



## Legislation Details (With Text)

**File #:** 2019-213      **Version:** 1      **Name:**  
**Type:** Contract      **Status:** Committee Recommended Approval  
**File created:** 5/14/2019      **In control:** City Council  
**On agenda:** 5/16/2019      **Final action:** 5/20/2019  
**Title:** Contract - DataVoice International - Cayenta - Upgrade of Workforce Management System  
Council is requested to approve a sole source contract with DataVoice International in the amount of \$55,575.00 for work order system upgrades that will allow communication between Cayenta and DataVoice International to improve customer service.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 6.DATAVOICE UPGRADE\_SOLE SOURCE CONTRACT

Date	Ver.	Action By	Action	Result
5/20/2019	1	City Council	approved	Pass
5/16/2019	1	Finance Committee	recommended for approval, consent agenda	Pass

### **Contract - DataVoice International - Cayenta - Upgrade of Workforce Management System**

Council is requested to approve a sole source contract with DataVoice International in the amount of \$55,575.00 for work order system upgrades that will allow communication between Cayenta and DataVoice International to improve customer service.

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