rd - April 18th operating six days per week. The High Point VITA Coalition served 941 clients between e-file and paper returns. The High Point VITA Coalition saved 941 taxpayers the average fee of \$250 for a tax return totaling \$235,250. Federal refunds issued totaled \$717,953 and state refunds were \$55,054. Earned income tax credits totaled \$280,160.

BUDGET IMPACT

There is no additional budget impact to the City. There are sufficient funds in the FY2022-2023 budget to cover program expenses.

RECOMMENDATION/ACTION REQUESTED:

This update is for information purposes only. No recommendations or actions required at this time.

Community Development & Housing

Volunteer Income Tax Assistance (VITA)

2022-2023 TAX SEASON

Community Development Council Committee May 2, 2023



AGENDA

- Introduction to VITA
- VITA Model
- Tax Season Results
- Cost Benefits
- Return on Investment
- Program Totals
- VITA In Action

INTRODUCTION

VITA is a nation-wide program

It is managed by the IRS, but implemented by partners such as the City of High Point in collaboration with local volunteers

VITA provides FREE basic tax returns to households with low to moderate income (\$58,000 or less). This is the only eligibility requirement

The City of High Point has hosted a VITA program for 17 years

This years host sites included:
The ARC of High Point,
YWCA High Point, Macedonia
Resource Center, West End
Ministries, High Point Public
Library, GTCC Jamestown,
and GTCC High Point

VITA Model

- 2 sites "drop-off" 6 sites "in-person"
- All returns required an intake/interview
- Returns are reviewed with the taxpayer prior to filing
- Sites open 6 days a week Monday-Saturday from January 23-April 18
- Operated on an \$8,450 budget for personnel, supplies, and miscellaneous expenses
- Six out of eight VITA sites are in the core city. The two outside its boundaries are the ARC of High Point on E. Bellevue and GTCC Jamestown
- Site flow included a greeter managing the intake process ⇒ intake/interviewer to ensure correct information is used for the return ⇒ a tax preparer to complete the return ⇒ a quality reviewer for a second set of eyes on all returns



Tax Season Results

- Total Volunteers:
 - 8 greeters
 - 2 schedulers
 - 21 tax preparers
 - 8 Site Supervisors
- Total Volunteer Hours: 1913
- Total Tax Preparation Hours: 1432.5
- VITA Hours of Operation: 431
- Federal and State Tax Returns: 941

- Total Federal Refunds Issued: \$717,953
- Average Taxpayer AGI: \$26,255
- Primary or Secondary Taxpayer Age 60+: 695
- Taxpayer retention: 461
- Rural Taxpayers: 128
- Individuals with disabilities: 71
- IRS audit with no findings



Cost Benefits

\$250 Average cost of a tax return

\$1020 Average taxpayer refund

941 returns filed

941 tax returns x \$250 = \$235,250

\$235,250 back in taxpayer's pockets

941 tax returns x \$1020 = \$959,820

Up to \$959,820 back into the local economy

Return On Investment





\$235,250 saved on tax prep and back in taxpayers pockets



\$55,054 in state refunds



\$717,953 in federal refunds

Volunteer Income Tax Assistance

TY 2006-2021	Returns	Returns Federals Refunds		Average AGI
Cumulative Data	8,947	\$ 10,901,636.00	\$4,255,429.00	\$ 17,495.00
TY 2022-2023	Returns	Federal Refunds	EITC	Average AGI
Program Totals	941	\$ 717,661.00	\$ 245,160.00	\$ 26,422.51

Program Totals

VITA IN ACTION

Volunteers @ CNDD



Volunteers @ GTCC Jamestown



Volunteers @ GTCC High Point



Thank You

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Community Development & Housing

City of High Point

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